



Staff



## PRESIDENT

**Debra Derr**, *President*; 2008

B.A. Linfield College; M.S. Portland State University; Ed.D., Oregon State University

**Ronda Smith**, *Assistant to the President*; 1995

Diploma, Spencer School of Business; A.A., North Iowa Area Community College; additional course work at Mankato State University and Buena Vista University

## Performing Arts

**Elizabeth Gales**, *Director of Performing Arts and Leadership Series*; 1990

B.A., College of St. Catherine

**Merlin Schafer**, *Auditorium Technician*; 2002

A.S. and A.S.B., North Iowa Area Community College

## ACADEMIC AFFAIRS

**Mark Johnson**, *Vice President for Academic Affairs*; 2004

B.A., University of Rochester; M.A., University of Chicago; Ed.D., Pennsylvania State University

**Karo Bratrud**, *Administrative Assistant*; 2008

A.S.B., North Iowa Area Community College

**William Backlin**, *Evening Dean*; 2008

A.A., North Iowa Area Community College; B.M.E., Drake University; M.M., University of Northern Iowa; additional course work at Iowa State University

## Academic Faculty

### *Agricultural Technology*

**Joshua Byrnes**, *Agriculture and Industrial Division Chair*; 2005

B.A., Luther College; M.S., Winona State University; additional course work at Iowa State University

**Kevin Muhlenbruch**, *CPAg, Agriculture Instructor*; 1988

B.S., Iowa State University

### *Business*

**Michael Dirksen**, *Division Chair, Business; Information Technology Instructor*; 1988

B.A., Augustana College; B.S. and M.S., University of Minnesota at Mankato

**Wendy Demaray**, *Business Division Associate*; 1991

Diploma, North Iowa Area Community College

**Diane Frank**, *Professional Administrative Services Program Leader/Instructor*; 2003

B.A., University of Northern Iowa; M.A., Morningside College; additional course work at Buena Vista University and University of Northern Iowa

**Greg Lauer**, *Accounting Program Leader/Instructor*; 1999

A.A., North Iowa Area Community College; Diploma, Hamilton Business College; B.A., Upper Iowa University; M.S., Iowa State University; E.A., Internal Revenue Service; additional course work at University of Phoenix; Jones International University

**Jeanne McCurnin**, *Professional Administrative Services Program Instructor*; 1990

B.S., Minnesota State University-Moorhead; M.A., Morningside College; additional course work at University of Iowa and Drake University

**Laura Merfeld**, *Marketing/Management Program Leader/Instructor/Business Internship Coordinator*; 1990

A.A.S., North Iowa Area Community College; B.A., Buena Vista University; M.S., Drake University

**Steven Miller**, *Software Testing and Development Instructor*; 2002

B.S., St. Cloud State University; additional course work at Iowa State University

**Mary Mosiman**, *CCNA, CCAI, Information Systems Technology Program Leader/Instructor*; 1998

B.A., Buena Vista University; additional course work at George Washington University and Metro State University

**Tracy Purchase**, *A+, MCP, MCDST, MCITP, MCTS, GCFA, IC<sup>3</sup>, PC Technician Instructor*; 2003

B.S., Capella University; M.I.S.M., Keller Graduate School of Management; additional course work at Capella University

**Norb Thomes**, *Web and Graphic Design Instructor*; 2001

B.S., University of Wisconsin - LaCrosse; M.Ed., Iowa State University; additional course work at Iowa State University

**Linda "Toby" VanDenBosch**, *Business/Medical Office Instructor*; 2005

A.A., North Iowa Area Community College; A.D.N., North Iowa Area Community College; B.S.N., University of Iowa; M.A., Morningside College; additional course work at Buena Vista University, Morningside College, and Drake University

### *Communication*

**Joe Davis**, *Division Chair, Communication*; 2000

B.A., Mount Mercy College; M.A., Northern Michigan University; additional course work at Iowa State University

**Sally Becker**, *Writing Lab Specialist*; 1975

Course work at North Iowa Area Community College

**Diana Cameron**, *Composition and Speech Instructor*; 1997

B.A., Georgetown College; M.A., Tulane University; M.A., Comparative Literature, University of Chicago; additional course work at Iowa State University.

**Sethanne DeGabriele**, *Composition and Speech Instructor*; 2001  
A.A., North Iowa Area Community College; B.A., University of Northern Iowa; M.A., University of Northern Iowa

**Nancy Fallis**, *Reading and Education Media Instructor*; 1998  
B.A. and M.A., University of Northern Iowa; additional course work at Mankato State University, University of Iowa, Drake University, and Indiana University

**Chad McLane**, *Composition and Speech Instructor*; 2008  
B.A., Brigham Young University; M.A., Marquette University

**Mark Messer**, *Composition and Speech Instructor*; 1988  
B.A., Central College; M.A., University of Northern Iowa; additional course work at Iowa State University and Northwest Missouri State University

**Paul Peterson**, *Composition and Speech/Journalism Instructor, Logos Advisor*; 1990  
B.A. and M.E.A., University of Northern Iowa; additional course work at University of Iowa, University of Northern Iowa, and University of Minnesota

**Borden Plunkett**, *Composition and Speech Instructor*; 1993  
B.S., Southern Illinois University; M.S., Southern Illinois University

**Karen Regal**, *Composition and Speech/Children's Literature Instructor*; 1991  
B.A., Central College; M.A., Mankato State University; additional course work at University of Iowa, Drake University, Minnesota State - Mankato, University of Northern Iowa, Iowa State University, and Western Michigan-Kalamazoo

**Geraldine Schwarz**, *Reading and Literature Instructor*; 1986  
B.A. and M.A., University of Northern Iowa; additional course work at University of Northern Iowa and University of Iowa

**Arlo Stoltenberg**, *Composition and Speech/Literature Instructor*; 1967  
B.A., Central College; M.A., Northeast Missouri State University; Ed.D., Nova University; additional course work at Drake University, University of Iowa, University of Northern Iowa, and Iowa State University

### ***Fine Arts and Humanities***

**H. Wayne Allison**, *Division Chair, Fine Arts and Humanities; Visual Arts Instructor/Gallery Director*; 2005  
B.A., Graceland College; M.F.A., Syracuse University; additional course work at University of Kansas, Kent State University, and University of Northern Iowa.

**John Klemas**, *Instrumental Music Director*; 1987  
B.M.E. and B.M., Drake University; M.A., Washington State University

**Jayson Ryner**, *Vocal Music Instructor/Director*; 2001  
A.A., North Iowa Area Community College; B.M.E., University of Northern Iowa; M.A., University of Northern Iowa; M.B.A., Ellis College; additional course work at University of Northern Iowa

**Charles Schroeder**, *Spanish Instructor*; 2000  
B.A. and M.A., University of Northern Iowa; additional course work at Iowa State University

**Timothy Slaven**, *Speech and Theatre Instructor*; 1992  
A.A., Iowa Central Community College; B.A. and M.A., University of Northern Iowa

### ***Health***

**Donna Orton**, *Division Chair, Health*; 1977  
B.A., Augustana College; R.N., M.S.N., University of Dubuque; additional course work at Iowa State University, University of Northern Iowa, University of South Dakota, Marycrest College, Drake University, and Morningside College

**Terri Tell**, *Office Assistant, Health*; 1975  
A.A., North Iowa Area Community College

**Kristi Aschenbrenner**, *Associate Degree Nursing Instructor*; 2005  
B.S.N., Allen College; M.S.N., University of Phoenix; additional course work at University of Northern Iowa

**Susan Callanan**, *Physical Therapist Assistant Instructor*; 2000  
B.S., Iowa State University; D.P.T., Creighton University; additional course work at Iowa State University and University of Iowa

**Laurie DeGroot**, *Associate Degree Nursing Instructor*; 1988  
A.A., North Iowa Area Community College; B.S.N., University of Iowa; M.S.N., Winona State University; Certified Clinical Nurse Specialist in Gerontological Nursing; A.R.N.P.; additional course work at University of Iowa and University of Northern Iowa

**Shannon Dodd**, *Associate Degree Nursing Instructor*; 2010  
A.D.N., North Iowa Area Community College; B.S.N., University of Iowa; M.S.N., University of Iowa

**Jean Evenson**, *Associate Degree Nursing Instructor*; 1985  
R.N., B.S.N., University of Iowa; F.N.P., M.S.N., Mankato State University; additional course work at Iowa State University, University of Iowa, and Mankato State University

**Brandi Hiscocks**, *Practical Nursing Instructor*; 2004  
A.D.N., North Iowa Area Community College; B.S.N., Winona State University; additional course work at University of Iowa and University of Northern Iowa

**Julie Kolker**, *Associate Degree Nursing Instructor*; 2004  
A.D.N., North Iowa Area Community College; B.S., Iowa State University; M.S.N., University of Iowa; additional course work at University of Iowa and Iowa State University

**Suzanne Murphy**, *Practical Nursing Instructor*; 2001  
A.D.N., North Iowa Area Community College; B.S.N., University of Iowa; additional course work at University of Iowa, Iowa State University, and University of Northern Iowa; certified in Gerontology by American Nursing Credentialing Center

**Carol Patnode**, *Physical Therapist Assistant Instructor*; 1996  
A.S., St. Mary's Junior College; P.T.A., B.A., Metropolitan State University; M.A., St. Mary's University of MN; additional course work at University of Iowa and University of Northern Iowa; Certified Weight Trainer: International Weight Training Association; Credentialed Clinical Instructor, American Physical Therapy Association

**Deb Stockberger**, *Medical Assistant Program Leader/Instructor*; 1997

Diploma, Medical Assistant and A.D.N., North Iowa Area Community College; B.S.N., University of Iowa; M.S.N., University of Phoenix; additional course work at Morningside College, Drake University, and University of Iowa

### *Industrial*

**Joshua Byrnes**, *Agriculture and Industrial Division Chair*; 2005  
B.A., Luther College; M.S., Winona State University; additional course work at Iowa State University

**Diane Dohman**, *Office Assistant, Murphy Manufacturing Technology Center*; 2002  
Diploma, Hamilton Business College

**Ryan Bochmann**, *Welding Instructor*; 2010  
Diplomas, North Iowa Area Community College; B.A., University of Northern Iowa

**Randy Bonde**, *Tool and Die Technology Instructor*; 2008  
Machine Shop Technology Certification, Iowa Central Community College; Journeyman Tool & Die Maker, U.S. DOL

**Tom Crowley**, *Climate Control (HVAC) Instructor*; 1993  
Electronics, Austin Vocational Technical Institute; additional course work at Iowa State University

**Robert Franken**, *Electromechanical Systems Technology Instructor*; 2008  
Alloy Fusion, Machine, and Industrial Service Technology Training, Hawkeye Community College

**Robert Heimbuch**, *Automotive Services Technology Instructor*; 1999  
A.A.S., North Iowa Area Community College, A.S.E. Certified Automobile Technician; additional course work at Iowa State University

**Gregg Helmich**, *Building Trades Instructor*; 2007  
B.S., Murray State University; additional coursework at Western Kentucky University, Central Southeastern Missouri State University, and Drake University

**Kevin Losee**, *Tool and Die Technology Instructor*; 2006  
A.A.S., Southeastern Community College; A.A.S., North Iowa Area Community College; Journeyman Tool & Die Maker, U.S. DOL; additional course work at University of Northern Iowa.

**Brian Mason**, *Industrial Maintenance Instructor*; 2009  
Journeyman Tool & Die Maker, U.S. DOL; additional course work at Waldorf and North Iowa Area Community College

**Jason Ott**, *Climate Control (HVAC) Instructor*; 2007  
A.A.S., North Iowa Area Community College; additional course work at University of Northern Iowa

**Jack Rohde**, *Automotive Services Technology Instructor*; 2002  
A.A.S., Montcalm Community College; A.S.E. Certified Master Automobile Technician

### *Mathematics*

**Kathy Rogotzke**, *Division Chair/Instructor, Mathematics*; 1994  
B.A., St. Olaf College; M.S., Iowa State University; additional course work at Iowa State University and Kansas State University

**Allan Alcock**, *Mathematics Instructor*; 2003  
B.A., Wartburg College; M.A., Purdue University

**David Bernemann**, *Engineering/Mathematics Instructor*; 1999  
B.S., University of Iowa; M.S., West Virginia University; additional course work at Iowa State University

**Christine Brandt**, *Developmental Math Instructor*; 2007  
B.A., University of Northern Iowa; M.A., Morningside College; additional course work at Drake University

**Brent Hamilton**, *Mathematics Instructor*; 1998  
B.S., University of Dubuque; M.S., Iowa State University; additional course work at Garrett-Evangelical Theological Seminary

**Paul Hertzell**, *Mathematics Instructor*; 1998  
B.S., Mankato State University; M.S., Iowa State University

**Rachel Lamp**, *Mathematics Instructor*; 1990  
B.A., Marycrest College; M.S., Iowa State University; additional course work at University of Iowa and St. Ambrose University

**Kean-Woon "David" Liew**, *Mathematics Instructor*; 2006  
Diploma in Science, Tunku Abdul Rahman College; B.S., Wichita State University; M.S., Wichita State University

**Rodney Zehr**, *Developmental Math Instructor*; 2010  
A.A., Iowa Central Community College; B.A., University of Northern Iowa; M.A., University of Northern Iowa

### *Natural Science*

**Jason Friday**, *Division Chair, Natural Science; Biological Science Instructor*; 2003  
B.A., University of Iowa; M.A., Quinnipiac University

**Jody Fink**, *Natural Science Associate*; 1985  
A.S.B., North Iowa Area Community College

**David Chyba**, *Physics Instructor*; 2003  
B.A., LaSalle University; M.A., University of Wisconsin - Madison; Ph.D., Bryn Mawr College; Postdoctoral Fellow, University of Zurich; additional course work at University of Wisconsin - Madison, Johns Hopkins University, and Iowa State University

**Edward Dobrzynski**, *Chemistry Instructor*; 1986  
B.S., Villanova University; Ph.D., Iowa State University; NIH Postdoctoral Fellow, Johns Hopkins University

**Patrick Galliard**, *Biological Science Instructor*; 1993  
B.S., Loras College; M.S. and Ph.D., Iowa State University; additional course work at University of Iowa, and University of Northern Iowa

**Mark Kabele**, *Natural Science Associate*; 1998  
B.S., University of Wisconsin; additional course work at North Iowa Area Community College

**Paul Pistek**, *Biological Science Instructor*; 1996  
B.S. and M.S., Iowa State University

**Carol Schutte**, *Biological Science Instructor*; 1987  
B.S. and M.S., Iowa State University; additional course work at University of Illinois, St. Mary's College, University of Iowa, Iowa State University, and University of Northern Iowa

**Theodore Weiland**, *Chemistry Instructor*; 2007  
B.S., University of Wisconsin - Eau Claire; M.S., Iowa State University

**Craig Zoellner**, *Biological Science Instructor*; 1992  
B.A., Wartburg College; M.A., University of Northern Iowa; additional course work at University of Iowa, Iowa State University, Drake University, Carleton College, University of Illinois, Northwest Missouri State, and University of Minnesota - Duluth

### Social Science

**Jeff Platt**, *Division Chair, Social Science; Psychology Instructor*; 1997  
B.A., St. Ambrose University; M.S., Iowa State University; Ph.D., Iowa State University

**John Brietzke**, *Economics Instructor*; 1980  
B.S., University of Minnesota; M.B.A., University of Wisconsin; additional course work at University of Minnesota, University of Iowa, and Iowa State University

**Nancy Fallis**, *Education Instructor*; 1998  
B.A. and M.A., University of Northern Iowa; additional course work at Mankato State University, University of Iowa, Drake University, and Indiana University

**Helen Karamitros**, *Sociology Instructor*; 1994  
A.A., North Iowa Area Community College; B.A. and M.A., University of Northern Iowa, M.A., Mankato State University, Ph.D., Capella University; additional course work at Keene State College, NH, University of Northern Iowa, Iowa State University, and Drake University

**Larry Kollman**, *Psychology Instructor*; 2005  
A.A., North Iowa Area Community College; B.A., Buena Vista University, M.S.W., Augsburg College; M.S., Capella University; additional course work at Morningside College and Iowa State University

**Kacy Larson**, *Education Instructor*; 1993  
A.A., North Iowa Area Community College; B.A., University of Northern Iowa; M.S., Winona State University

**Steven Long**, *Sociology/Marriage and Family Instructor*; 1990  
B.A. and M.A., University of South Dakota; additional course work at Kearney State College (Nebraska)

**Joseph (Fred) McCurnin**, *Economics Instructor*; 1990  
B.A., Augustana College; M.A., University of South Dakota; additional course work at North Dakota State University and University of Pennsylvania

**Jeffrey Pilz**, *American History Instructor*; 1993  
B.S., University of Wisconsin at Stevens Point; M.A. and Ph.D., University of Minnesota

### Athletics

**Dan Mason**, *Director of Athletics*; 2006  
B.A., North Park University; M.A., Minnesota State University-Mankato

**Christine Brandt**, *Head Volleyball Coach*; 2007  
B.A., University of Northern Iowa; M.A., Morningside College; additional course work at Drake University

**Chris Frenz**, *Head Men's and Women's Golf Coach*; 2006  
Broadcasting Certification, Brown Institute

**Steve Kelly**, *Head Wrestling Coach*; 2009  
A.A., Iowa Central Community College; B.S., Iowa State University

**Mark Mohl**, *Head Men's Basketball Coach*; 2008  
A.A., Kirkwood Community College; B.S., Morningside College

**John Oertel**, *Head Women's Basketball Coach*; 1984  
A.A., North Iowa Area Community College; B.S., Iowa State University; M.A., University of Iowa

**Todd Rima**, *Head Baseball Coach*; 2001  
B.A., University of Northern Iowa

**Emily Ruehlow**, *Administrative Office Assistant, Athletics*; 2007  
A.A., Marshalltown Community College; B.A., University of Northern Iowa

**Tyler Sisco**, *Head Softball Coach*; 2003  
A.A., Ellsworth Community College; B.A., University of Northern Iowa; M.A., Livingston University

**Curtis Vais**, *Head Track and Cross Country Coach/Assistant to the Athletic Director*; 2004  
B.A., Mount Saint Claire College

**Mark Vrba**, *Athletic Trainer*; 2008  
B.A., University of Northern Iowa; M.S., California University of Pennsylvania

## Continuing Education

**Terry Schumaker**, *Dean of Continuing Education*; 2000  
A.A., North Iowa Area Community College; B.S., Mankato State University; M.B.A., Drake University; additional course work at Buena Vista University and Iowa State University

## Operations

**Connie Glandon**, *Operations Director*; 2000  
B.A., Wartburg College; M.S., Capella University

**Kathy Clemens**, *Office Assistant*; 1993  
Course work at Northwestern College

**Pat O'Banion**, *Office Assistant*; 1975  
Diploma, Hamilton Business College; additional course work at North Iowa Area Community College

## Programming and Sales

**Jody East**, *Sales/Program Director*; 1992  
B.S., Iowa State University; M.S., Drake University; and Jonah, the Goldratt Institute

**Barb Eisenmenger**, *Community Education Director*; 1989  
B.A., Buena Vista University; M.S., Iowa State University; Wind and Water School of Feng Shui, FSIM

**John Sjolinder**, *Industry and AQIP Coordinator*; 2000  
A.A.S., North Iowa Area Community College; B.S., Iowa State University; M.B.A., Iowa State University

**Linda Webner**, *Long Term Care Program Manager*; 2010  
R.N., St. Lukes School of Nursing; B.S., St. Joseph College; M.S., Drake University

## Retired Senior Volunteer Program

**Molly Anderegg**, *RSVP Project Director*; 2008  
B.A., University of Iowa; additional course work at Cottey College and North Iowa Area Community College

**Dena Ketelsen**, *Administrative Assistant*; 2007  
Paraeducator Certification, Hawkeye Community College

## Economic Development

**Terry Schumaker**, *Director of Economic Development/Special Projects*; 2000  
A.A., North Iowa Area Community College; B.S., Mankato State University; M.B.A., Drake University; additional course work at Buena Vista University and Iowa State University

## Learning Support

**Jessica Putnam**, *Director of Learning Support*; 1988  
B.A., University of Northern Iowa; M.A., Iowa State University; M.Ed., Iowa State University; additional course work at University of Northern Iowa, Marycrest College, Drake University, and University of Iowa

**Karen Dole**, *Librarian*; 1980  
B.A. and M.A., University of Northern Iowa; additional course work at Morningside College, Iowa State University, Drake, and University of Iowa

**Cindy Eyberg**, *Library Interlibrary Loan/Government Documents Assistant*; 1999  
Course work at North Iowa Area Community College

**Senora Gilley**, *Title III Supplemental Instruction/Early Alert Coordinator*; 2006  
Diploma, Hawkeye Community College; A.A., Hamilton College; B.A., Hamilton College; additional course work at University of Phoenix and Capella University

**Deborah Kolb-Jackson**, *Library Circulation Assistant*; 2007  
A.A., Bethany Lutheran Junior College; B.S., Mankato State College; M.S., Mankato State University

**Kim Kraus**, *Library Serials Associate*; 1984  
Clerical Diploma, Hamilton Business College; additional course work at North Iowa Area Community College

**Doreen Lechner**, *Developmental Writing Instructor*; 2008  
B.A., University of Northern Iowa; M.A.E., University of Northern Iowa; additional course work at University of Northern Iowa

**Lori Quinlan**, *Student Learning Center Instructor*; 1985  
B.A., University of Northern Iowa; M.S., Iowa State University; additional course work at Drake University

**Gary Show**, *Assessment/GED Records Specialist*; 2003  
B.S., Greenville College

**Lee Weber**, *Student Learning Center Instructor (P/T)*; 1996  
A.A., North Iowa Area Community College; B.A., University of Northern Iowa; M.B.A., University of Minnesota; additional course work at Mankato State University

**Rodney Zehr**, *Developmental Math Instructor*; 2010  
A.A., Iowa Central Community College; B.A., University of Northern Iowa; M.A., University of Northern Iowa

## ADMINISTRATIVE SERVICES

**Kathy Grove**, *Vice President for Administrative Services*; 1977  
A.A., North Iowa Area Community College; B.A., Buena Vista University; additional course work at Iowa State University

**Mary Cole**, *Administrative Services Office Manager*; 1988  
Diploma, American Institute of Business; additional course work at Des Moines Area Community College

**Ann Fisher**, *Office Assistant, Administrative Services/Human Resources*; 1994  
A.A. and A.S., North Iowa Area Community College; additional course work at University of Northern Iowa and University of Iowa

**Lana Miller**, *Copy Center Supervisor*; 1986  
Course work at North Iowa Area Community College

## Bookstore

**Rhonda Nesheim-Kauffman**, *Bookstore Manager*; 1996  
A.S.B., North Iowa Area Community College; B.A., Buena Vista University

## Business Office

**Mindy Eastman**, *Accountant/Business Office Manager*; 1990  
A.A., North Iowa Area Community College; B.A., Buena Vista University

**Valerie Borseth**, *Accounts Payable Clerk*; 1989  
A.S.B., Accounting Diploma, Accounting Clerk Diploma, North Iowa Area Community College

**Denise Brooks**, *Business Office Clerk*; 1987  
Diploma, Hamilton Business College

**Beth Forbes**, *Payroll Clerk/Bookkeeper*; 1977  
A.A., North Iowa Area Community College.; additional course work at University of Northern Iowa

**Tammy Hain**, *Financial Aid/Bookkeeper*; 1985  
A.A., North Iowa Area Community College

**Shannon Love**, *Cashier*; 2009  
A.A.S., Legal Office Administration, Hamilton Business College

**Jennifer Rosauer**, *Office Assistant/Bookkeeper*; 2006  
A.A., North Iowa Area Community College; B.S., Iowa State University

## Dining Services

**Ken Webber**, *Food Service Director*; 2004

**Stephen Metz**, *Food Service Manager*; 2004

## Facilities Management

**Tony Pappas**, *Director, Facilities Management*; 1983  
Licensed Master Electrician, I.B.E.W.; A.A., North Iowa Area Community College; additional course work at Iowa State University

**Mitchell Olson**, *Buildings Supervisor*; 1995  
A.A.S., North Iowa Area Community College

**David Trunkhill**, *Custodial Supervisor*; 2009  
E.M.T., North Iowa Area Community College; Boiler Operator Level I and II, Iowa Central Community College

**Bill Beach**, *Custodian*; 1981

**Jerrold Behr**, *Custodian*; 2007  
A.A., North Iowa Area Community College; additional course work at North Iowa Area Community College

**Dave Chapman**, *Custodian*; 2010  
B.A., Buena Vista University

**Dan Erickson**, *Groundskeeper*; 2003

**Dennis Felland**, *Custodial Maintenance*; 1995  
Course work at Mesa Community College and Arizona State University

**Kathy Foster**, *Office Assistant*; 1998  
A.A., North Iowa Area Community College; B.A., Buena Vista University

**Diane Goskeson**, *Custodian*; 2009

**Dan Hicok**, *Building Maintenance*; 2003

**June Lauritson**, *Custodian*; 2000

**David Lief**, *Custodian*; 2005

**Michelle Moore**, *Custodian*; 2007

**Mike Norcross**, *Custodian*; 1999

**Gary Patrick**, *Custodian*; 2004

**Kevin Petersen**, *Building Maintenance*; 2001  
A.A., North Iowa Area Community College; B.S., Northwest Missouri State University; course work at Waldorf College

**David Pope**, *Mechanic*; 2008

**Michael Shea**, *Custodian*; 2001

**Deb Smith**, *Campus Facility-ICN Scheduler/Housing Office Assistant*; 1997  
Diploma, North Iowa Area Community College

**James Stepleton**, *Custodian*; 2006  
A.S., Iowa Central Community College; B.S., Mankato State University

**David Swartwood**, *Grounds Maintenance*; 2005  
B.A., MidAmerica Nazarene University; course work at South Carolina School of Ministry

**Cheryl West**, *Custodial Maintenance*; 1976

**Timothy Winter**, *Technician*; 1999  
Licensed Journeyman Electrician, I.B.E.W.; course work at North Iowa Area Community College

## Housing

**Tyler Sisco**, *Director of Housing/Student Activities*; 2003  
A.A., Ellsworth Community College; B.A., University of Northern Iowa; M.A. Livingston University

**Travis Hergert**, *Housing Head Resident/Assistant Baseball Coach/Intramural Coordinator*; 2004  
A.A., Kirkwood Community College; B.A., Mount Mercy College

**Daniel Juhl**, *Housing Head Resident/Intramural Coordinator*; 2007  
A.A.S., North Iowa Area Community College

**Deb Smith**, *Housing Office Assistant/Campus Facility-ICN Scheduler*; 1997  
Diploma, North Iowa Area Community College

## INSTITUTIONAL ADVANCEMENT

**Jamie T. Zanios**, *Director, John Pappajohn Entrepreneurial Center; and Director, Institutional Advancement*; 2003  
B.B.A., University of Iowa

**Jana Barracks**, *Grant Writer/Fund Development Specialist*; 2010  
B.S., University of Colorado at Boulder; additional course work at Metropolitan State College

**Kristina Carroll**, *Administrative Office Assistant, Institutional Advancement*; 2010  
B.S., Iowa State University

**Molly Knoll**, *Assistant Director of Institutional Advancement*; 2003  
A.A., North Iowa Area Community College; B.A., University of Northern Iowa

## INSTITUTIONAL EFFECTIVENESS AND ORGANIZATIONAL DEVELOPMENT

**Shelly Schmit**, *Vice President of Institutional Effectiveness and Organizational Development*; 1998  
A.A., Des Moines Area Community College; B.S., Iowa State University; M.S., Iowa State University; A.B.D., Iowa State University

### Admissions

**Rachel McGuire**, *Director of Admissions*; 1993  
A.A., North Iowa Area Community College; B.A., University of Northern Iowa; M.F.C.S., Iowa State University; additional course work at Mankato State University

**Tanya Dadisman**, *Administrative Assistant, Admissions*; 2007  
A.A., North Iowa Area Community College; B.A., University of Northern Iowa

**Chris Frenz**, *Adult Student Recruiter*; 2006  
Broadcasting Certification, Brown Institute; additional course work at North Iowa Area Community College

**Steve Hall**, *Associate Director of Admissions*; 2009  
A.A., Waldorf College; B.A., Concordia College; M.Ed., Iowa State University; additional course work at Iowa State University

**Steve Kelly**, *Enrollment Specialist*; 2009  
A.A., Iowa Central Community College; B.S., Iowa State University

**Cindy Lind**, *Financial Management Advisor*; 2005  
A.A., North Iowa Area Community College; B.A., Iowa State University; additional course work at Drake University, Iowa State University, and North Iowa Area Community College

**Mark Mohl**, *Enrollment Specialist*; 2008  
A.A., Kirkwood Community College; B.S., Morningside College

**Mary Jo Vrba**, *Enrollment Specialist*; 2003  
A.A. and A.S., North Iowa Area Community College; B.A., Wartburg College; additional course work at University of Northern Iowa

## Financial Aid

**Mary Bloomingdale**, *Director of Financial Aid*; 1991  
B.A., University of Iowa; additional course work at Iowa State University; additional course work at Iowa State University

**Colleen Sisco**, *Associate Director of Financial Aid*; 2004  
B.S. and M.A., University of South Dakota

**Rhonda Groshens**, *Office Assistant, Financial Aid*; 2007  
A.A., North Iowa Area Community College

## Human Resources

**Ann Fisher**, *Office Assistant Administrative Services/Human Resources*; 1994  
A.A. and A.S., North Iowa Area Community College; additional course work at University of Northern Iowa and University of Iowa

**Tammie (TJ) Hirv**, *Human Resources Assistant*; 1991  
A.S.B. and A.A., North Iowa Area Community College; B.A., Buena Vista University; additional course work at University of Northern Iowa, University of Iowa, and Upper Iowa University

## Registration

**Michelle Petznick**, *Registrar*; 1996  
A.A., North Iowa Area Community College; B.A., University of Northern Iowa

**Mary Wendt**, *Assistant Registrar/Student Records Research Coordinator*; 1976  
A.A., North Iowa Area Community College

## JOHN PAPPAJOHN ENTREPRENEURIAL CENTER

**Jamie T. Zanios**, *Vice President, John Pappajohn Entrepreneurial Center, and Director, Institutional Advancement*; 2003  
B.B.A., University of Iowa

**Elizabeth Smith**, *Administrative Assistant - JPEC Business Incubator*; 2008  
A.A. and B.A., Waldorf College

**Kelley Crane**, *School Partnership Entrepreneurial Coordinator*, 2006  
B.S., Northwest Missouri State University

**Mark Olchefske**, *Director of Regional Business Development Services*; 2006  
Diploma, Anoka Tech College; B.S., University of Minnesota; M.B.A., University of St. Thomas

**Tim Putnam**, *Associate Director, John Pappajohn Entrepreneurial Center*; 2000  
B.S., Kansas State University; M.P.A., Drake University

**Mary Spitz**, *Administrative Assistant, John Pappajohn Entrepreneurial Center*; 2008  
B.A., Campbell University, NC

### Small Business Development Center

**Ted Bair**, *Director of Small Business Development Center*; 2006  
A.A., North Iowa Area Community College, B.A., Buena Vista University; additional course work at the University of Iowa

## MARKETING, COMMUNITY RELATIONS AND GOVERNMENTAL AFFAIRS

**Cheryl Jahnel**, *Marketing and Community Relations Assistant*; 2007  
A.A., North Iowa Area Community College; B.A., University of Northern Iowa; additional course work at University of Northern Iowa

**James Zach**, *Graphic Artist*; 1995  
A.A., North Iowa Area Community College; B.A., Iowa State University

## STUDENT DEVELOPMENT

**Terri Bonner Ewers**, *Dean of Student Development/Director of Counseling/Title III*; 1988  
A.A., North Iowa Area Community College; B.A., University of Northern Iowa; M.S., Iowa State University; Ed.S., Ed.D., Drake University; additional course work at Marycrest College, University of Iowa, and Iowa State University

**Sandra Harrington**, *Office Manager*; 1981  
Diploma, North Iowa Area Community College

### Counseling/Academic Advising/Title III/Career Services

**Angie DeVries**, *Title III Administrative Assistant*; 1998  
A.S.B., North Iowa Area Community College

**Kay Field**, *Counselor/Cooperative Education*; 1990  
A.A., Rochester Junior College; B.S., St. Cloud State University; M.Ed., Iowa State University; additional course work at Drake University, Marycrest College, and the University of Iowa

**Dawn Guzman**, *Counseling/Advising Office Assistant*; 2006  
A.S.B., North Iowa Area Community College; A.A., North Iowa Area Community College

**Tina Kunzman**, *Career Services Coordinator*; 2002  
A.A., North Iowa Area Community College; B.S., Iowa State University; additional course work at Mankato State University

**Trudy LaBarr**, *Counselor*; 1998  
B.S.E., Arkansas State University; M.R.C., Arkansas State University; Ed.S., Arkansas State University; additional course work at Peabody College and Vanderbilt University

**Kathryn Long**, *Counselor/Student Conduct Liason*; 2002  
B.A., Clarke College; M.P.S., Loyola University; L.M.S.W.

**Lisa Vance**, *Title III Special Populations Counselor*; 2006  
A.A., Iowa Central Community College; B.S., University of Iowa; M.A., University of Iowa

### Student Support Services

**Gary Herrig**, *Student Support Services Counselor*; 2007  
B.S., University of Iowa; M.S., Drake University; additional course work at Iowa State University

**Jennifer Patterson**, *Tutorial Coordinator/Instructor*; 2000  
A.A.S., North Iowa Area Community College; B.A., Buena Vista University; additional course work at Capella University

**Andrea Watters**, *Administrative Office Assistant - Student Support Services*; 2007  
A.S., A.S.B., A.A., North Iowa Area Community College

### School Partnerships

**Jean Ostrander**, *Director of School Partnerships*; 1993  
B.A., University of Iowa; M.S., Iowa State University

**Fran DeGroote**, *School Partnership Coordinator*; 1998  
B.A., University of Northern Iowa; M.E., Iowa State University

**Barbara Erickson**, *Administrative Office Assistant*; 2007

**Cindy Lind**, *School Partnership Coordinator*; 2005

A.A., North Iowa Area Community College; B.A., Iowa State University; additional course work at Drake University, Iowa State University, and North Iowa Area Community College

**Deb Throne**, *School Partnership Coordinator*; 2007

A.A., Waldorf College; B.A., Buena Vista University; M.A., University of Wisconsin-Stout; Secondary Business Education Certification/English Endorsement, Buena Vista University

## Vocational Rehabilitation

**Colleen Dahle**, *Rehabilitation Associate*

## TECHNOLOGY SERVICES

**Mark Greenwood**, *Director of Technology Services*; 1989  
B.A., Central College

**Steven Bendickson**, *Computer Technician*; 1997

**Diane Bissig**, *Programmer-Analyst/Web System Administrator*; 1995  
Diploma, Indian Hills Community College

**Brian Charlton**, *Computer Lab Technician Supervisor*; 1999  
A.A.S. Degree, Hamilton Business College; A.A. Degree, Iowa Central Community College

**Jim Degen**, *Applications Programmer/Network Manager*; 1989  
A.A., North Iowa Area Community College; B.S., Iowa State University; additional course work at North Iowa Area Community College

**Alan Haight**, *Media Technician*; 2000  
AST, United Electronics Institute

**Dennis Klemas**, *Computer Technician Coordinator*; 1998  
A.A.S., North Iowa Area Community College

**Lisa Ludwig**, *Computer Technician*; 1999  
A.A., Waldorf College; Microsoft Network Engineer Certificate, Hamilton College; B.A., Buena Vista University; additional course work at Mankato State University

**Bruce McKee**, *Instructional Technology Coordinator*; 1991  
B.F.A., University of Minnesota; M.A., University of Northern Iowa

**Beckie Minear**, *System Administrator/Programmer-Analyst*; 2007  
Diploma, A.S.B., and A.A., North Iowa Area Community College

**Lois Spieker**, *Help Desk/Media Technician*; 1989  
A.A., North Iowa Area Community College

## WORKFORCE DEVELOPMENT PARTNERSHIP

### Promise Jobs

**Heather Wright**, *Workforce Program Supervisor*; 2000  
B.A., University of Northern Iowa

**Nicole Charlson**, *Administrative Assistant*; 2010  
B.P.A., University of Northern Iowa

**Janelle Mujica**, *Workforce Advisor*; 2010  
B.A., Buena Vista University

**Heather Stubbe**, *Workforce Advisor*; 2007  
B.A., Morningside College

### Work Incentives Planning and Assistance

**Mistie Johnson**, *Work Incentive Specialist*; 2009  
B.S., Kaplan University

### Workforce Investment Act

**Angela Backhaus**, *Employment Training Specialist*; 2009  
A.A., Waldorf College; B.A., Augustana College

**David Bird**, *Emergency Public Jobs Coordinator*; 2009  
B.A., University of Northern Iowa

**Judy Pedelty**, *Employment Training Specialist*; 2009  
A.A., North Iowa Area Community College; B.S., Mankato State University

**Sarah Skemp**, *Employment Training Specialist*; 2009  
B.S., University of Wisconsin-Platteville; M.A., Sonoma State University