



NORTH IOWA AREA COMMUNITY COLLEGE

ANNUAL PROGRESS REPORT

OCTOBER 2025



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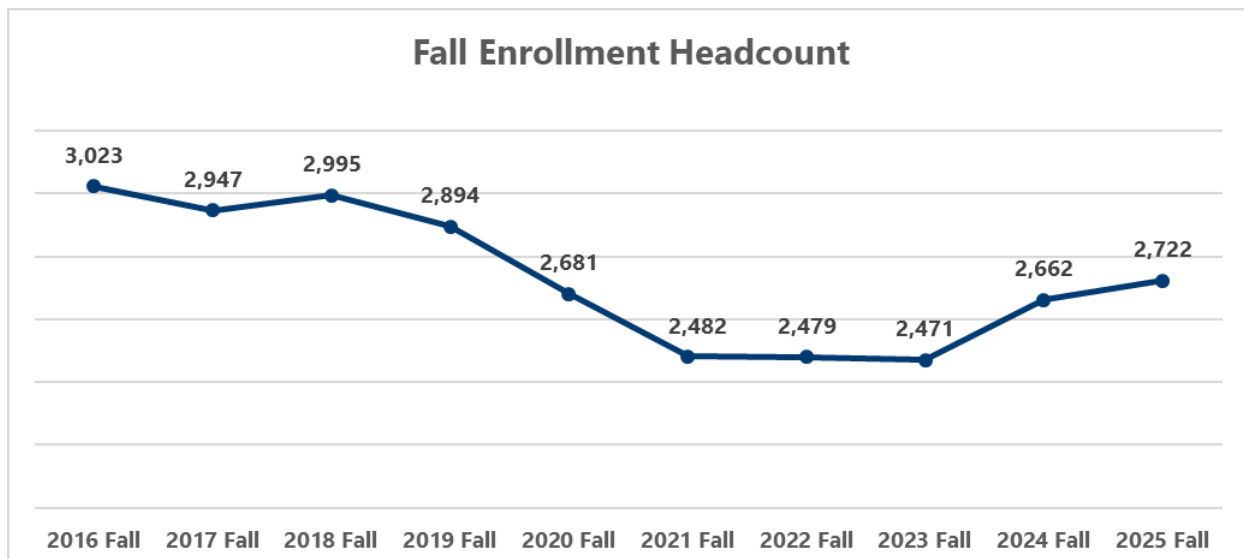
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The background of the slide features a large, stylized logo for NIACC. The letters 'NI' are in a light blue color at the top, and 'ACC' is in the same color at the bottom. A large, yellow letter 'A' is positioned in the center, partially overlapping the 'NI' and 'ACC'.

ENROLLMENT STUDENT PROFILE

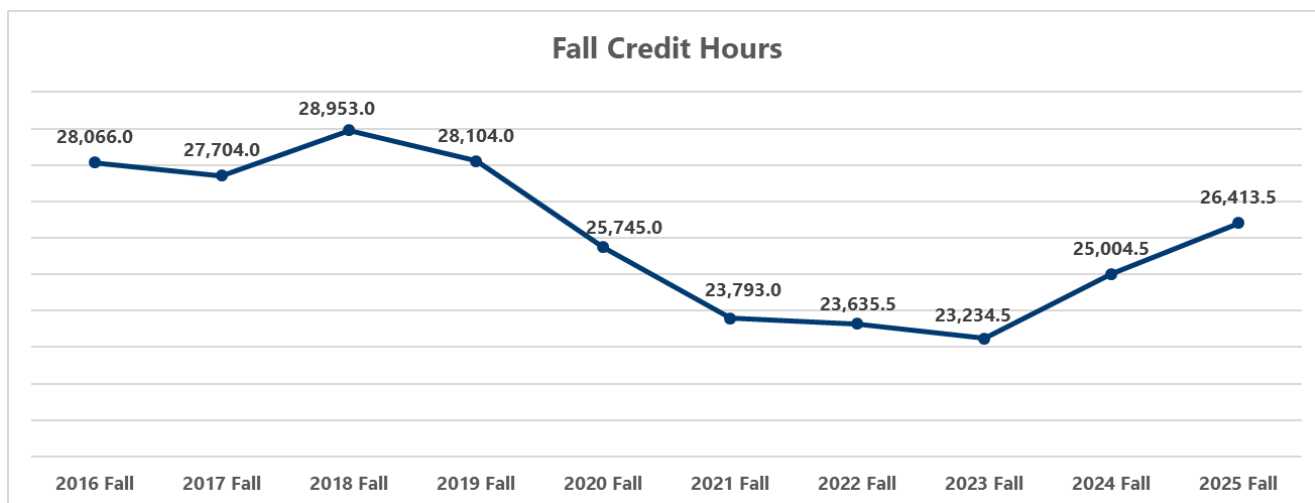
Headcount & Credit Hours

Fall Headcount



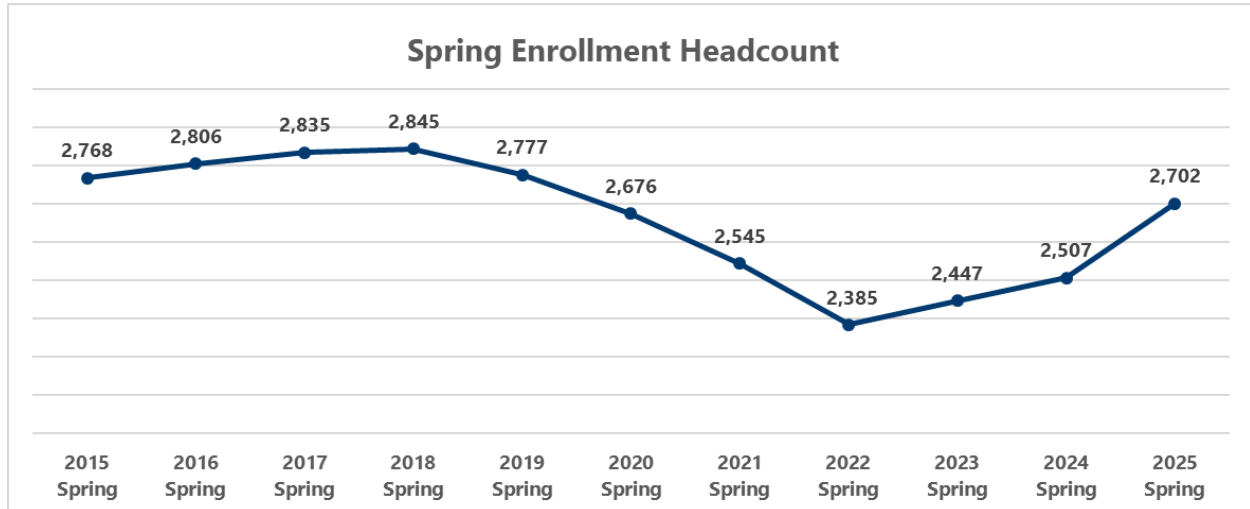
Source: MIS, 14th day

Fall Credit Hours



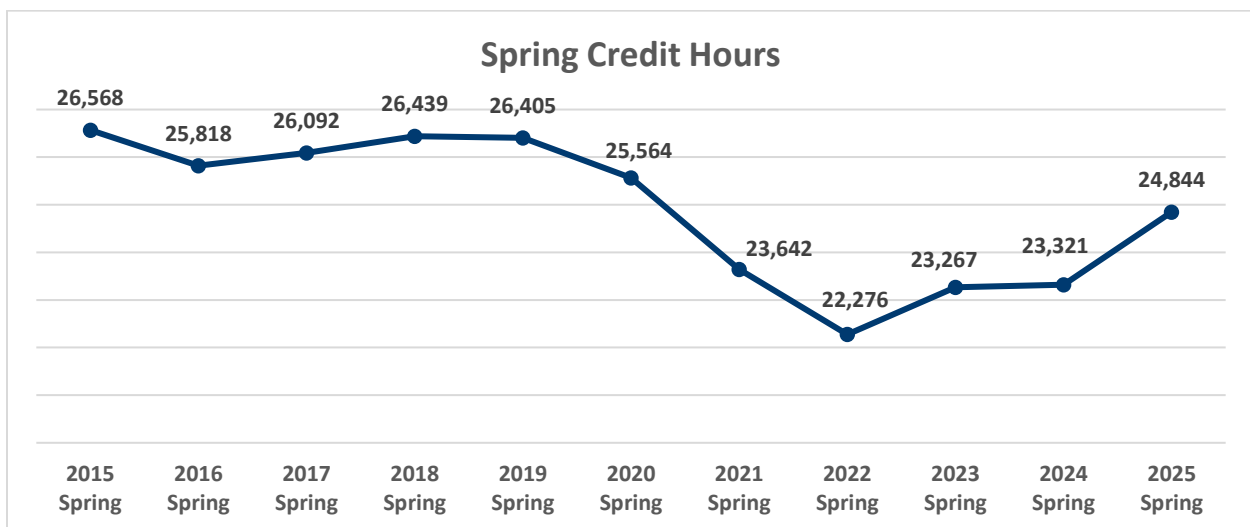
Source: MIS, 14th day

Spring Headcount



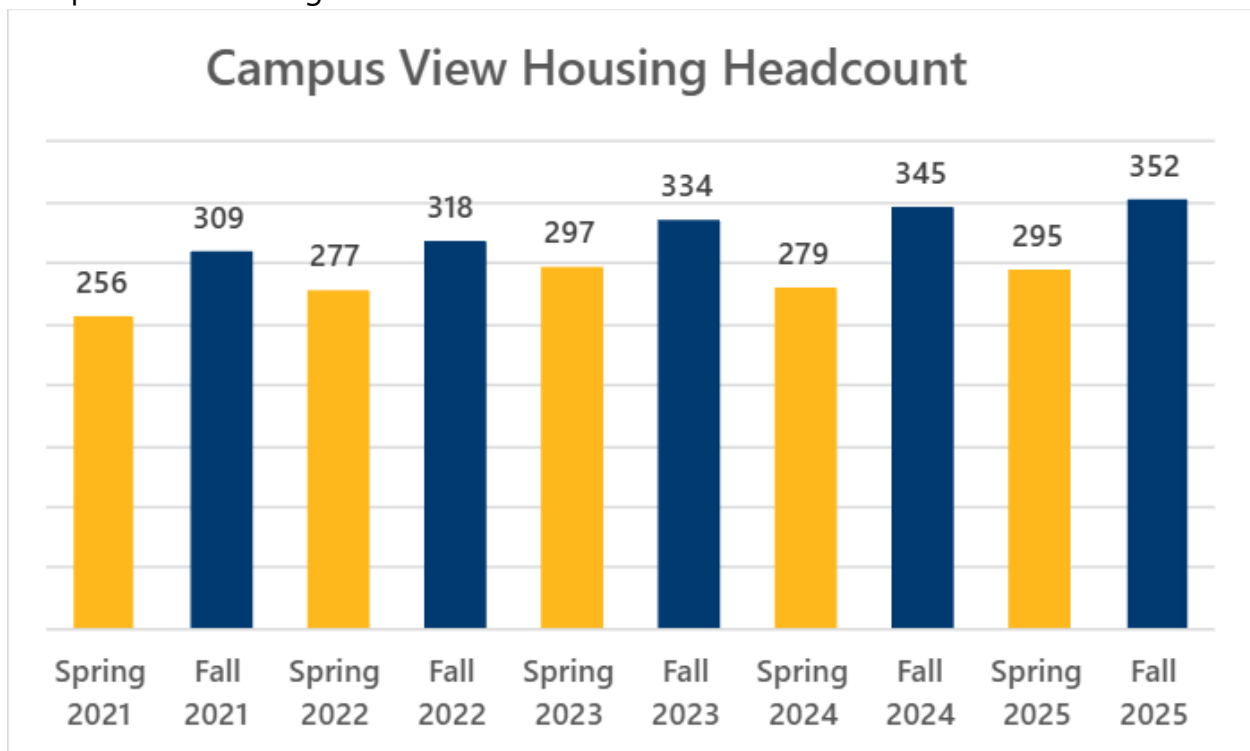
Source: NIACC Records Office

Spring Credit Hours



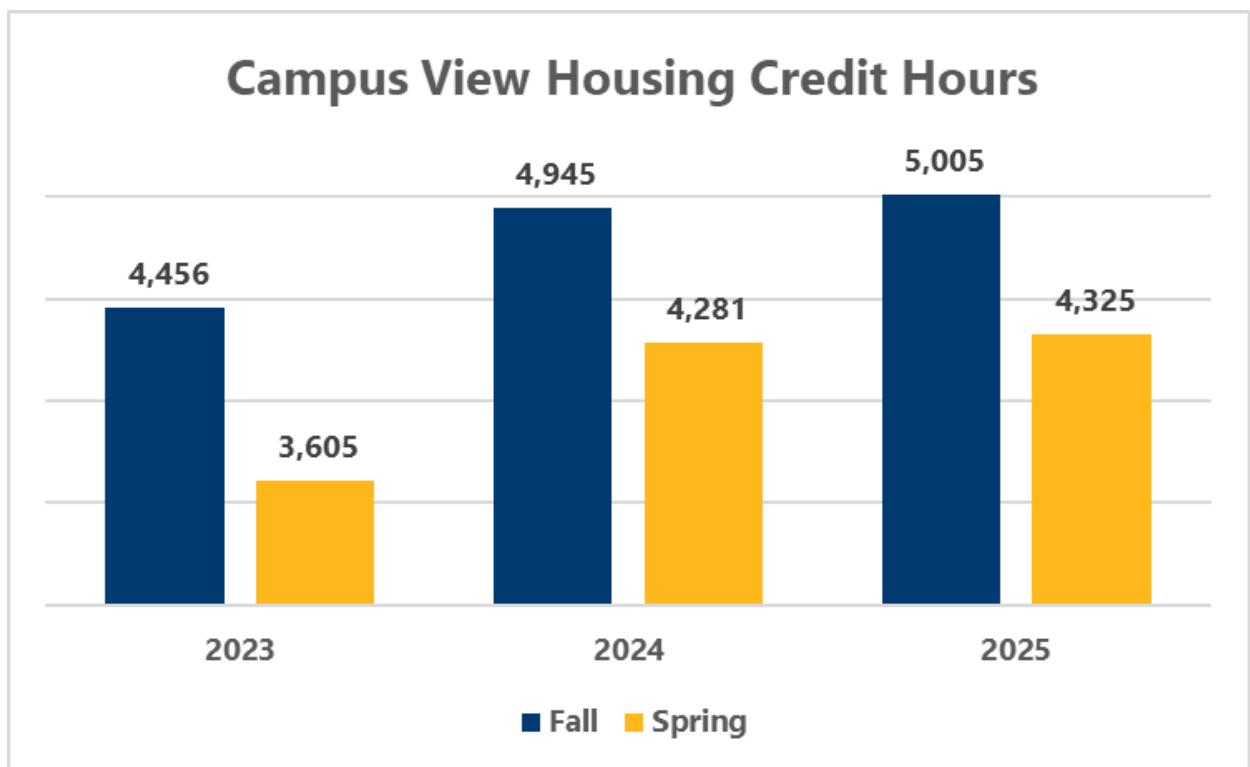
Source: NIACC Records Office

Campus View Housing Headcount



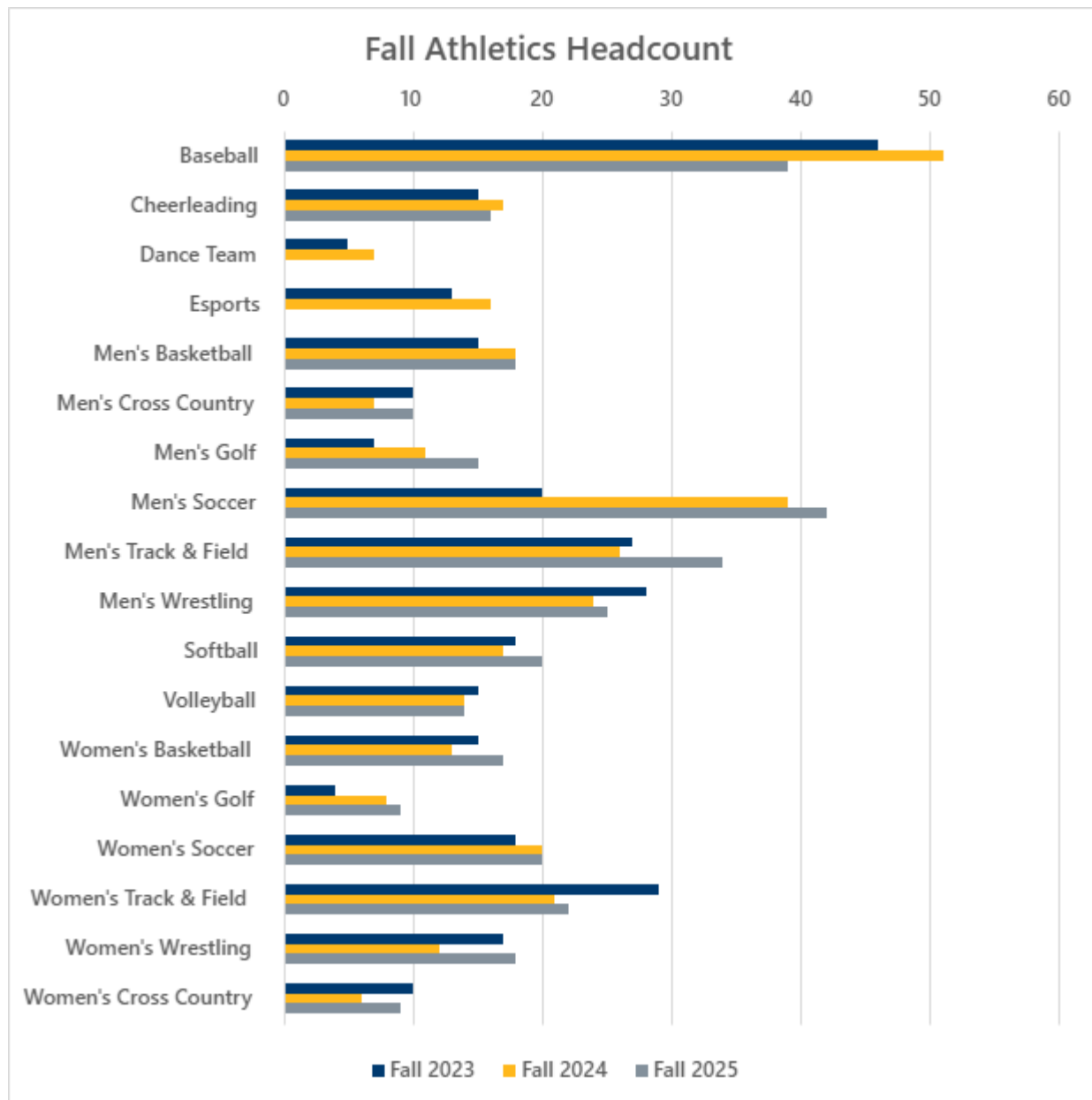
Source: NIACC Records Office

Campus View Housing Credit Hours



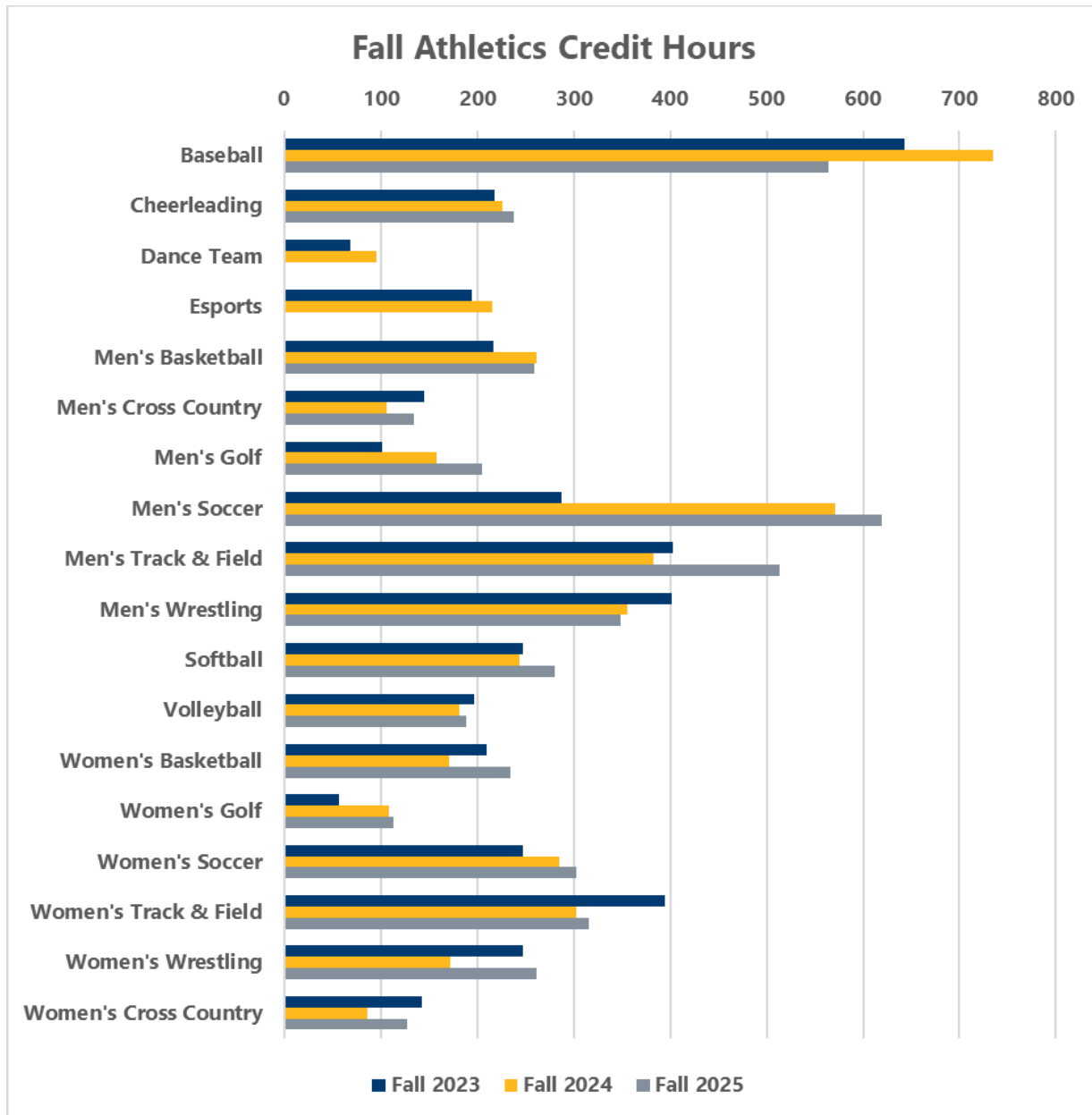
Source: MIS, 14th day and NIACC Records Office

Athletics Headcount



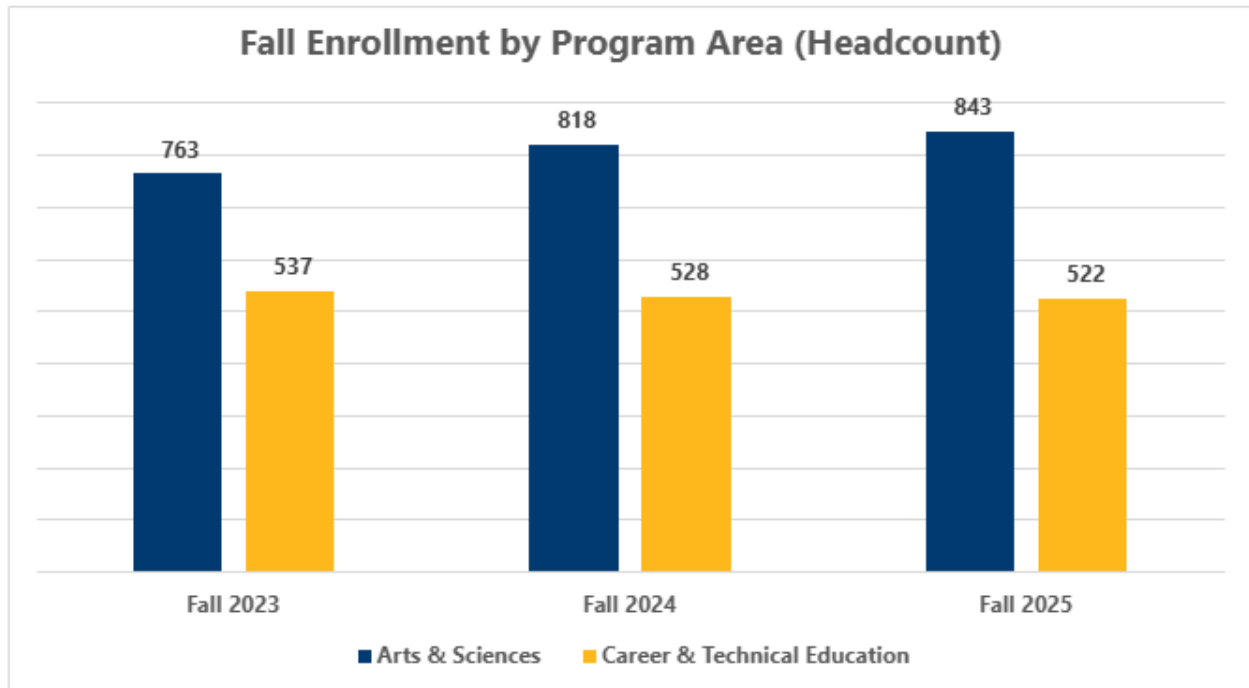
Source: NIACC Records Office

Athletics Credit Hours



Source: NIACC Records Office

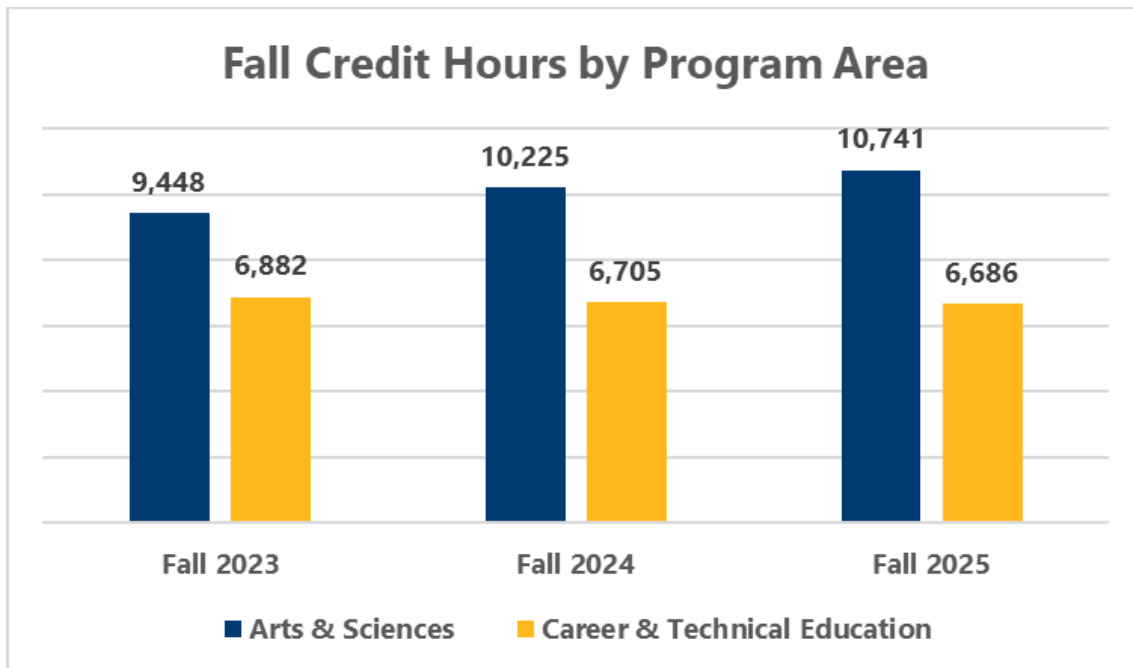
Program Area Headcount



Source: MIS, 14th day / Excludes concurrent students

Note: Primary program used to determine the program area.

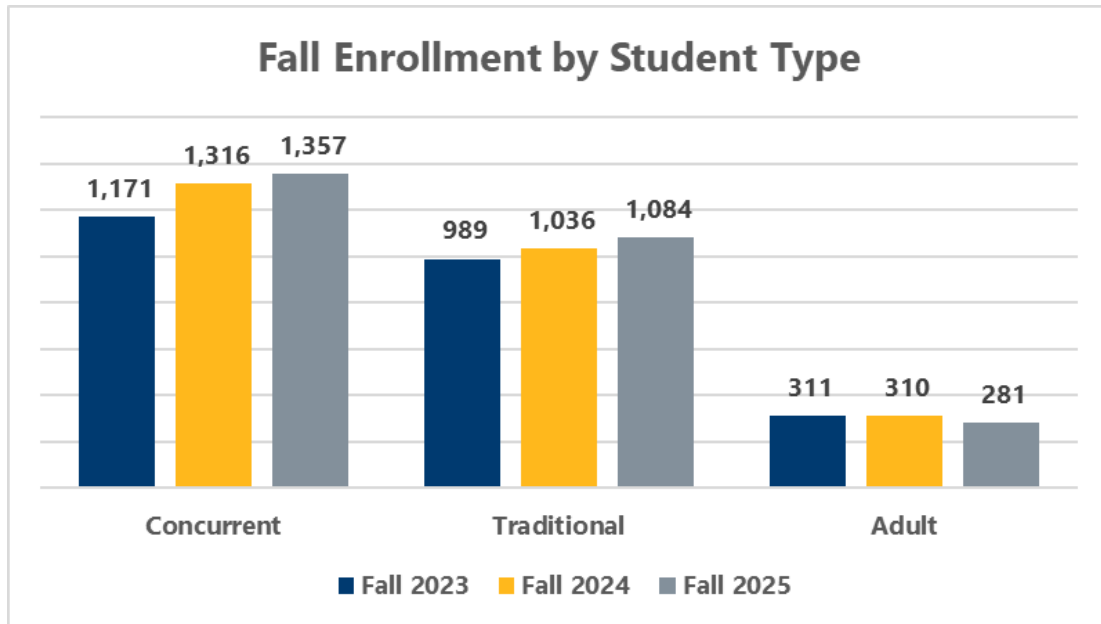
Program Area Credit Hours



Source: MIS, 14th day / Excludes concurrent students

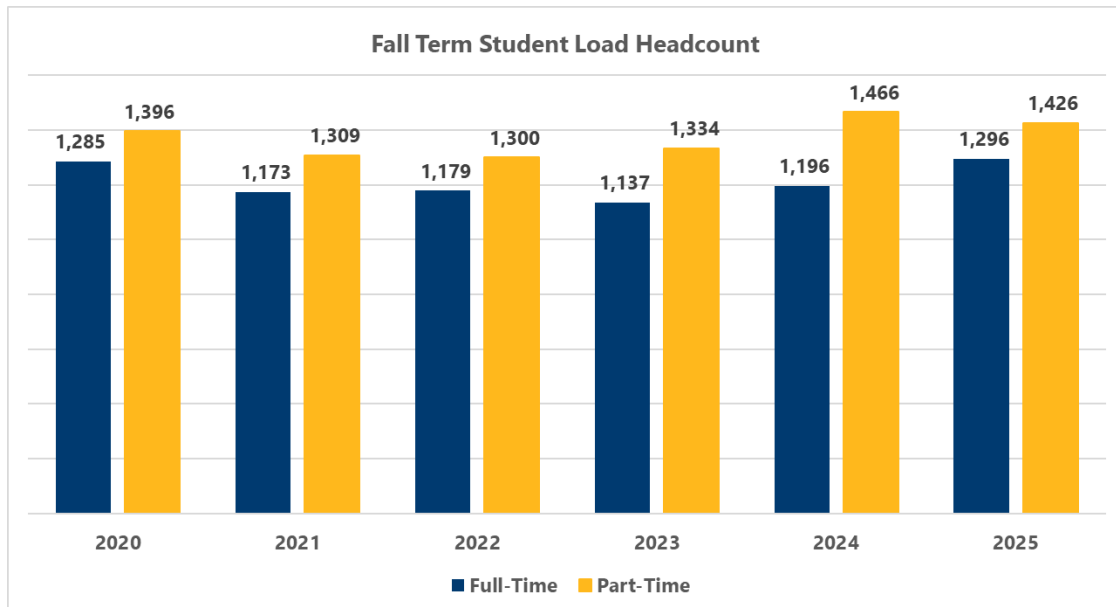
Note: Primary program used to determine the program area.

Enrollment Type Headcount



Source: MIS, 14th day

Student Load

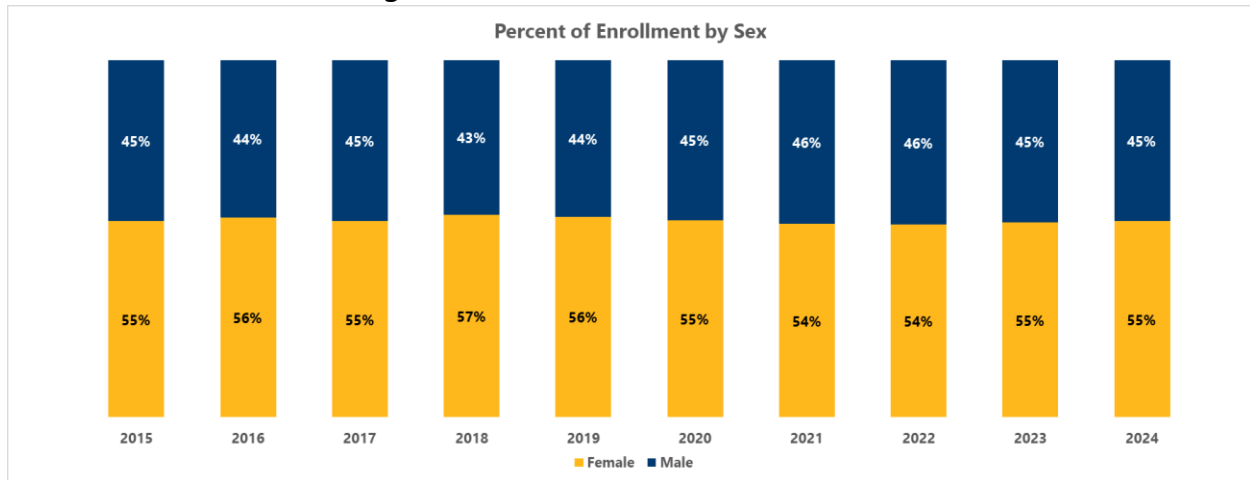


Source: MIS, 14th day

Notes: Includes concurrent students.

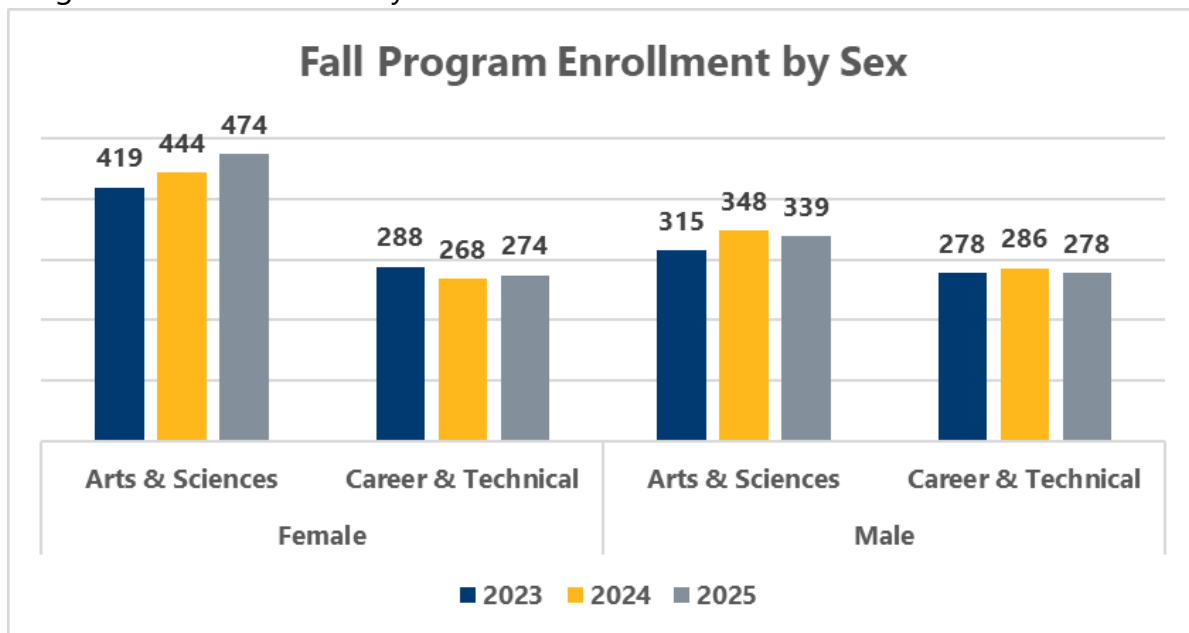
Sex

Male/Female and Percentage



Source: MIS, 14th day

Program Area Enrollment by Sex

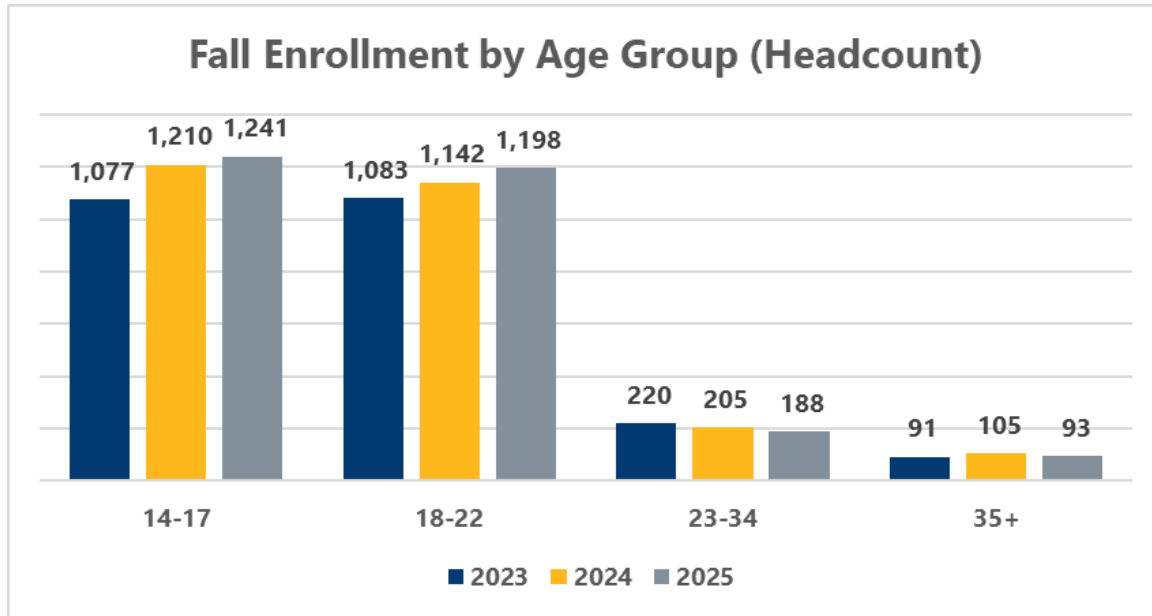


Source: MIS, 14th day / Excludes concurrent students

Note: Primary program used to determine the program area.

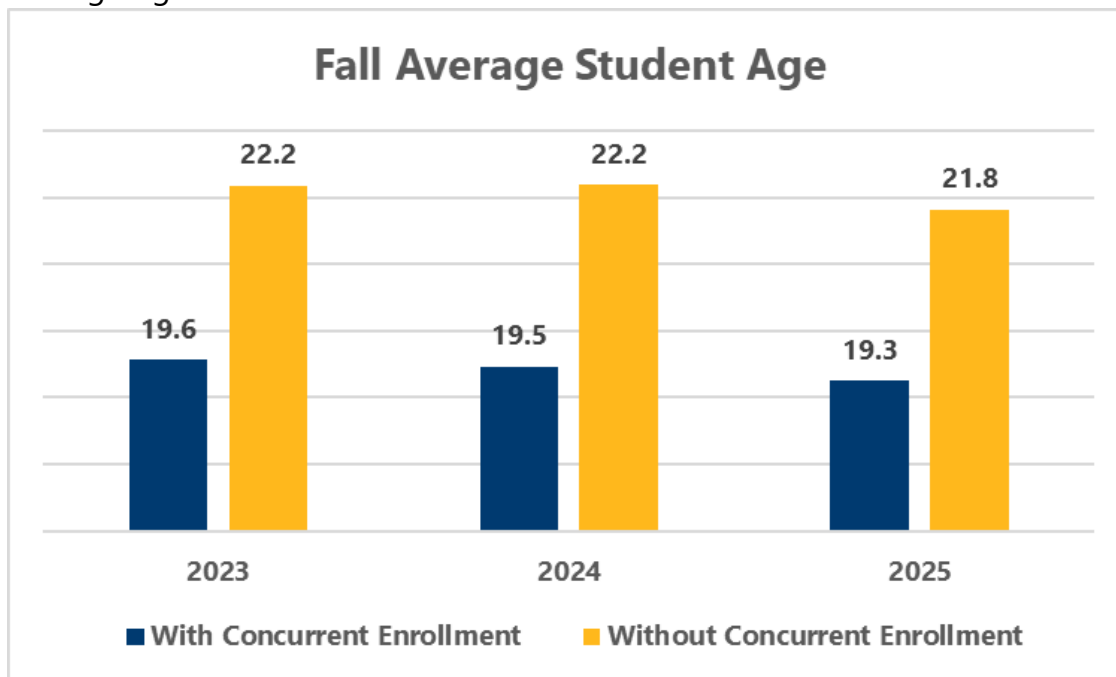
Age

Enrollment by Age Group



Source: MIS, 14th day

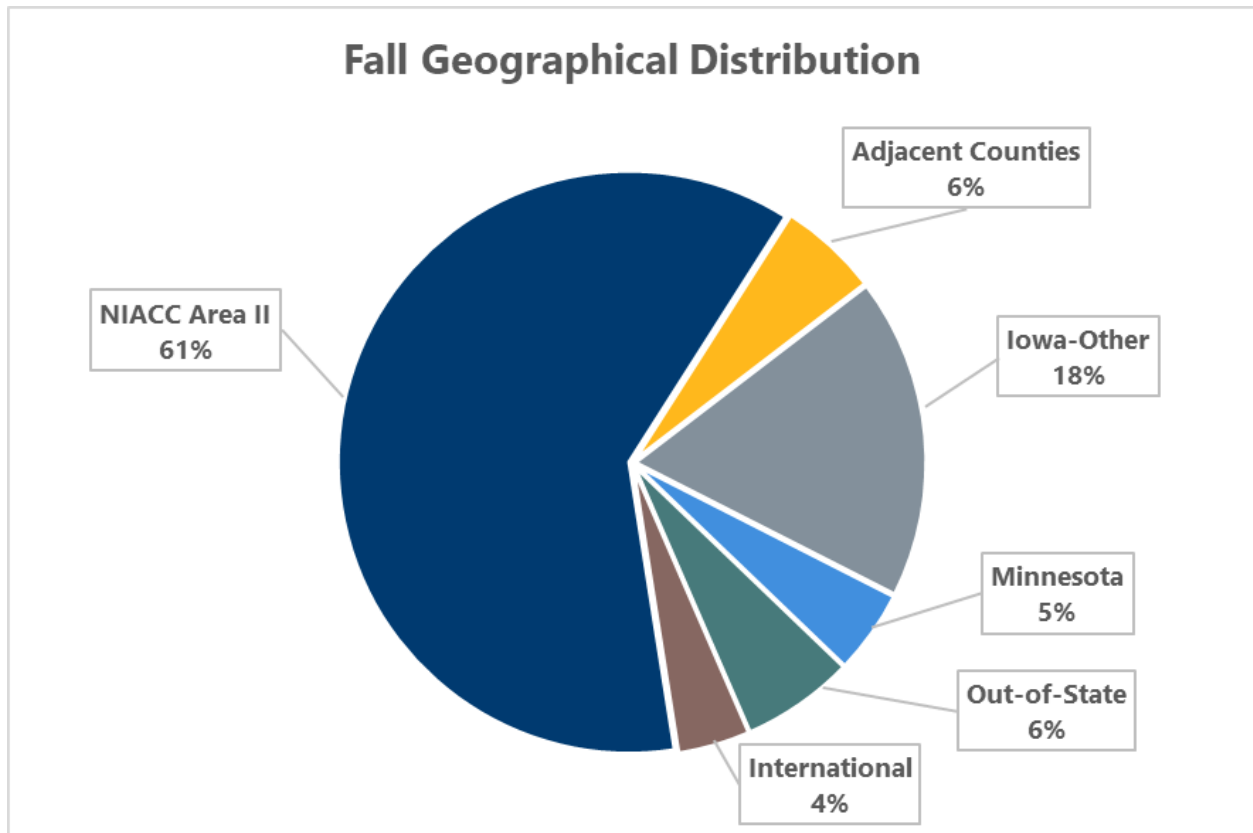
Average Age



Source: MIS, 14th day

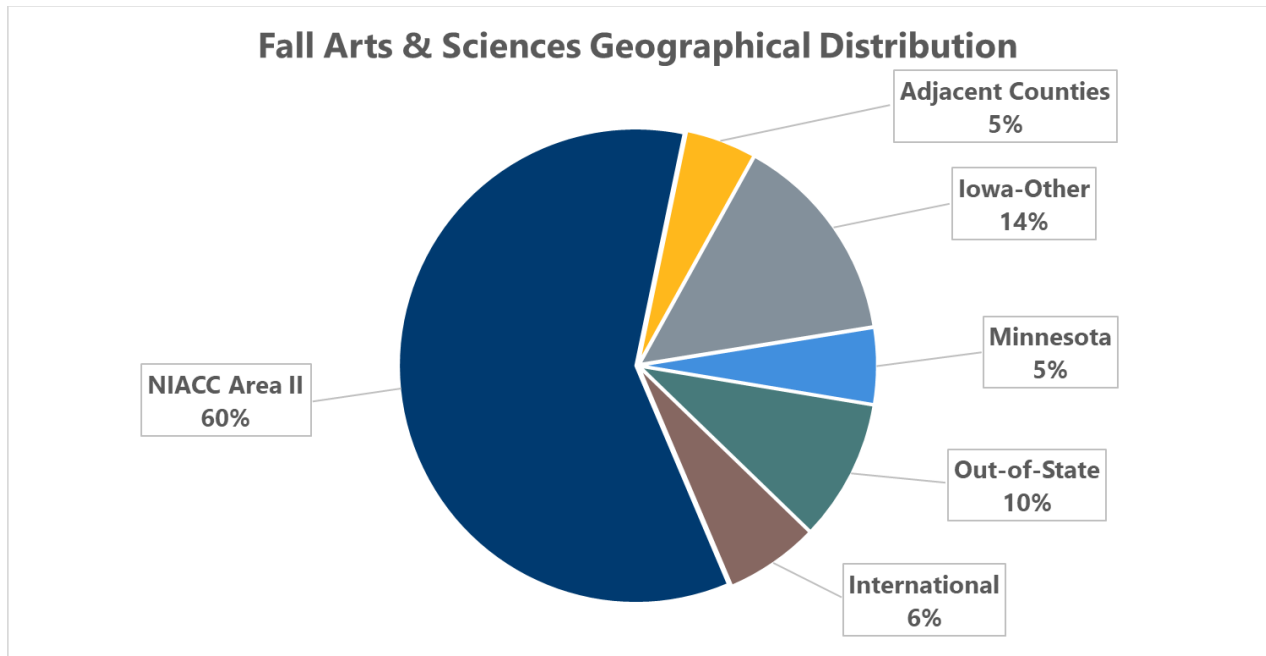
Geographic Distribution

Total Enrollment



Source: MIS, 14th day / Excludes concurrent enrollment

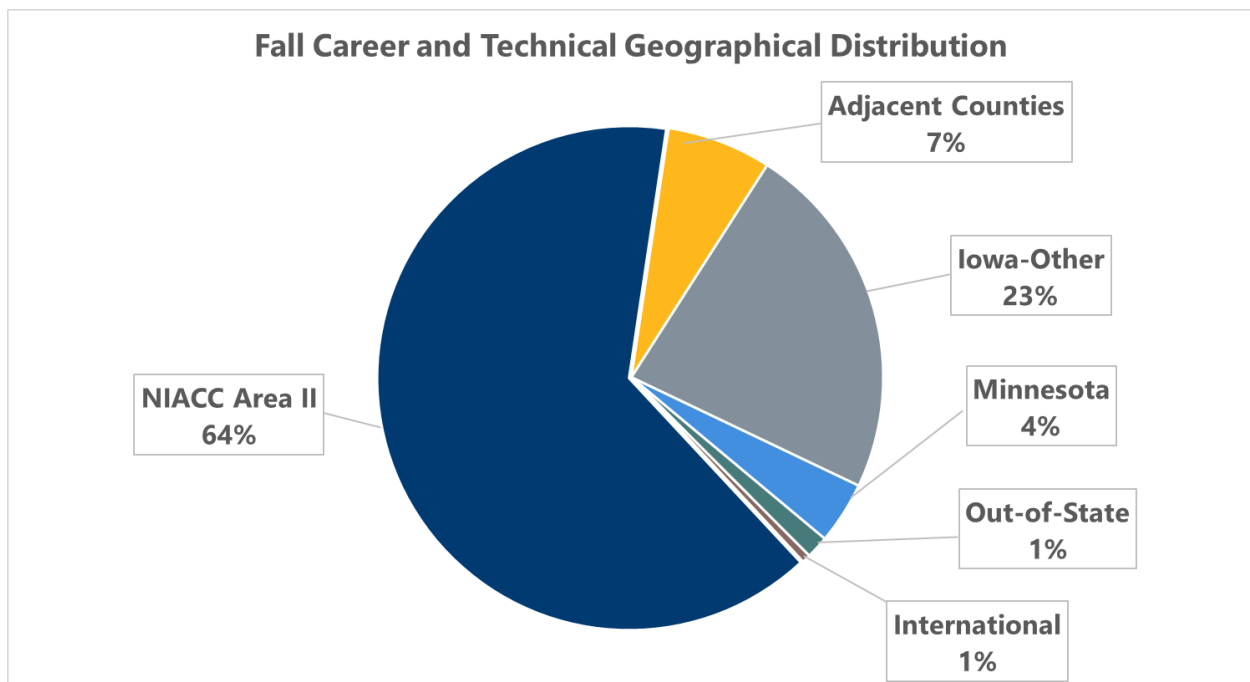
Arts & Sciences



Source: MIS, 14th day / Excludes concurrent enrollment

Note: Primary program used to determine the program area.

Career & Technical

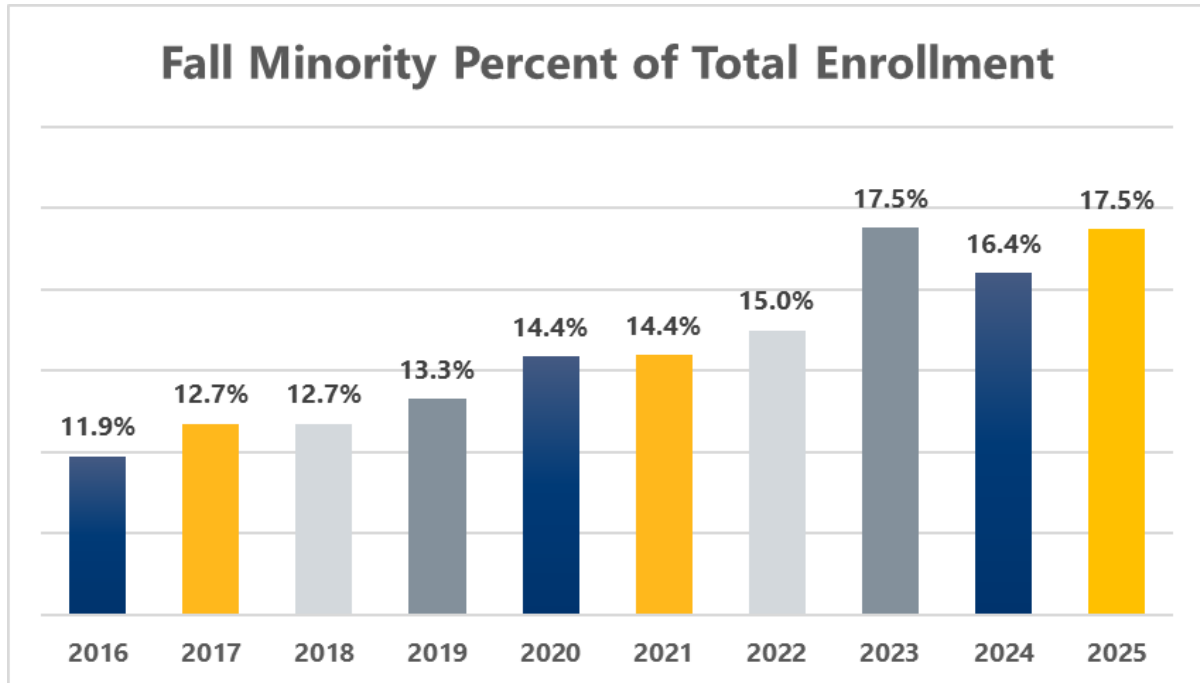


Source: MIS, 14th day / Excludes concurrent enrollment

Note: Primary program used to determine the program area.

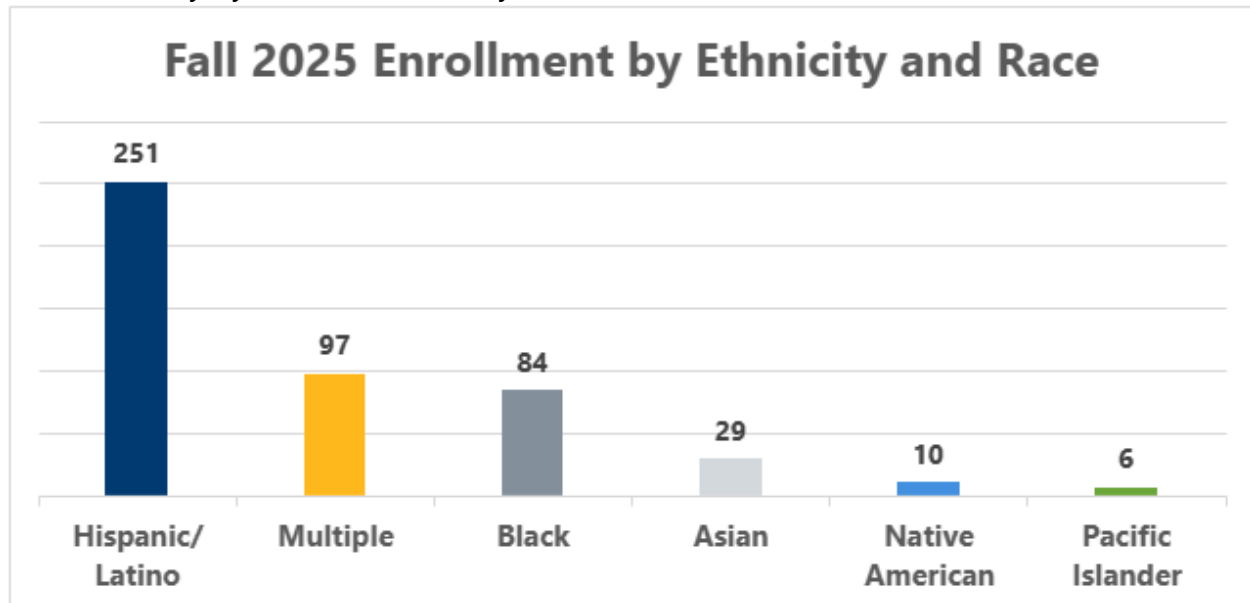
Minority Enrollment

Total Minority Enrollment Percentage



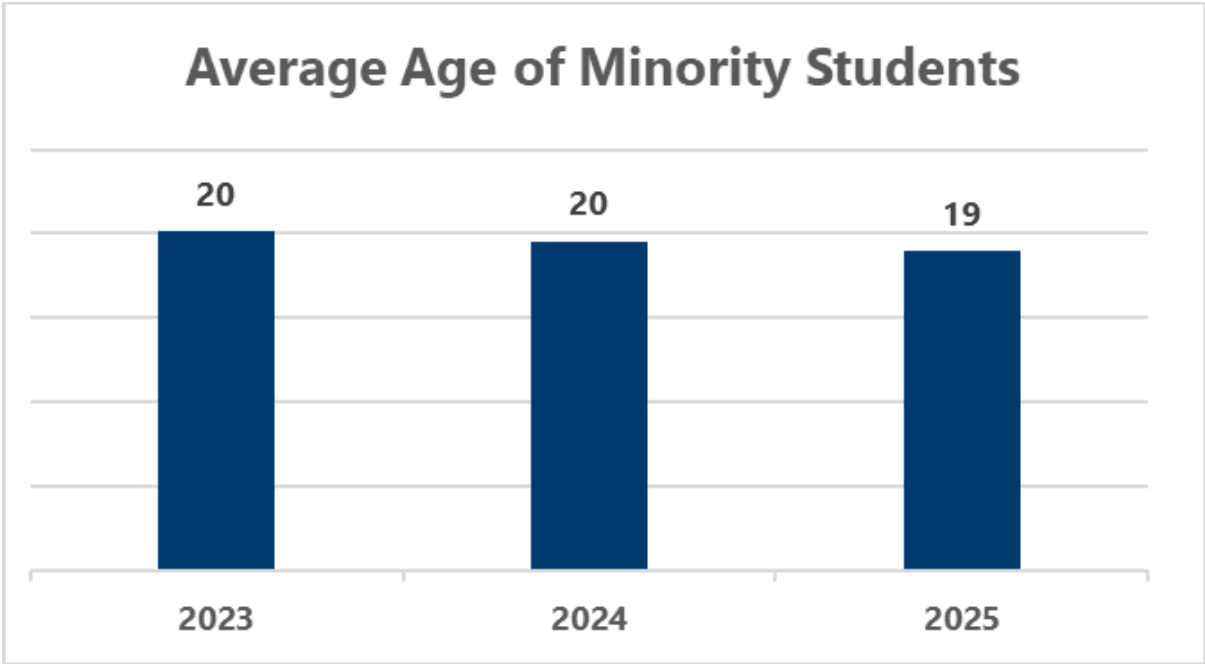
Source: MIS, 14th day

Total Minority by Race and Ethnicity



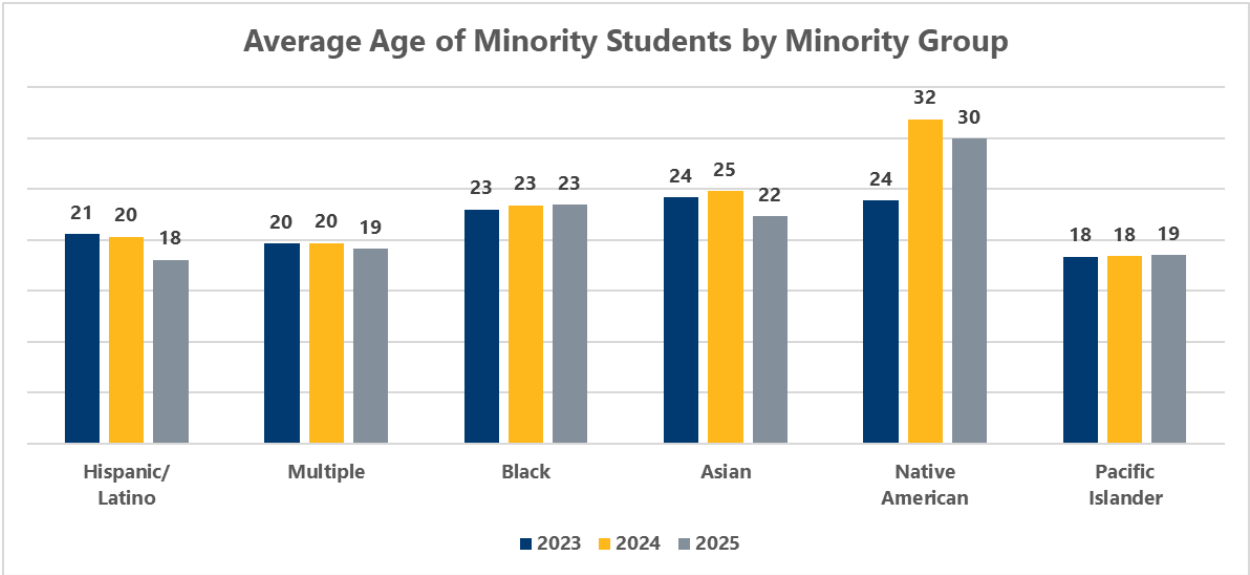
Source: MIS, 14th day

Average Age of Minority Students



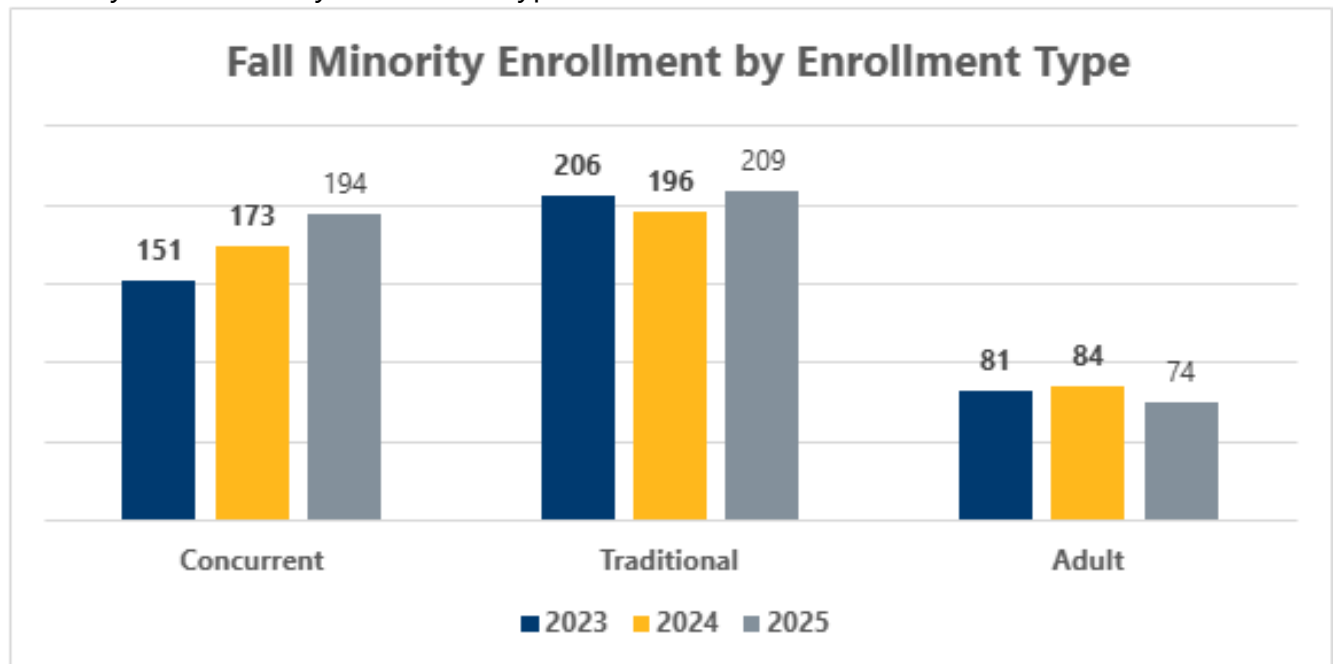
Source: MIS, 14th day

Average Age of by Minority Group



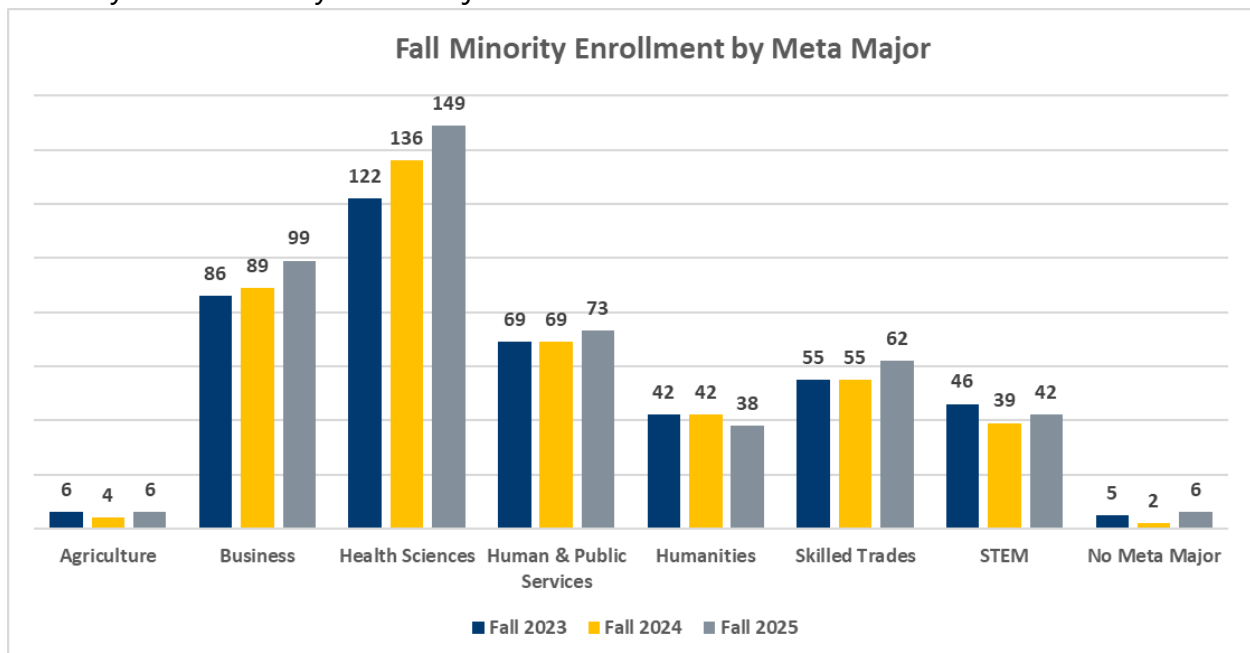
Source: MIS, 14th day

Minority Enrollment by Enrollment Type



Source: MIS, 14th day

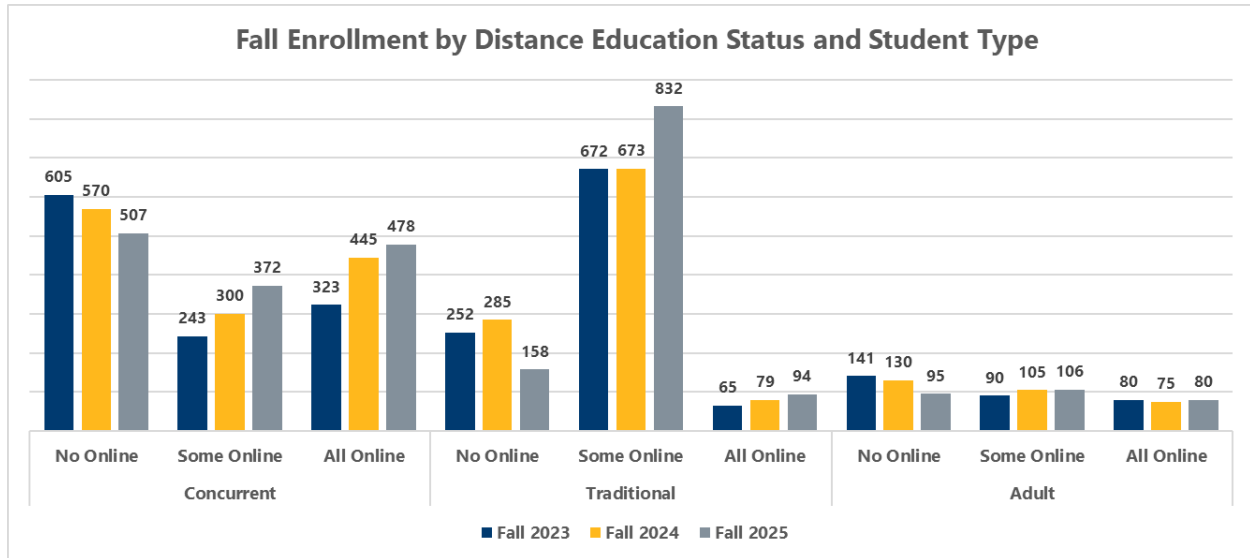
Minority Enrollment by Meta Major



Source: MIS, 14th day

Modality

Enrollment by Modality and Type



Source: MIS, 14th day

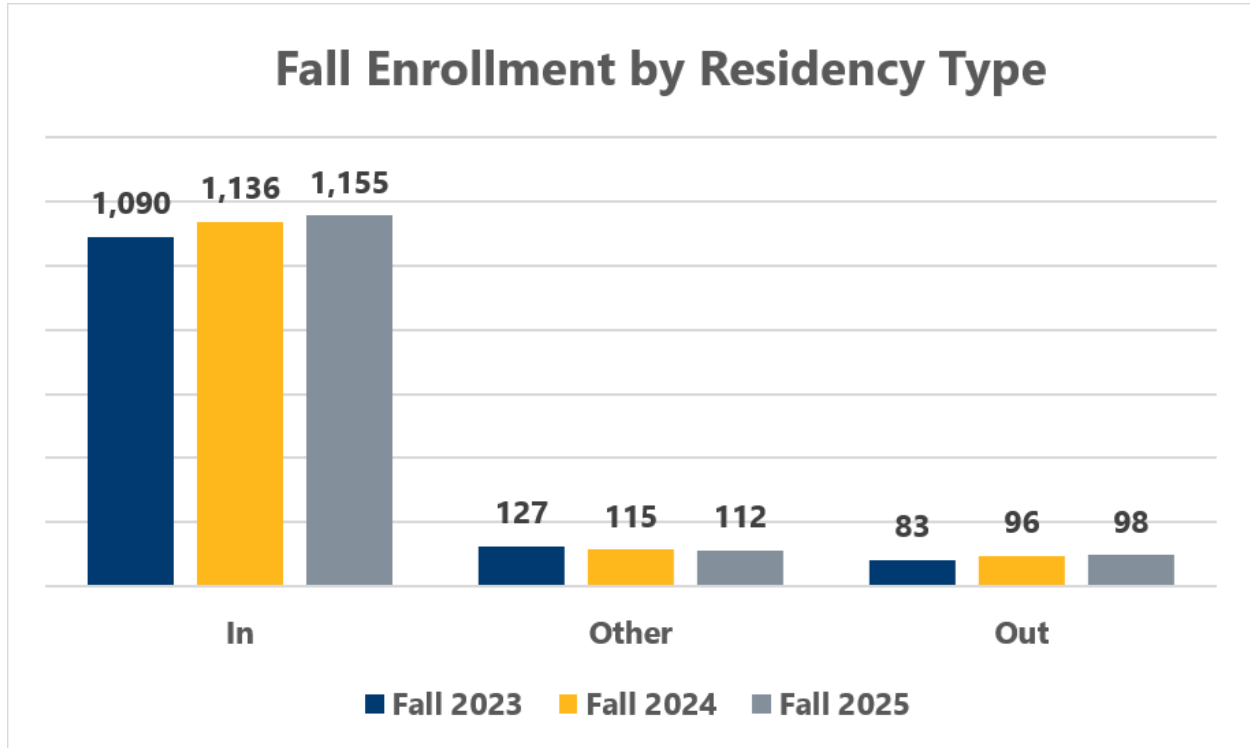
State/County Demographics

Enrollment by Residency Type (without Concurrent Enrollment)

In = Iowa

Other = Minnesota, Wisconsin, Illinois, Missouri, Nebraska

Out = International, all other states



Source: NIACC Records Office / Excludes concurrent enrollment

Enrollments by State

Top Enrollments by State						
	Fall 2023	#	Fall 2024	#	Fall 2025	#
1	Iowa	1,089	Iowa	1,138	Iowa	1,157
2	Minnesota	92	Minnesota	75	Minnesota	71
3	Florida	18	Florida	15	Wisconsin	16
4	Illinois	18	Illinois	15	Florida	14
5	Wisconsin	10	Wisconsin	15	Illinois	10
6			Nebraska	8	Missouri	9
7					Nebraska	7

Source: NIACC Records Office / Excludes concurrent enrollment

Enrollments by County

Top Enrollments by County						
	Fall 2023	#	Fall 2024	#	Fall 2025	#
1	Cerro Gordo	463	Cerro Gordo	486	Cerro Gordo	468
2	Floyd	106	Floyd	116	Floyd	136
3	Worth	76	Mitchell	88	Mitchell	94
4	Mitchell	74	Winnebago	83	Winnebago	76
5	Winnebago	68	Worth	63	Worth	72
6	Hancock	64	Hancock	61	Franklin	65
7	Franklin	55	Franklin	46	Hancock	54
8	Wright	28	Wright	29	Wright	26
9	Butler	23	Butler	20	Butler	23
10	Howard	20	Howard	20	Howard	19

Source: NIACC Records Office / Excludes concurrent enrollment

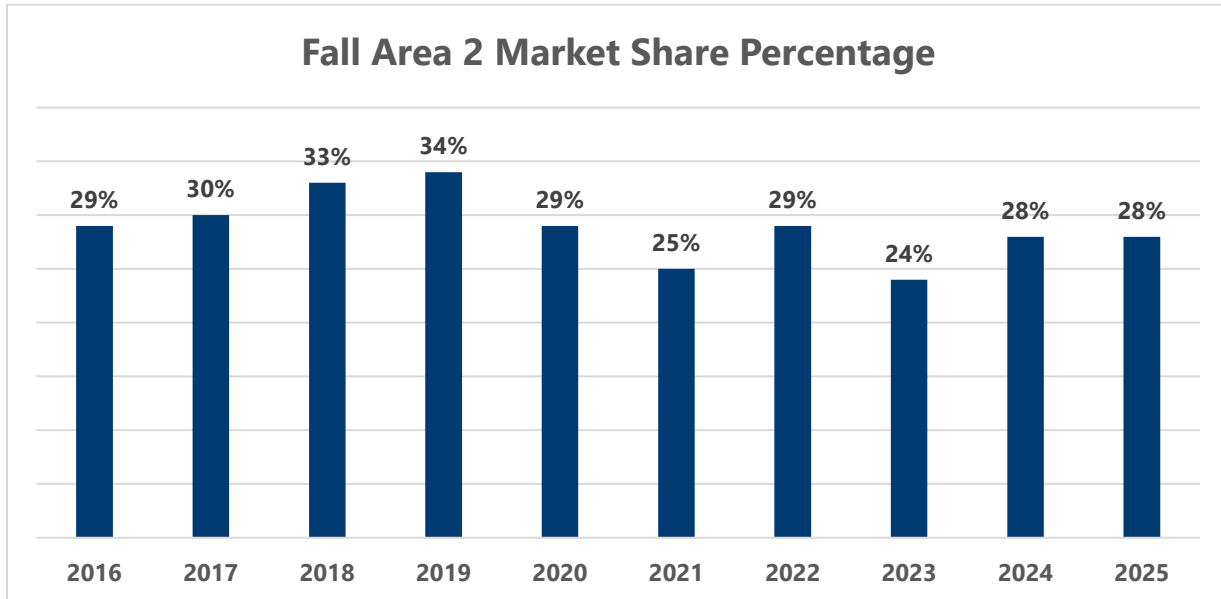
Enrollments by High School

Top Enrollments by High School						
	Fall 2023	#	Fall 2024	#	Fall 2025	#
1	Mason City	192	Mason City	204	Mason City	195
2	Charles City	57	Osage	53	Clear Lake	64
3	Clear Lake	50	Charles City	52	Osage	60
4	Forest City	46	Clear Lake	52	Charles City	55
5	Garner-Hayfield-Ventura	45	Lake Mills	45	Central Springs	46
6	Central Springs	44	Central Springs	44	Lake Mills	46
7	Hampton-Dumont-CAL	43	Garner-Hayfield-Ventura	44	Garner-Hayfield-Ventura	45
8	Newman Catholic	42	Forest City	40	Hampton-Dumont-CAL	44
9	Osage	40	Hampton-Dumont-CAL	38	Forest City	40
10	RRMR	31	Newman Catholic	35	RRMR	39

Source: NIACC Records Office / Excludes concurrent enrollment

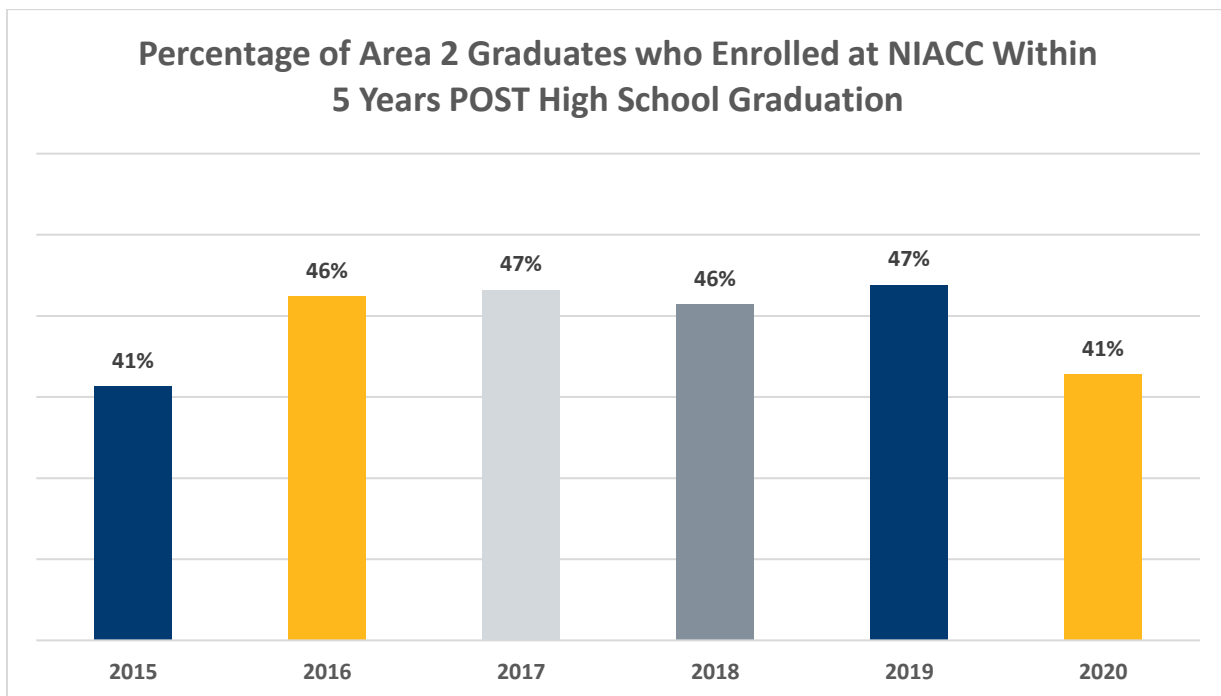
Area 2

Market Share Percentage



Source: NIACC Records Office

5-Year Market Share



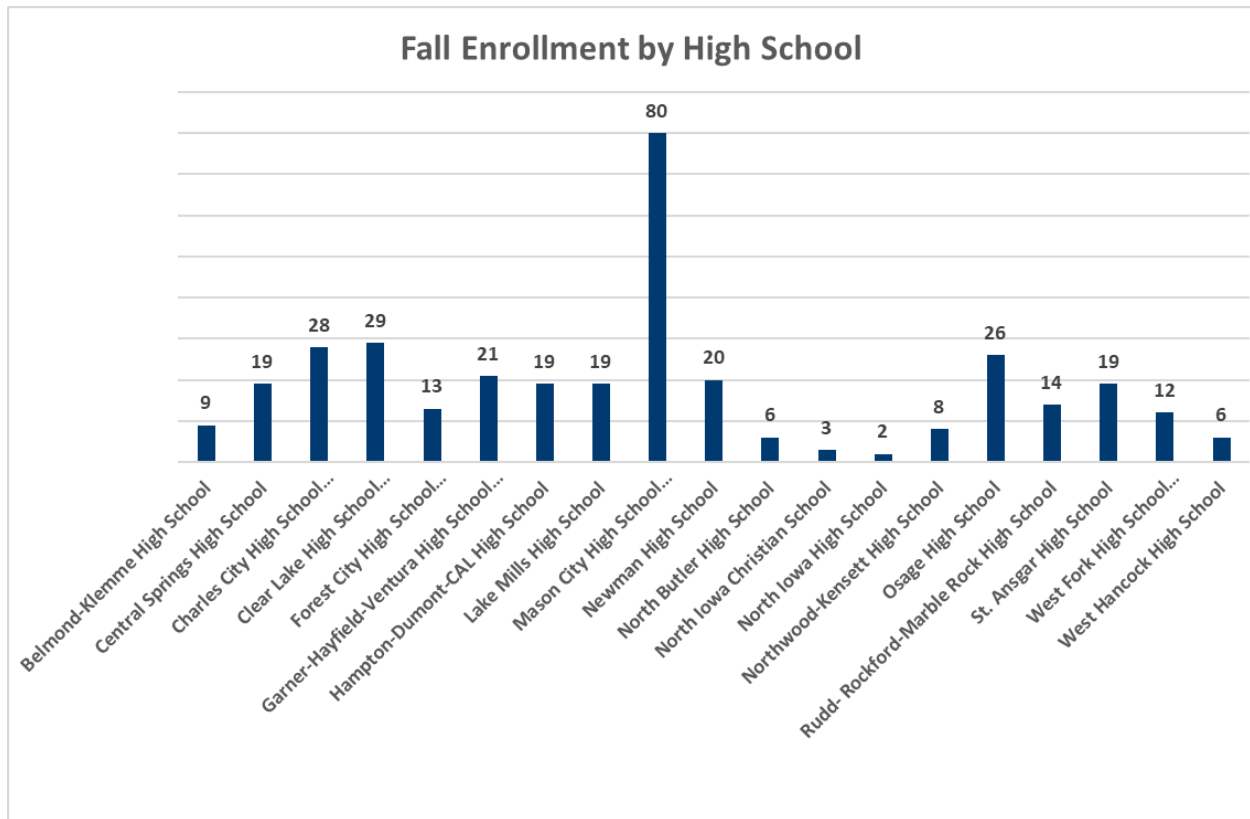
Source: NIACC Records Office

Area 2 Market Share by High School

2025 High School Graduates Attending NIACC									
% of Graduates at NIACC					AREA II HIGH SCHOOLS	College Transfer	Career	Total at NIACC	Total Grads
2021	2022	2023	2024	2025					
13%	16%	11%	9%	22%	Belmond-Klemme High School	7	2	9	41
23%	40%	18%	38%	37%	Central Springs High School	10	9	19	52
20%	17%	21%	18%	26%	Charles City High School (Includes: Carrie Lane Alt HS and Lighthouse Academy)	17	11	28	106
24%	31%	20%	24%	24%	Clear Lake High School (Includes: Clear Lake Classical)	22	7	29	119
18%	23%	22%	23%	19%	Forest City High School (Includes: Forest City Christian HS & WCLT HS)	9	4	13	69
24%	34%	19%	23%	29%	Garner-Hayfield-Ventura High School (Includes: New Horizon Alt HS)	13	8	21	73
35%	24%	12%	17%	16%	Hampton-Dumont-CAL High School	6	13	19	122
32%	11%	24%	41%	33%	Lake Mills High School	14	5	19	57
28%	37%	46%	39%	33%	Mason City High School (Includes: Mason City Alt HS & Virtual Academy)	49	31	80	241
53%	51%	34%	36%	45%	Newman High School	17	3	20	44
23%	15%	12%	29%	12%	North Butler High School	6	0	6	49
		67%	33%	60%	North Iowa Christian School	2	1	3	5
4%	21%	7%	3%	6%	North Iowa High School	2	0	2	35
34%	44%	50%	19%	23%	Northwood-Kensett High School	4	4	8	35
18%	31%	22%	29%	38%	Osage High School	18	8	26	69
29%	40%	27%	42%	37%	Rudd- Rockford-Marble Rock High School	7	7	14	38
22%	38%	28%	39%	46%	St. Ansgar High School	13	6	19	41
33%	29%	33%	31%	28%	West Fork High School (Includes: Rockwell-Swaledale & SCMT)	9	3	12	43
21%	16%	20%	16%	17%	West Hancock High School	4	2	6	35
25%	29%	24%	28%	28%	TOTAL	229	124	353	1274

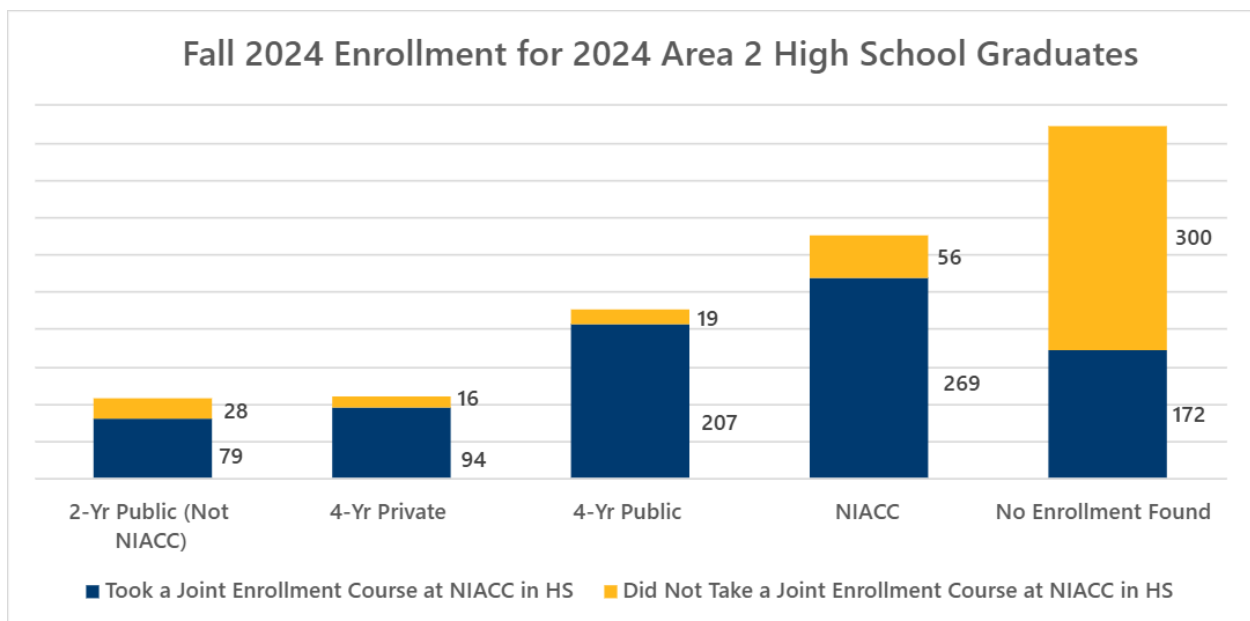
Source: NIACC Records Office

Enrollment by Area 2 High Schools



Source: NIACC Records Office

2024 High School Graduation – Enrollment by Institution Type



Source: Iowa Department of Education, Joint Enrollment Matriculation Report (Class of 2024)

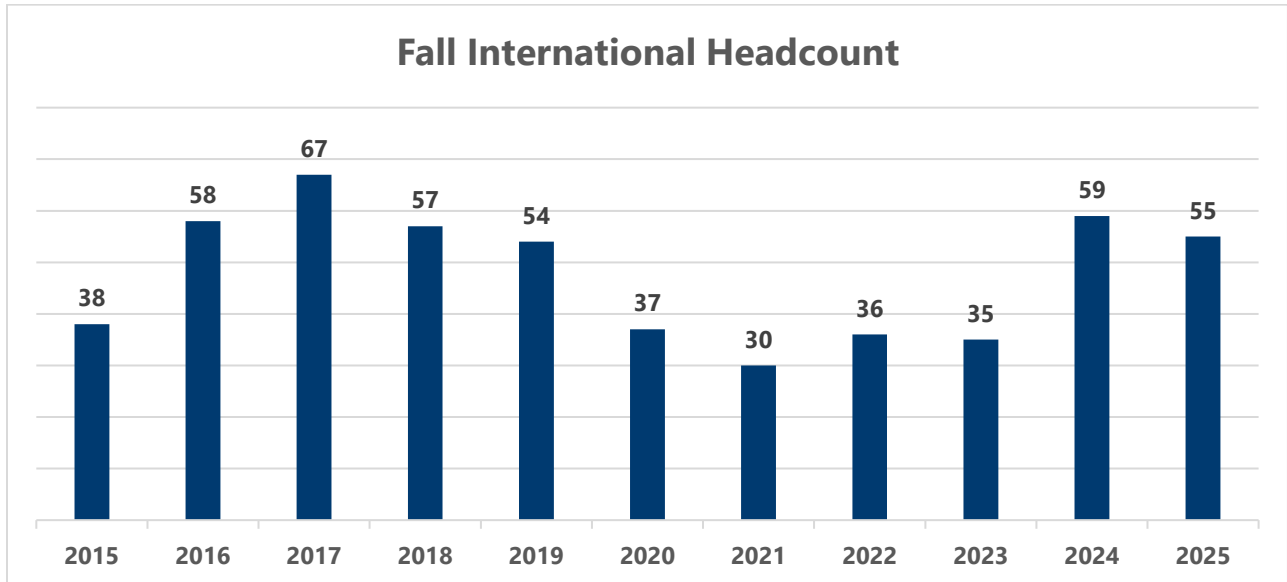
Fall 2024 Enrollment for 2024 Area 2 High School Graduates	
School and Postsecondary Education Type	% of Graduates
Belmond-Klemme Community Jr-Sr High School	
2-Yr Public (Not NIACC)	22%
4-Yr Private	11%
4-Yr Public	14%
NIACC	11%
No Enrollment Found	43%
Central Springs High School	
2-Yr Public (Not NIACC)	4%
4-Yr Private	12%
4-Yr Public	14%
NIACC	39%
No Enrollment Found	31%
Charles City High School	
2-Yr Public (Not NIACC)	6%
4-Yr Private	7%
4-Yr Public	20%
NIACC	20%
No Enrollment Found	48%
Clear Lake High School	
2-Yr Public (Not NIACC)	5%
4-Yr Private	6%
4-Yr Public	34%
NIACC	21%
No Enrollment Found	34%
Forest City High School	
2-Yr Public (Not NIACC)	6%
4-Yr Private	12%
4-Yr Public	23%
NIACC	22%
No Enrollment Found	38%
Garner-Hayfield-Ventura High School	
2-Yr Public (Not NIACC)	14%
4-Yr Private	6%
4-Yr Public	31%
NIACC	23%
No Enrollment Found	26%

Hampton-Dumont High School	
2-Yr Public (Not NIACC)	13%
4-Yr Private	13%
4-Yr Public	13%
NIACC	16%
No Enrollment Found	44%
Lake Mills Senior High School	
2-Yr Public (Not NIACC)	12%
4-Yr Private	6%
4-Yr Public	18%
NIACC	43%
No Enrollment Found	20%
Mason City Alternative School	
4-Yr Private	2%
NIACC	19%
No Enrollment Found	79%
Mason City High School	
2-Yr Public (Not NIACC)	4%
4-Yr Private	10%
4-Yr Public	15%
NIACC	46%
No Enrollment Found	25%
Mason City Virtual Academy	
2-Yr Public (Not NIACC)	7%
4-Yr Private	4%
NIACC	25%
No Enrollment Found	64%
North Butler Jr/Sr High School	
2-Yr Public (Not NIACC)	16%
4-Yr Private	5%
4-Yr Public	19%
NIACC	27%
No Enrollment Found	32%
North Iowa High School	
2-Yr Public (Not NIACC)	16%
4-Yr Private	18%
4-Yr Public	13%
NIACC	3%
No Enrollment Found	50%

Northwood-Kensett Middle/High School	
2-Yr Public (Not NIACC)	16%
4-Yr Private	9%
4-Yr Public	19%
NIACC	12%
No Enrollment Found	44%
Osage High School	
2-Yr Public (Not NIACC)	7%
4-Yr Private	12%
4-Yr Public	16%
More than One Category	1%
NIACC	29%
No Enrollment Found	34%
Rockford Junior-Senior High School	
2-Yr Public (Not NIACC)	6%
4-Yr Public	9%
NIACC	39%
No Enrollment Found	45%
St Ansgar High School	
2-Yr Public (Not NIACC)	7%
4-Yr Private	12%
4-Yr Public	17%
NIACC	37%
No Enrollment Found	27%
West Fork High School	
2-Yr Public (Not NIACC)	17%
4-Yr Private	2%
4-Yr Public	15%
NIACC	29%
No Enrollment Found	37%
West Hancock High School	
2-Yr Public (Not NIACC)	11%
4-Yr Private	13%
4-Yr Public	26%
NIACC	16%
No Enrollment Found	34%

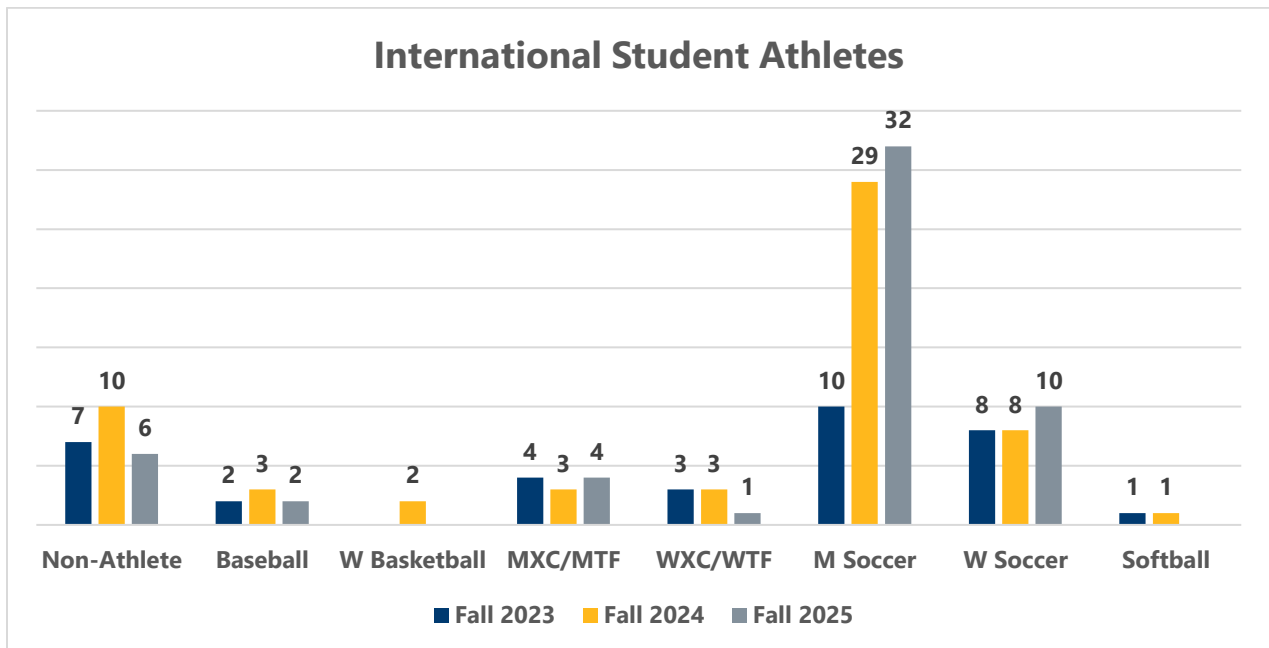
International Students

International Student Enrollment



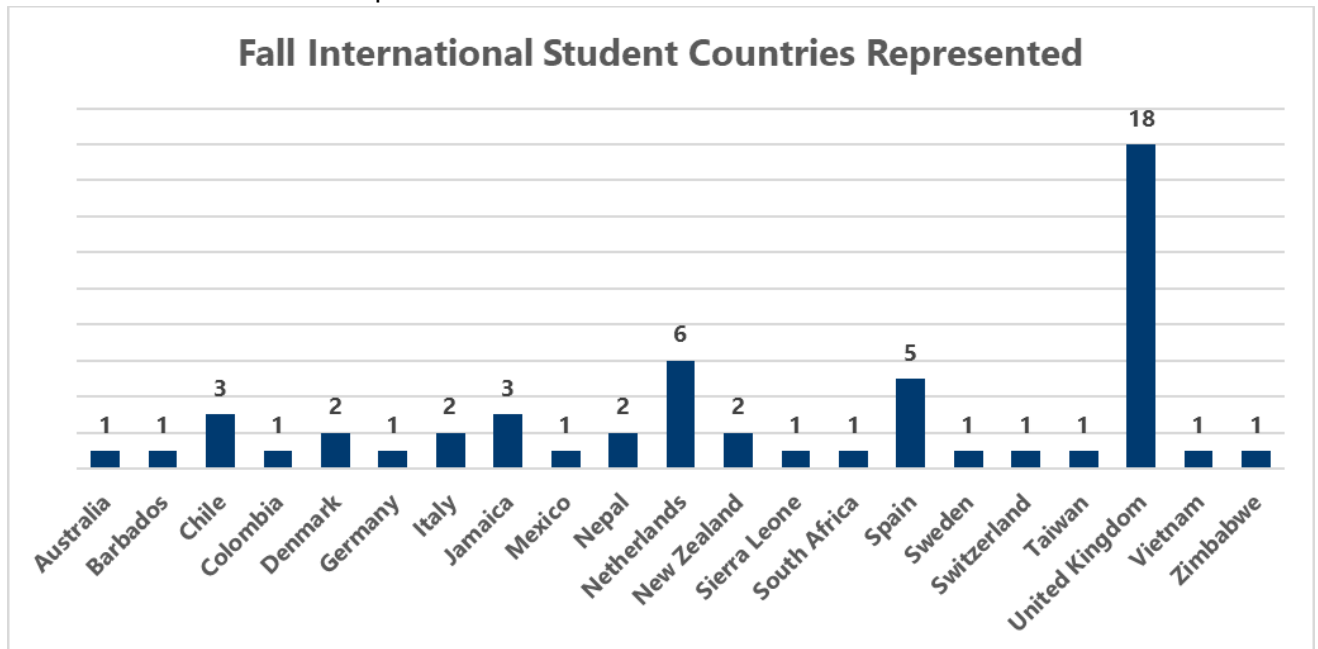
Source: SEVP, NIACC Records Office

International Student Athletes



Source: NIACC Records Office

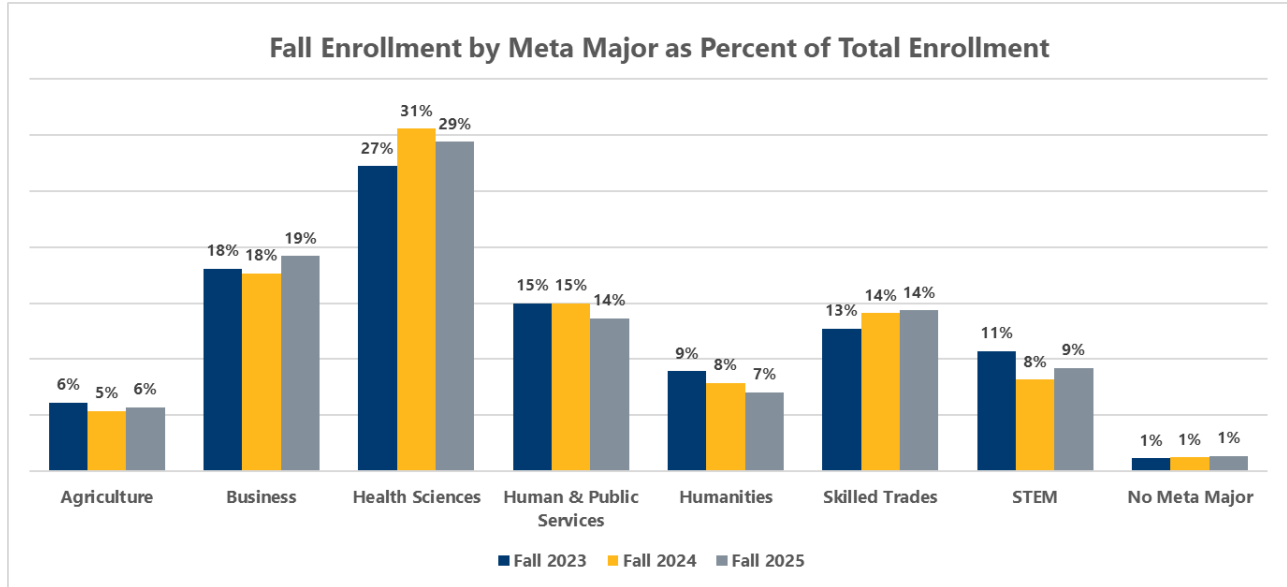
International Countries Represented



Source: NIACC Records Office

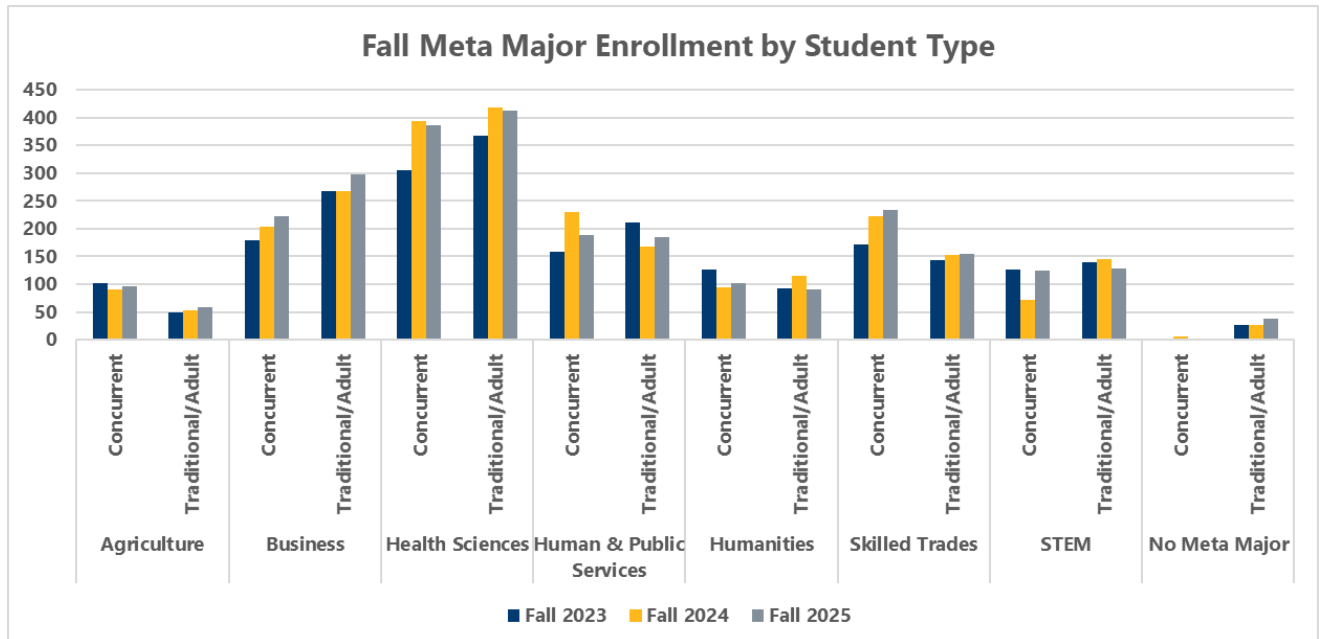
Meta Major Enrollment

Enrollment by Meta Major



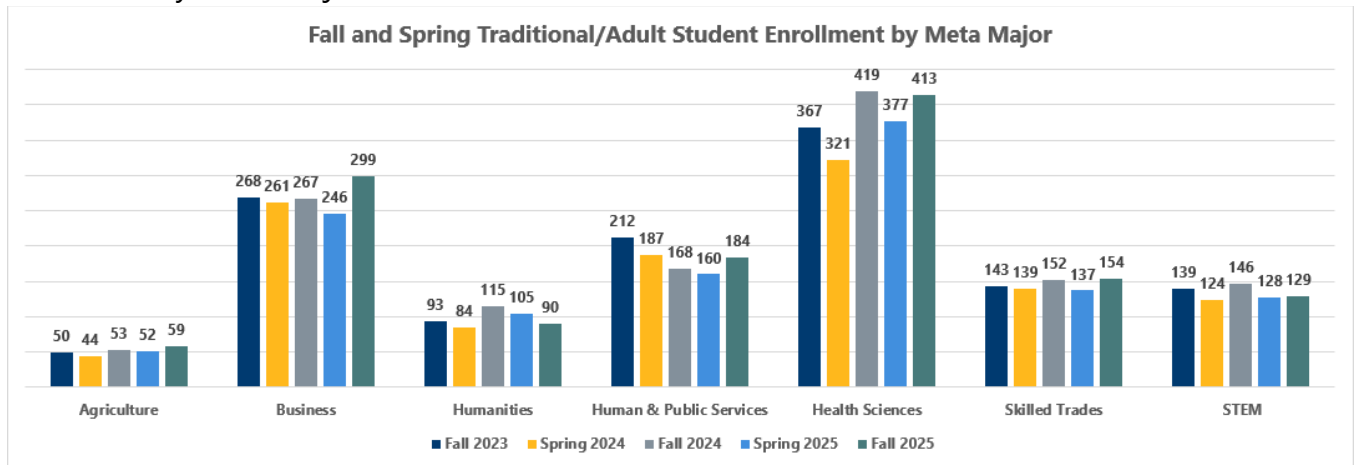
Source: NIACC Records Office

Total Meta Major Enrollment



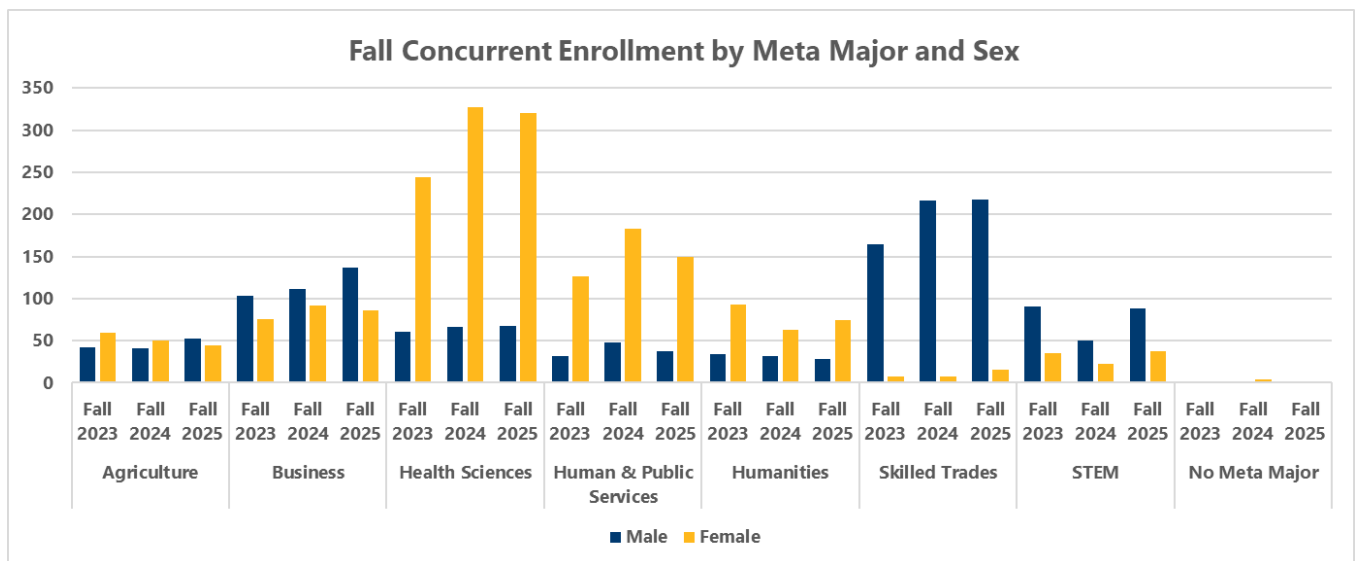
Source: NIACC Records Office

Enrollment by Meta Major (without Concurrent Enrollment)



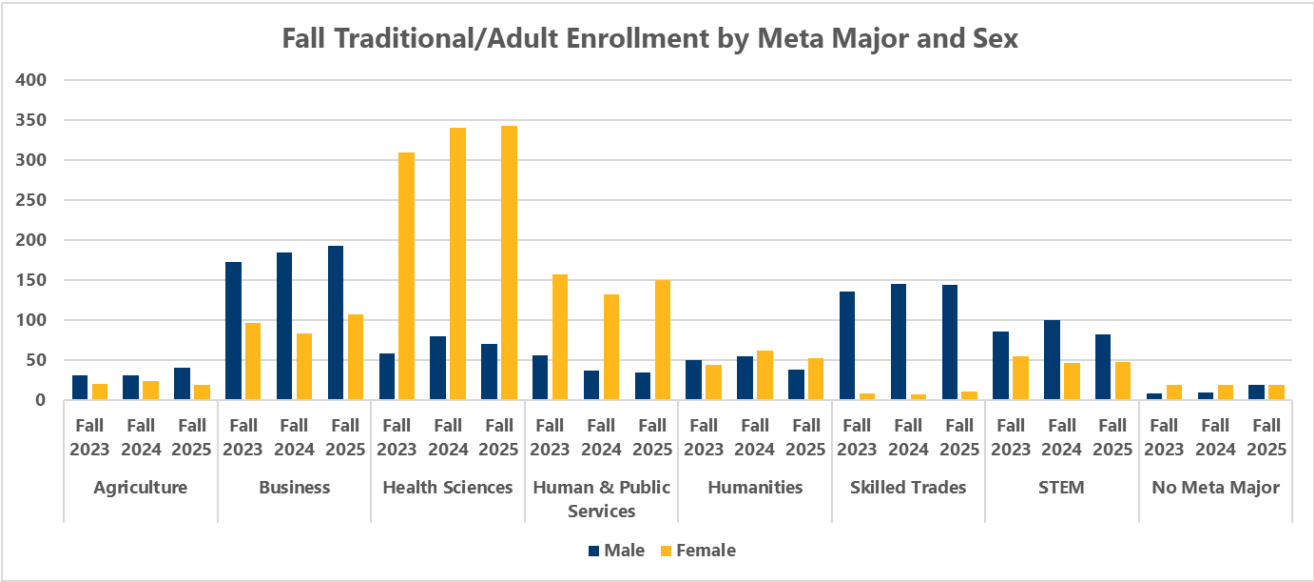
Source: NIACC Records Office

Enrollment by Sex in each Meta Major (Concurrent)



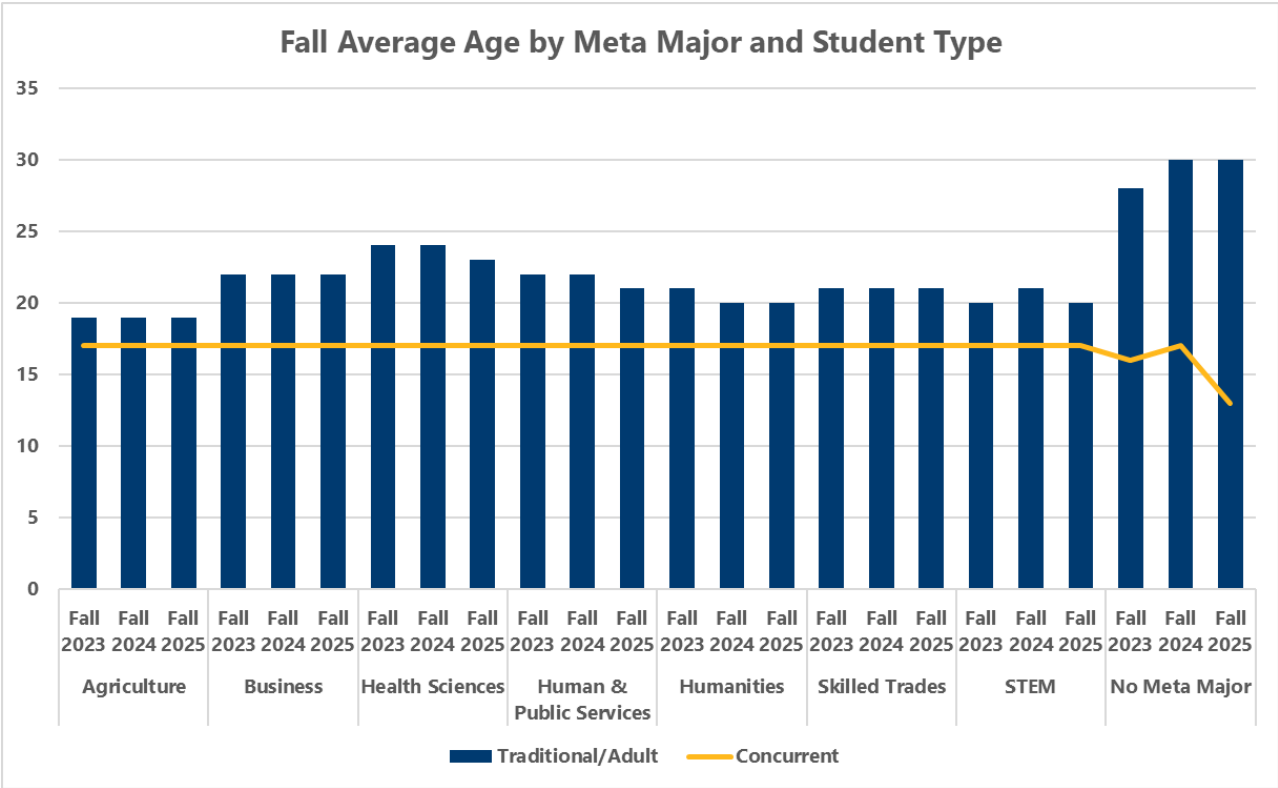
Source: NIACC Records Office

Enrollment by Sex in each Meta Major (Traditional/Adult)



Source: NIACC Records Office

Average Age in each Meta Major

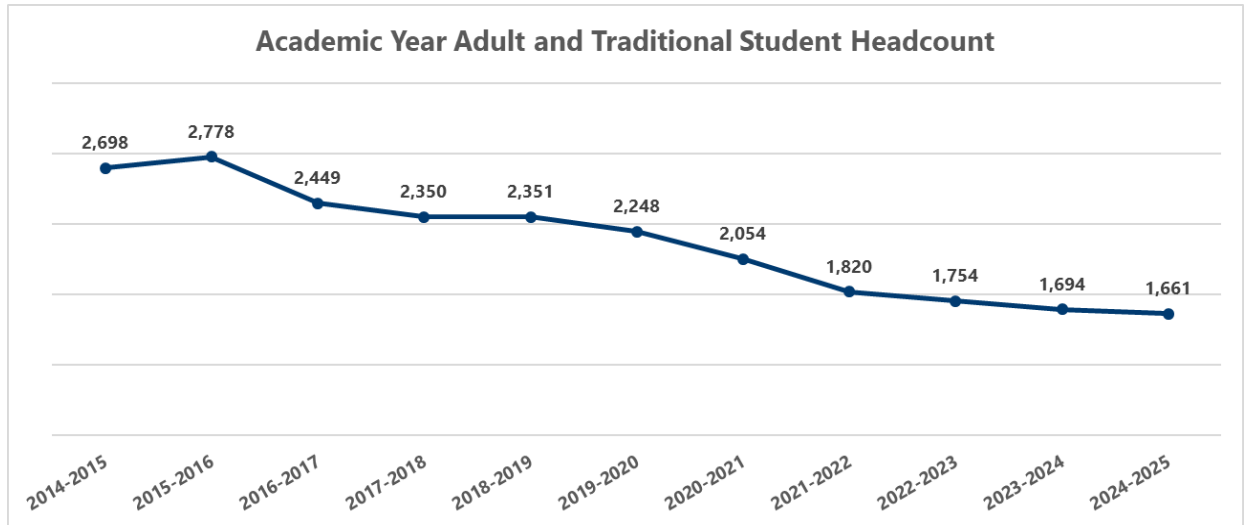


Source: NIACC Records Office



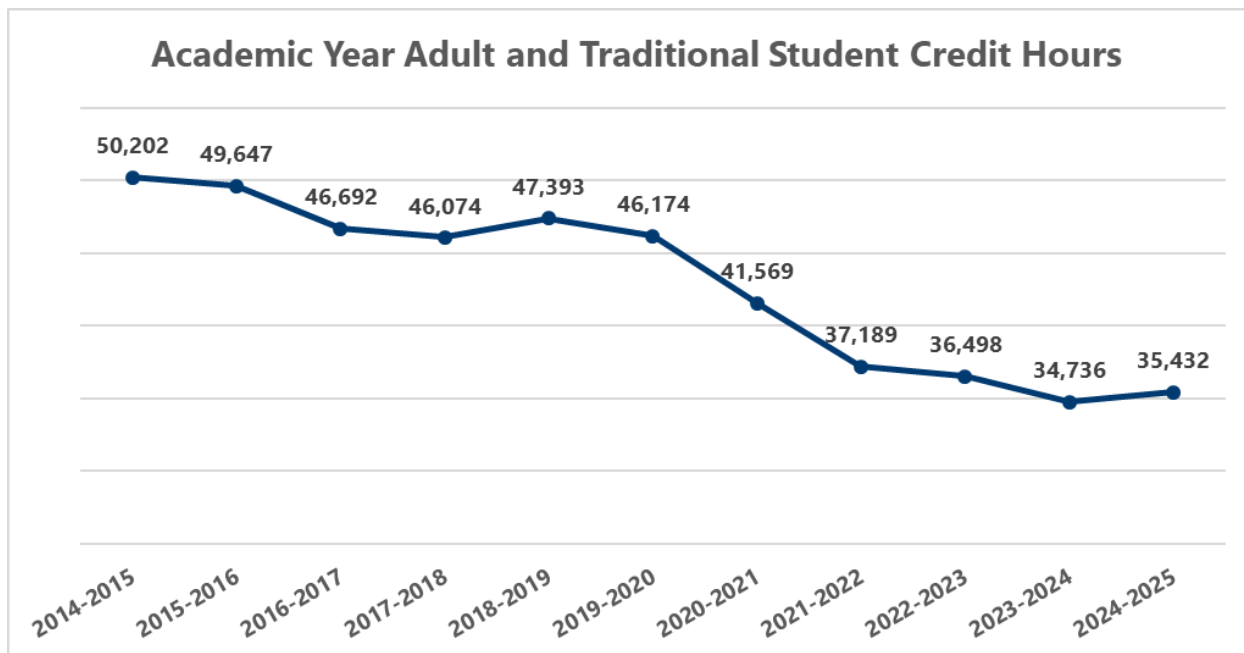
Adult & Traditional Students

Headcount



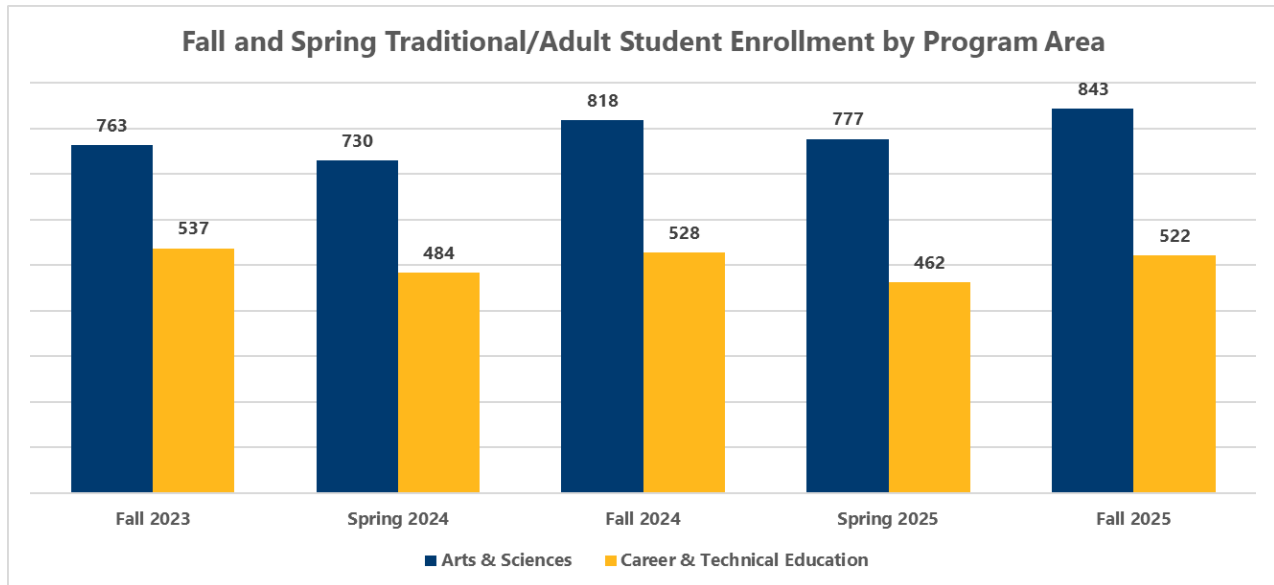
Source: MIS

Credit Hours



Source: MIS

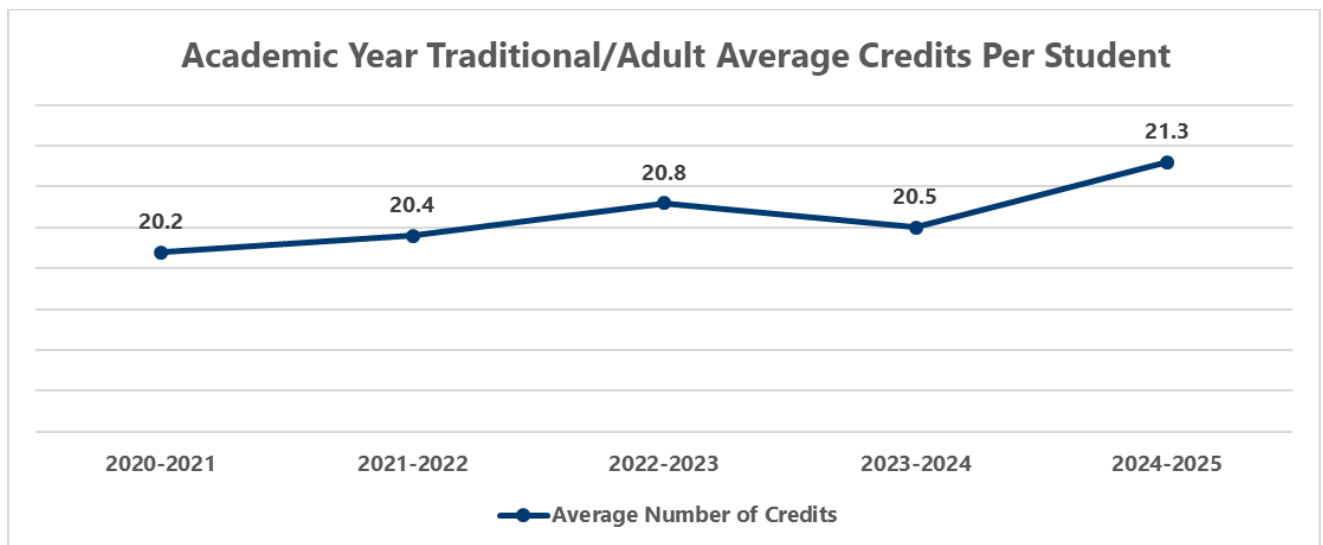
Enrollment by Program Area



Source: NIACC Records Office

Note: Primary program used to determine the program area.

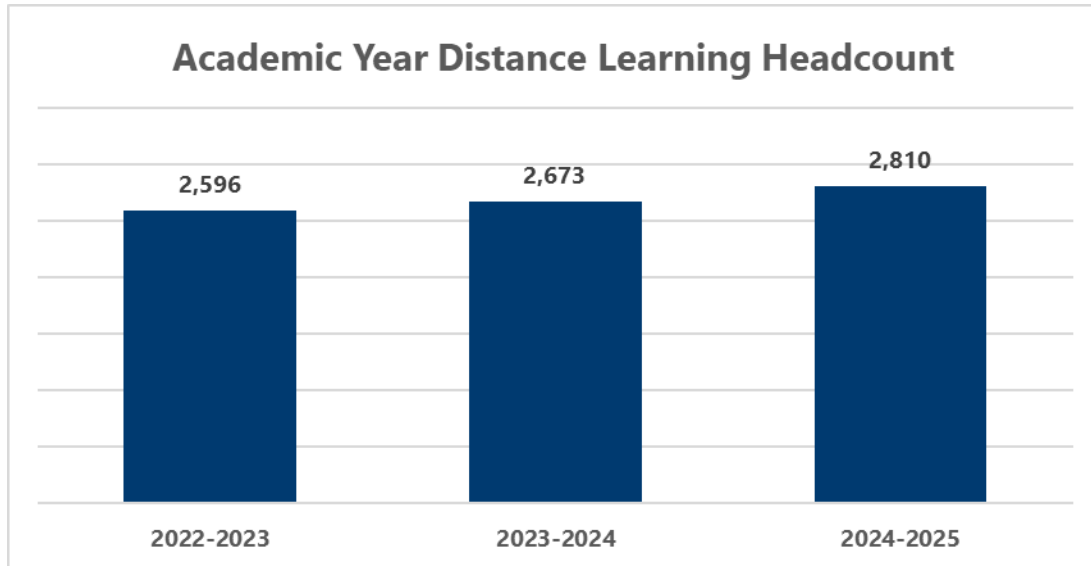
Average Credits Per Student



Source: NIACC Records Office

Online Enrollment

Online Headcount



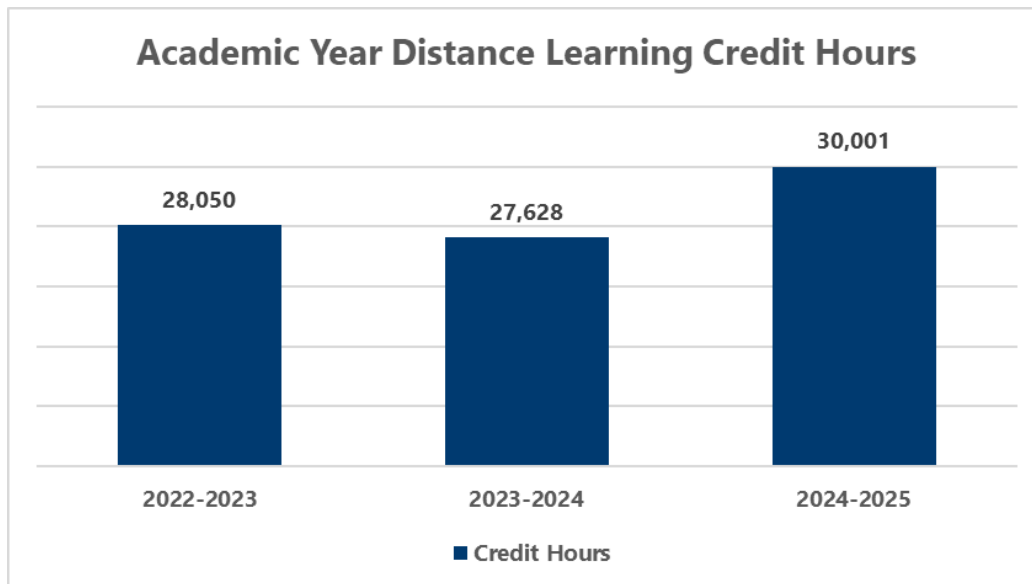
Source: MIS

Notes: Distance learning includes students enrolled in at least one online, hybrid, or flex course.

In 2023-2024, 80.6% of our students were enrolled in at least one distance learning course.

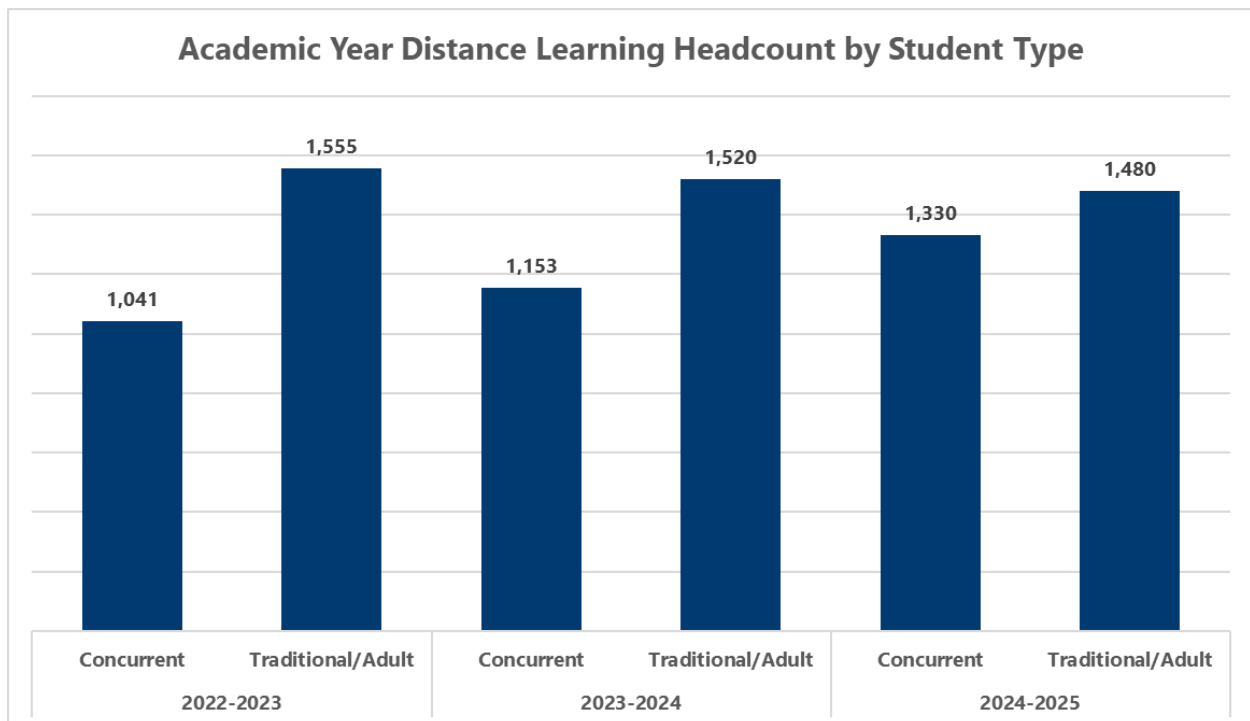
This was the 3rd highest in the state by percentage of total credit enrollment.

Online Credit Hours



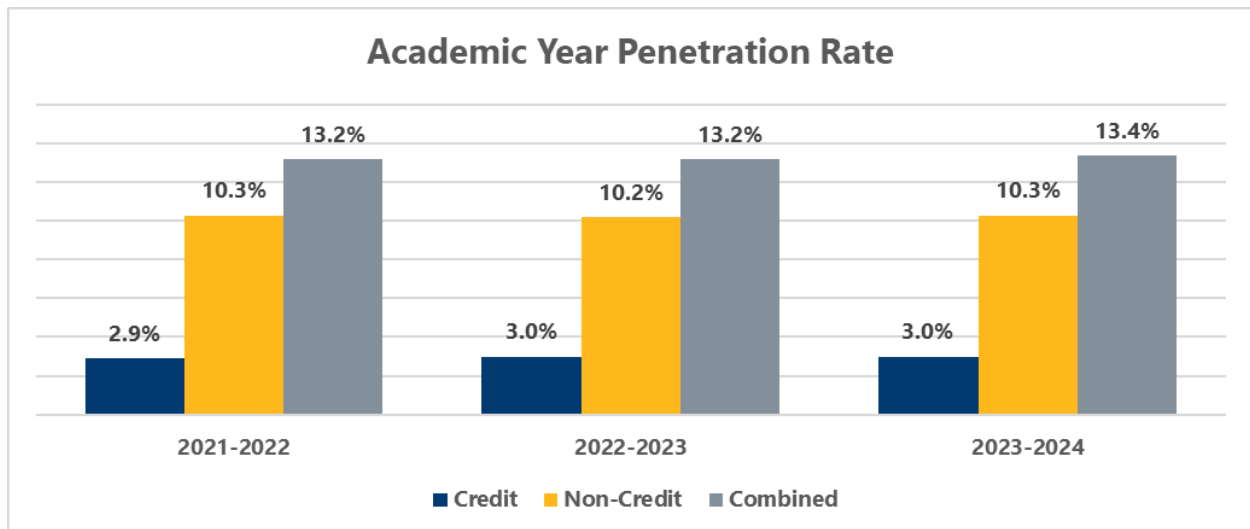
Source: MIS

Online Head Count by Enrollment Type



Source: MIS

Penetration Rate: Credit & Non-Credit Enrollment



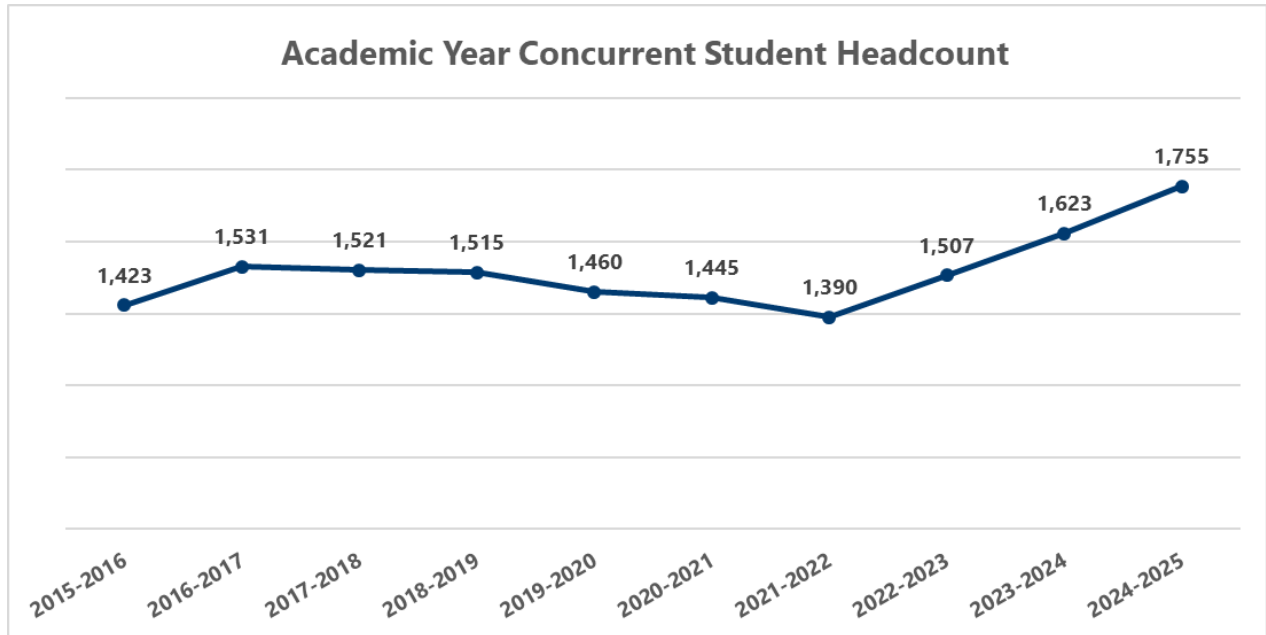
Source: Iowa Department of Education, NIACC Profile

Notes: Penetration rate is calculated as credit, non-credit, or combined enrollment divided by college area population using the latest available U.S. Census data.

In 2023-2024, we were ranked 1st in the state.

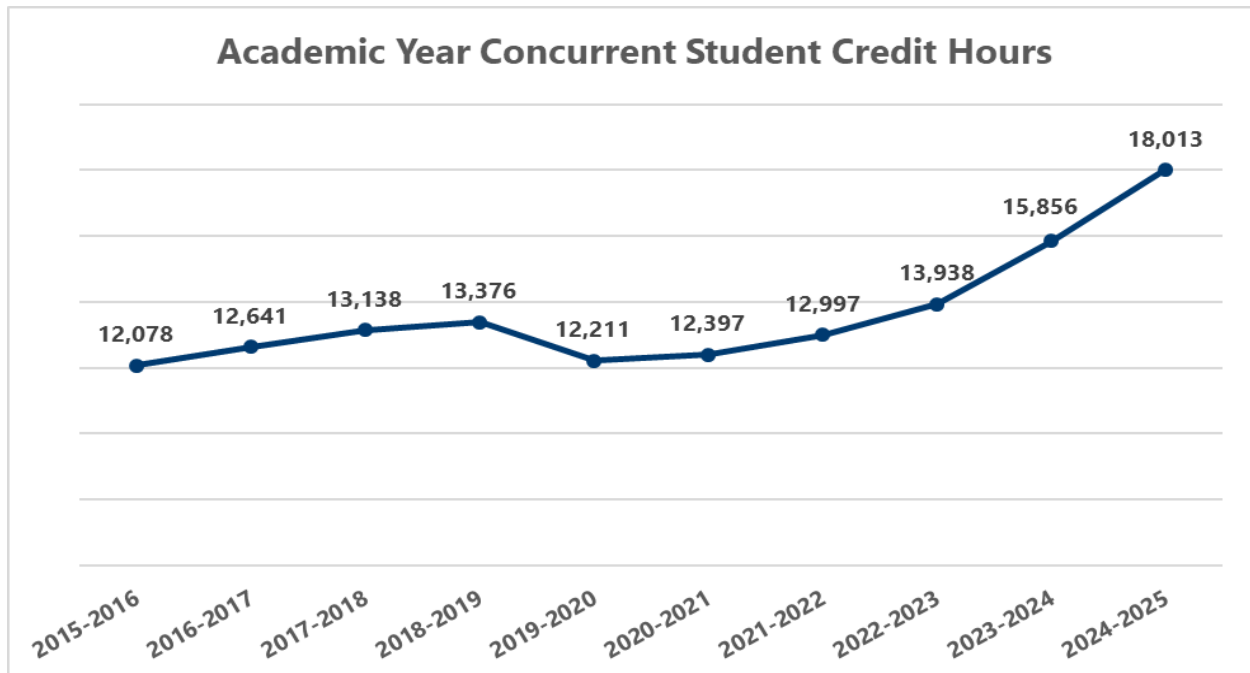
Concurrent Enrollment Students

Headcount



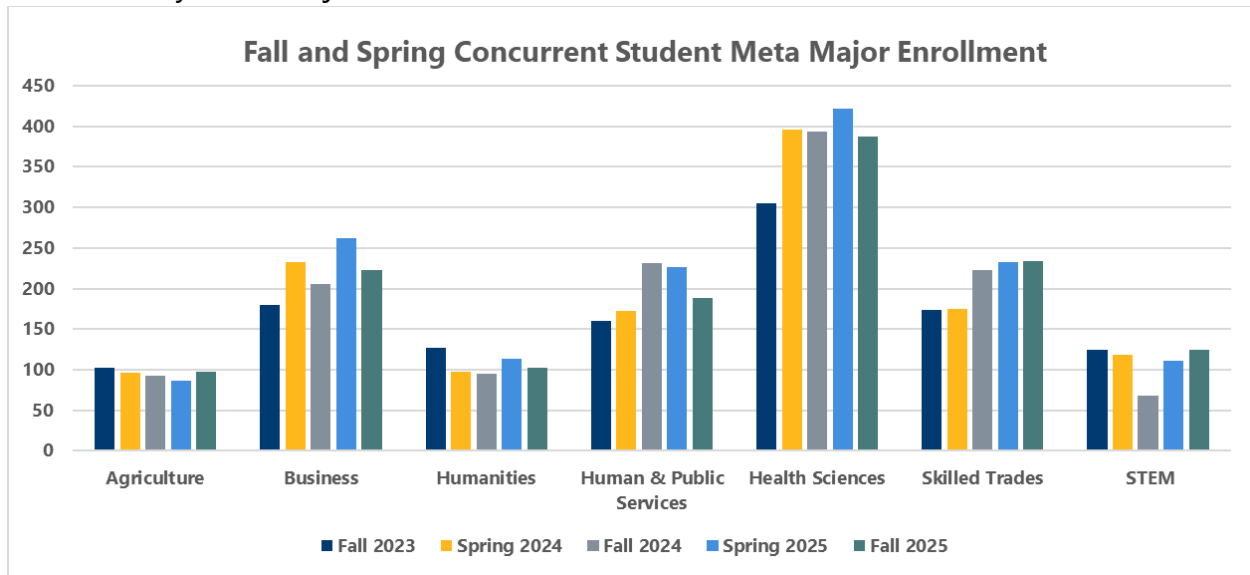
Source: MIS

Credit Hours



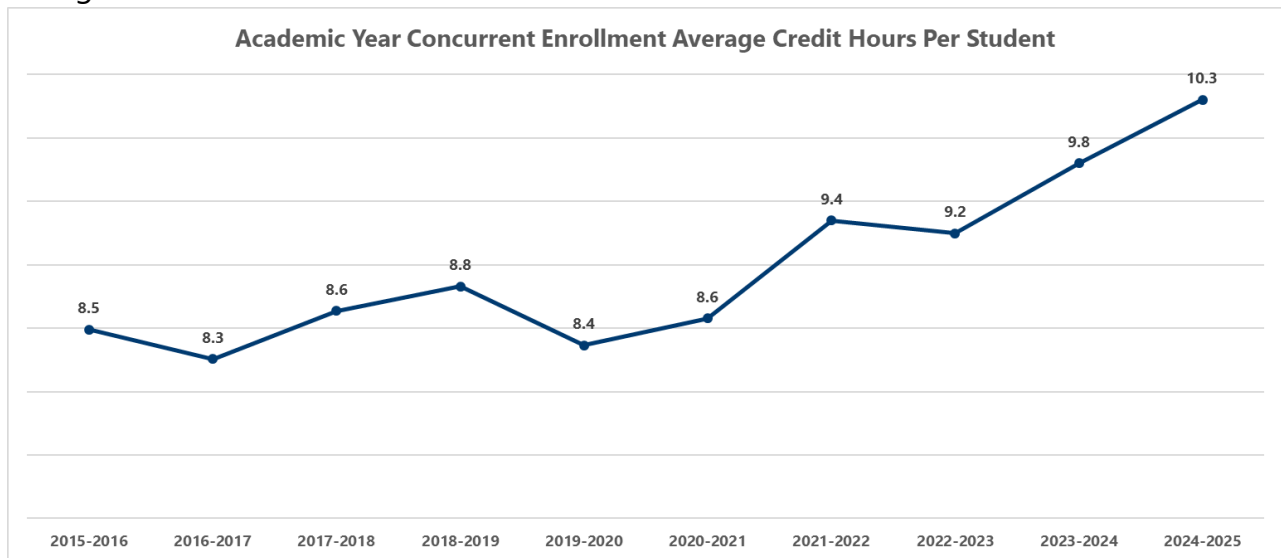
Source: MIS

Enrollment by Meta Major



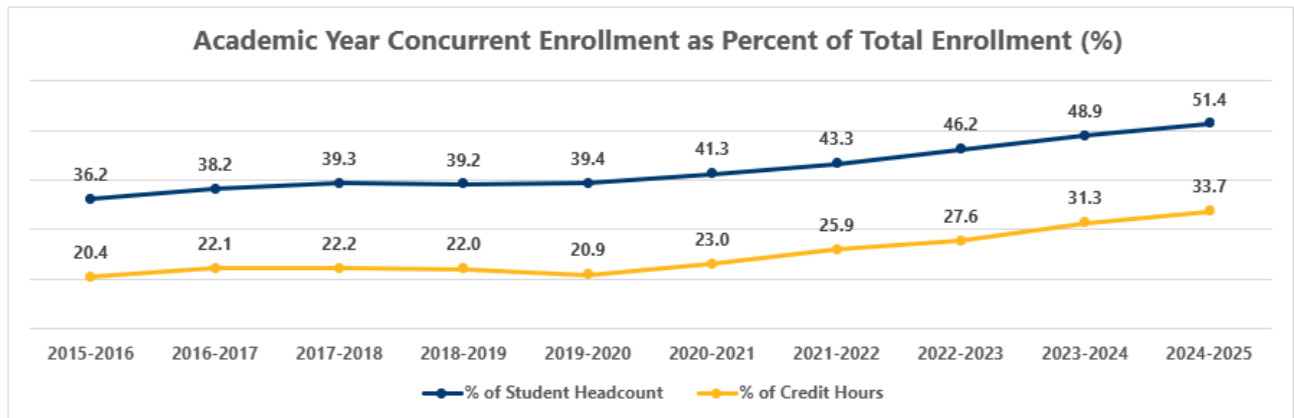
Source: NIACC Records Office

Average Credits Per Concurrent Student



Source: MIS

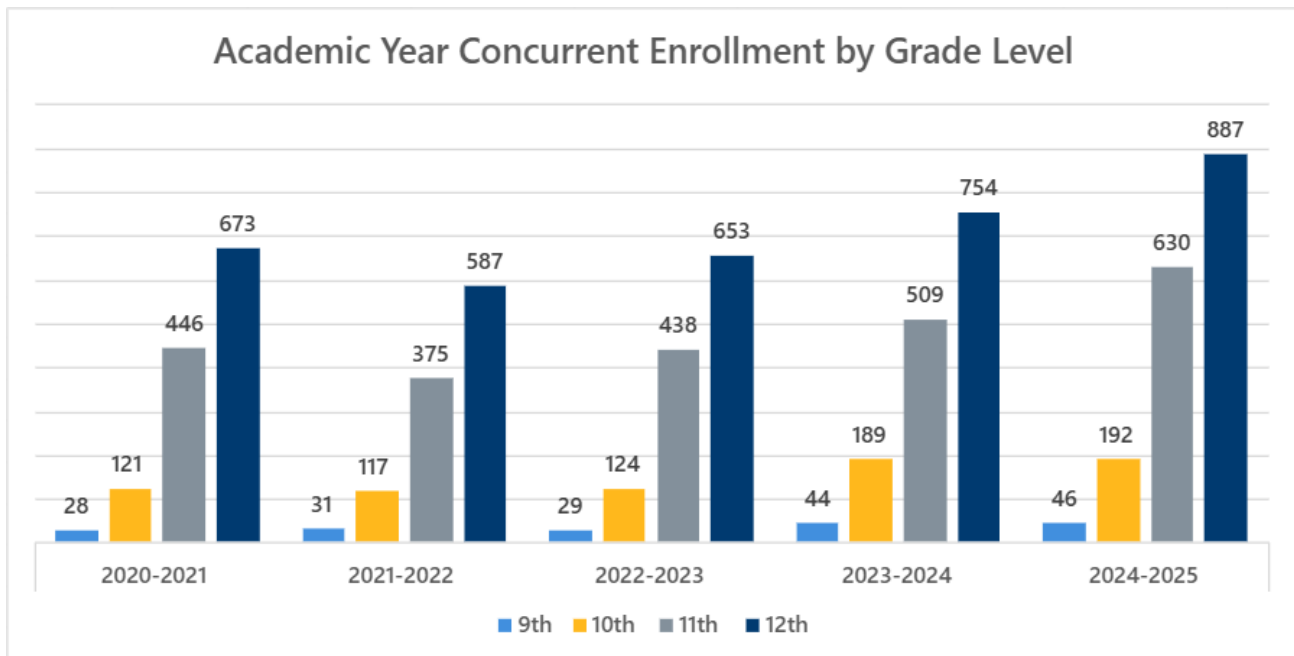
Concurrent Enrollment as a Percent of Total Enrollment



Source: MIS

Note: 4th highest in the state as of the 2023-2024 academic year.

Grade Level of Concurrent Enrollment Students



Source: MIS

Career Center Enrollment

John V. Hanson Center

Year 3: 2023-2024 Partner School	Allocated Seats in Each Academy	Adv. Mfg.	Construction	Health	Information Technology	Total Seats Filled	Percent of Seats Filled
Forest City	7	5	4	10	7	26	93%
GHV	6	5	4	6	3	18	75%
Lake Mills	4	0	4	1	1	6	38%
North Iowa	3	1	0	1	1	3	25%
TOTAL	20	11	12	18	12	53	66%

Source: NIACC School Partnerships

Year 4: 2024-2025 Partner School	Allocated Seats in Each Academy	Adv. Mfg.	Construction	Health	Information Technology	Total Seats Filled	Percent of Seats Filled
Forest City	7	5	3	3	0	11	39%
GHV	6	12	0	3	4	19	79%
Lake Mills	4	1	0	2	1	4	25%
North Iowa	3	1	2	2	0	5	42%
TOTAL	20	19	5	10	5	39	49%

Source: NIACC School Partnerships

Year 5: Fall 2025 Partner School	Allocated Seats in Each Academy	Adv. Mfg.	Construction	Health	Information Technology	Total Seats Filled	Percent of Seats Filled
Forest City	7	3	6	9	1	19	68%
GHV	6	11	2	4	1	18	75%
Lake Mills	4	1	1	5	0	7	44%
North Iowa	3	3	2	2	0	7	58%
TOTAL	20	18	11	20	2	51	64%

Source: NIACC School Partnerships

Charles City Center

Year 1 2024-2025 Partner School	Allocated Seats in Each Academy	Adv. Mfg.	Construction	Health	Information Technology	Total Seats Filled	Percent of Seats Filled
Charles City	8	6	2	6	1	15	47%
Clarksville	2	1	0	3	0	4	50%
North Butler	3	2	2	0	0	4	33%
Nashua-Plainfield	3	3	0	2	0	5	42%
Osage	5	1	0	2	0	3	15%
Riceville	2	0	0	1	1	2	25%
RRMR	2	2	1	0	0	3	38%
TOTAL	25	15	5	14	2	36	36%

Source: NIACC School Partnerships

Year 2: Fall 2025 Partner School	Allocated Seats in Each Academy	Adv. Mfg.	Construction	Health	Information Technology	Total Seats Filled	Percent of Seats Filled
Charles City	8	6	6	8	3	23	72%
Clarksville	2	2	2	0	0	4	50%
North Butler	3	6	1	0	0	7	58%
Nashua-Plainfield	3	1	3	8	0	12	100%
Osage	5	1	0	0	1	2	10%
Riceville	2	1	0	0	0	1	13%
RRMR	2	1	2	0	0	3	38%
TOTAL	25	18	14	16	4	52	52%

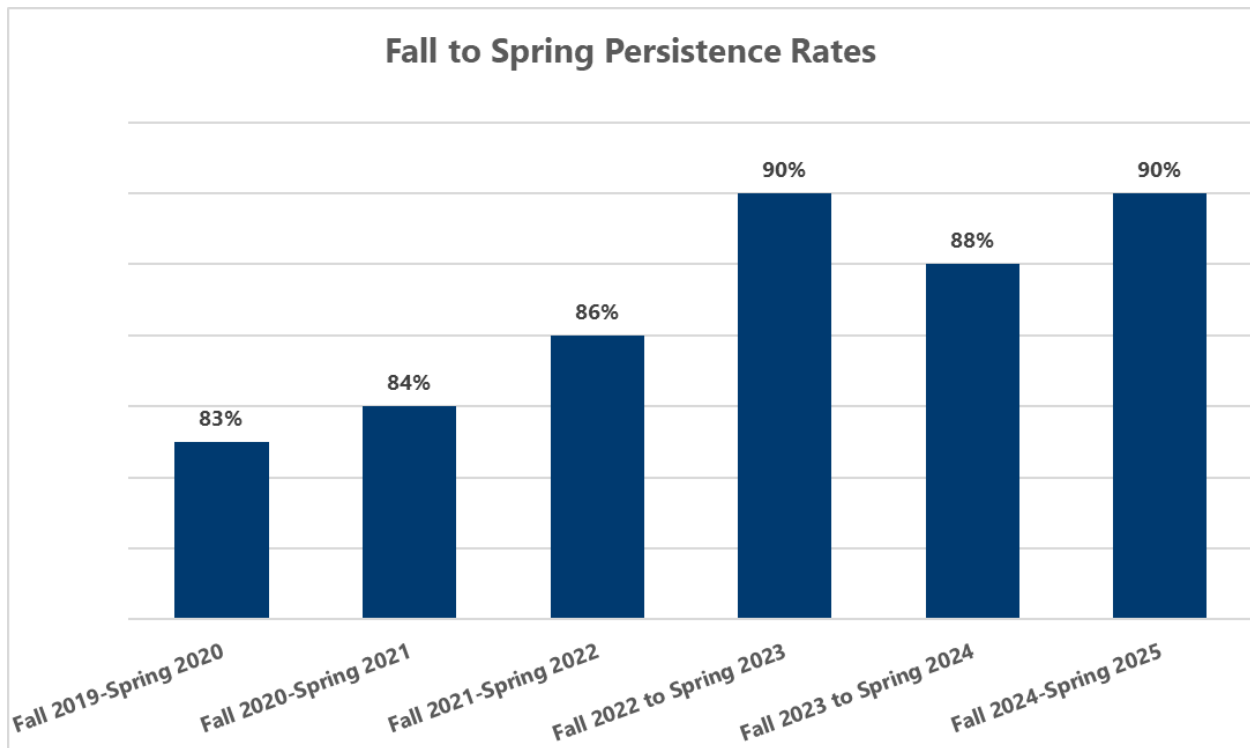
Source: NIACC School Partnerships



RETENTION

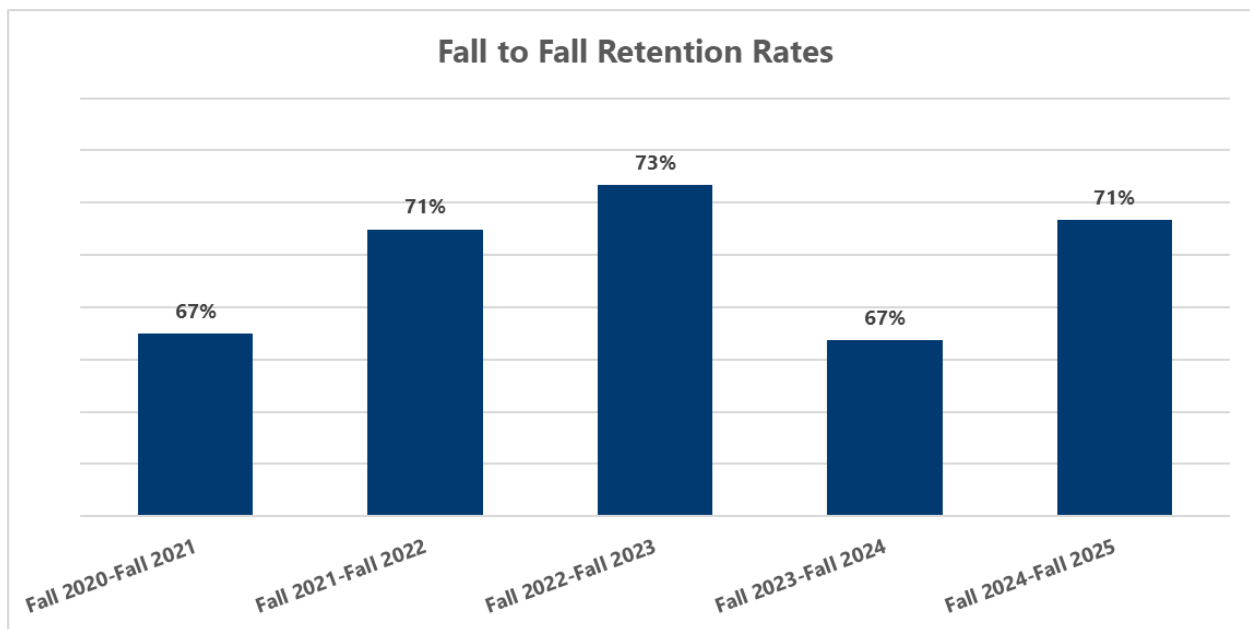
NIACC

Persistence Rate



Source: NIACC Records Office

Retention Rate



Source: NIACC Records Office

Fall to Fall Retention by Subpopulation

Fall to Fall Retention					
Sub-population	Fall 2020 to Fall 2021	Fall 2021 to Fall 2022	Fall 2022 to Fall 2023	Fall 2023 to Fall 2024	Fall 2024 to Fall 2025
ETHNICITY					
Hispanic or Latino	73%	60%	79%	60%	63%
Non-Hispanic or Latino	66%	72%	72%	68%	72%
RACE					
American Indian or Alaskan Native	67%	N/A	100%	40%	50%
Asian	75%	25%	100%	50%	63%
Black or African American	41%	50%	50%	54%	32%
Native Hawaiian or Other Pacific Islander	N/A	N/A	100%	100%	N/A
White	69%	74%	73%	69%	74%
2 or More Races	63%	60%	74%	65%	60%
Not Reported	67%	42%	85%	44%	58%
AGE					
17-22	68%	71%	74%	67%	72%
23-34	40%	81%	50%	63%	50%
35 and older	78%	33%	50%	67%	33%
GENDER					
Male	67%	70%	74%	63%	69%
Female	67%	72%	71%	71%	74%
LOW INCOME STATUS					
Pell/Geer	61%	63%	66%	64%	66%
Non-Pell/Geer	72%	76%	77%	69%	75%
OVERALL RETENTION					
	67%	71%	73%	67%	71%

Source: NIACC Records Office

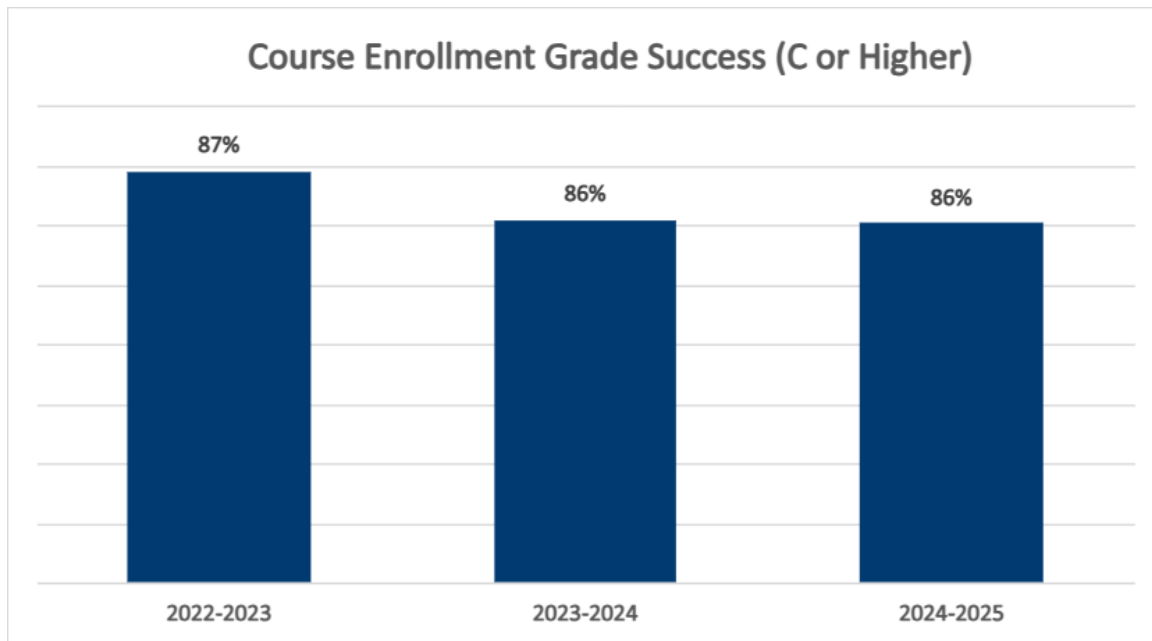
Student Grade Success

Course Enrollment Grade Outcomes			
	2022-2023	2023-2024	2024-2025
Success	14,226	14,363	15,302
Non-Success	2,143	2,321	2,484
Total	16,369	16,684	17,786
% Success	87%	86%	86%

Source: NIACC Records Office

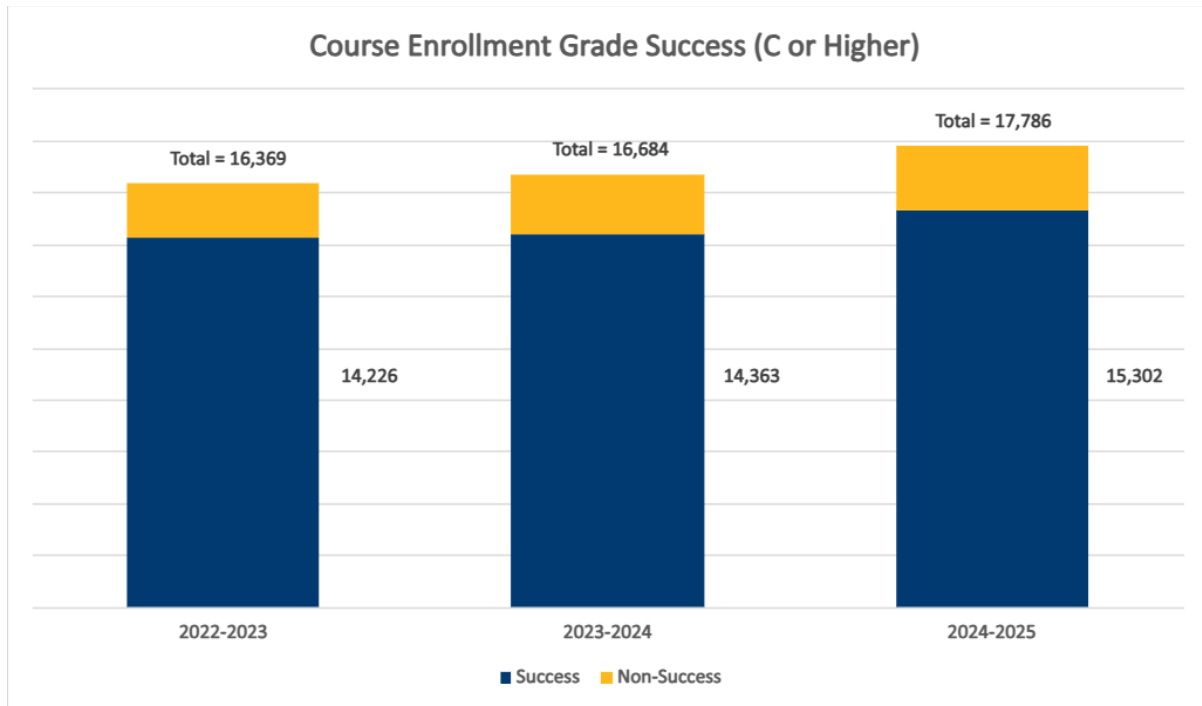
Note: Success is defined as the number and percentage of course enrollments with passing grades (A–C, P), excluding withdrawals. Students may be counted multiple times based on the number of courses they took.

Course Enrollment Grade Success – Percent Success



Source: NIACC Records Office

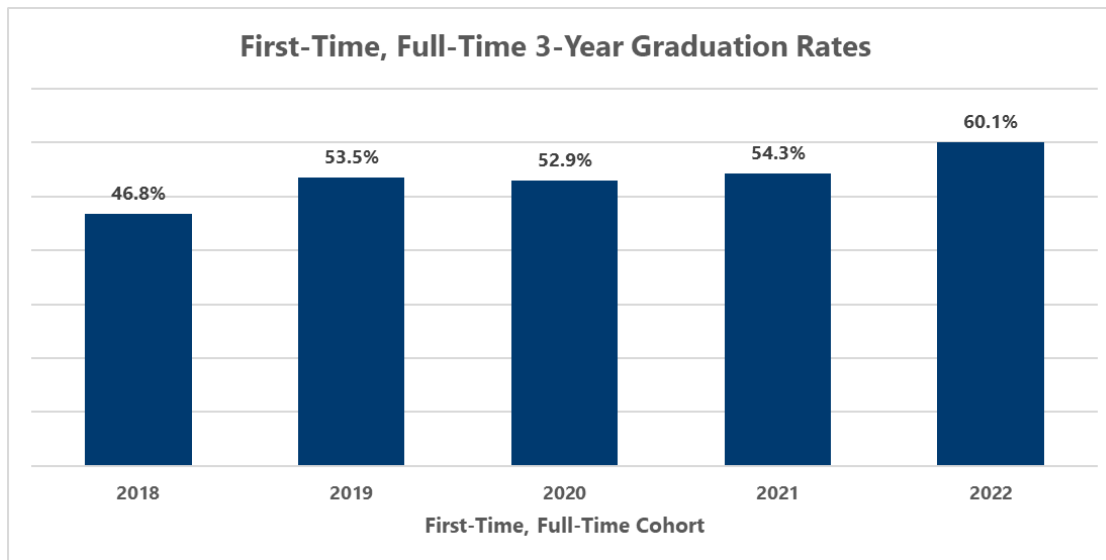
Course Enrollment Grade Success – Total Grades



Source: NIACC Records Office



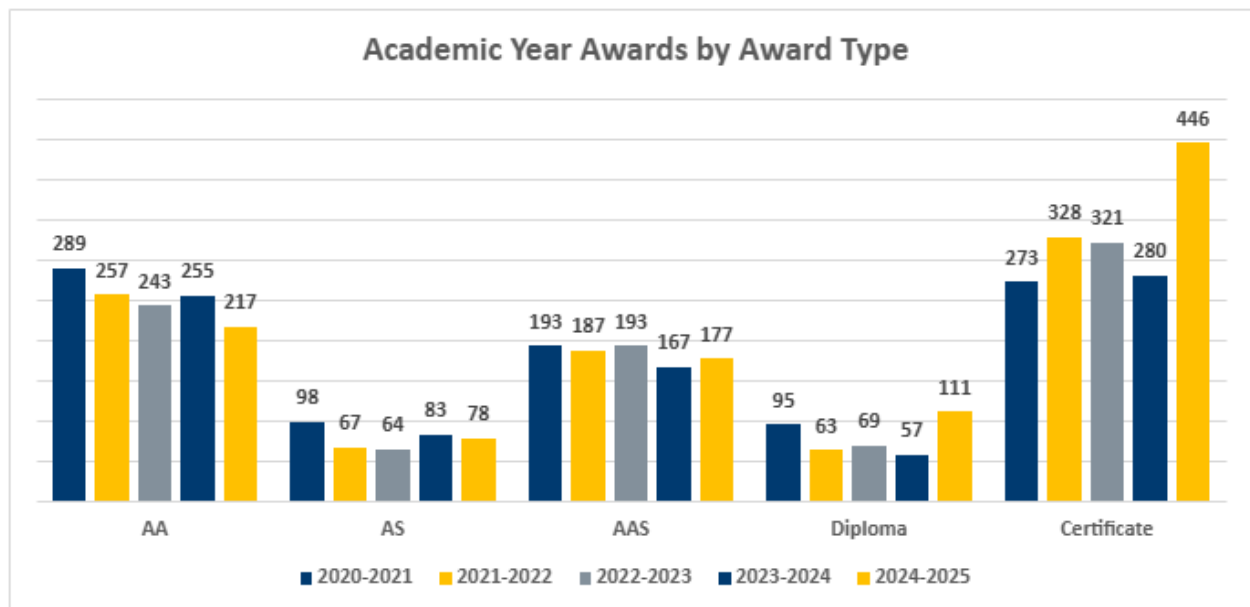
Graduation Rate



Source: Iowa Department of Education, 2024 Annual Condition of Iowa's Community Colleges

Note: Ranked 1st in the state for the 2023-2024 academic year. 44.4% was the state average.

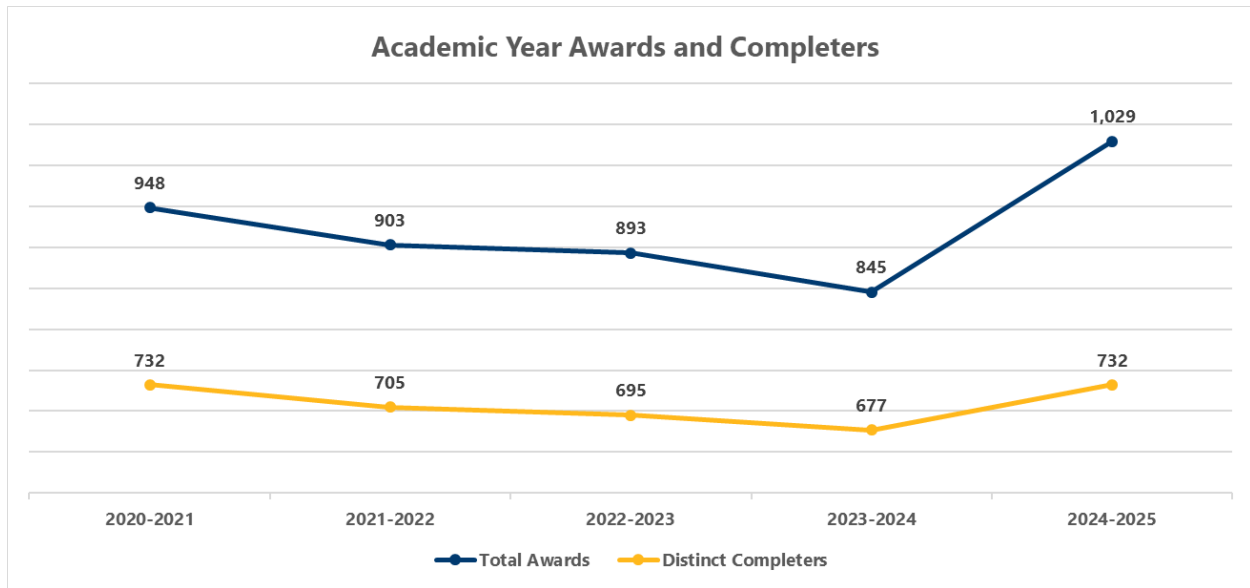
Annual Awards and Completers



Source: MIS

Note: In 2023-2024, we were the 2nd highest in the state for credit student awards by percentage of total credit enrollment.

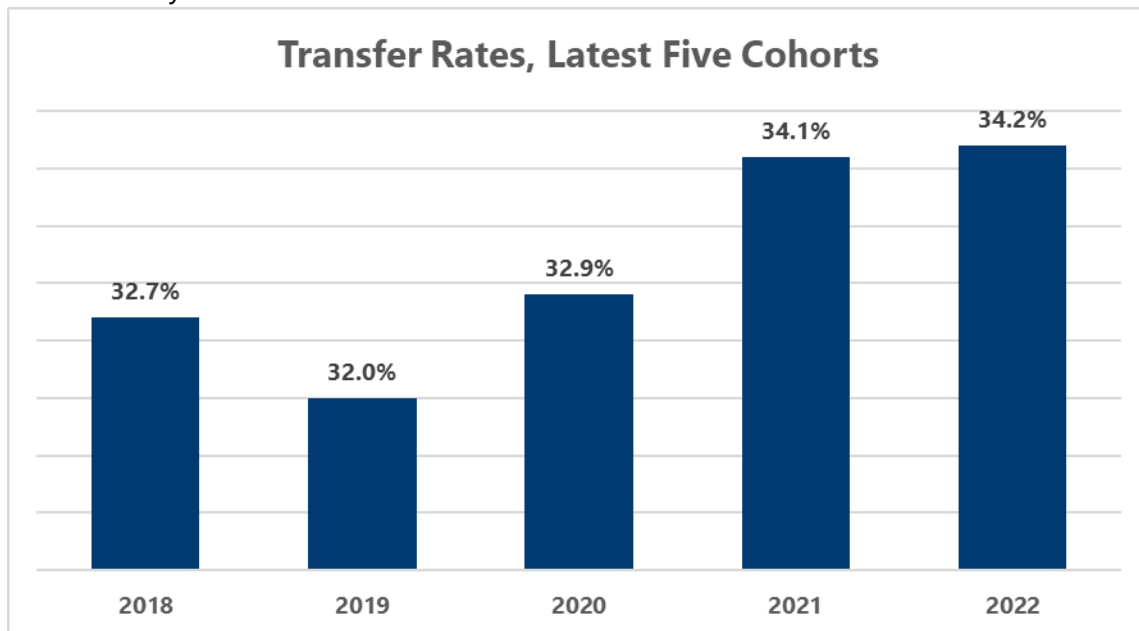
Awards and Completions



Source: MIS

Transfer Rates

Transfer Rate: Number of students who transferred to four-year institutions from this college within three years

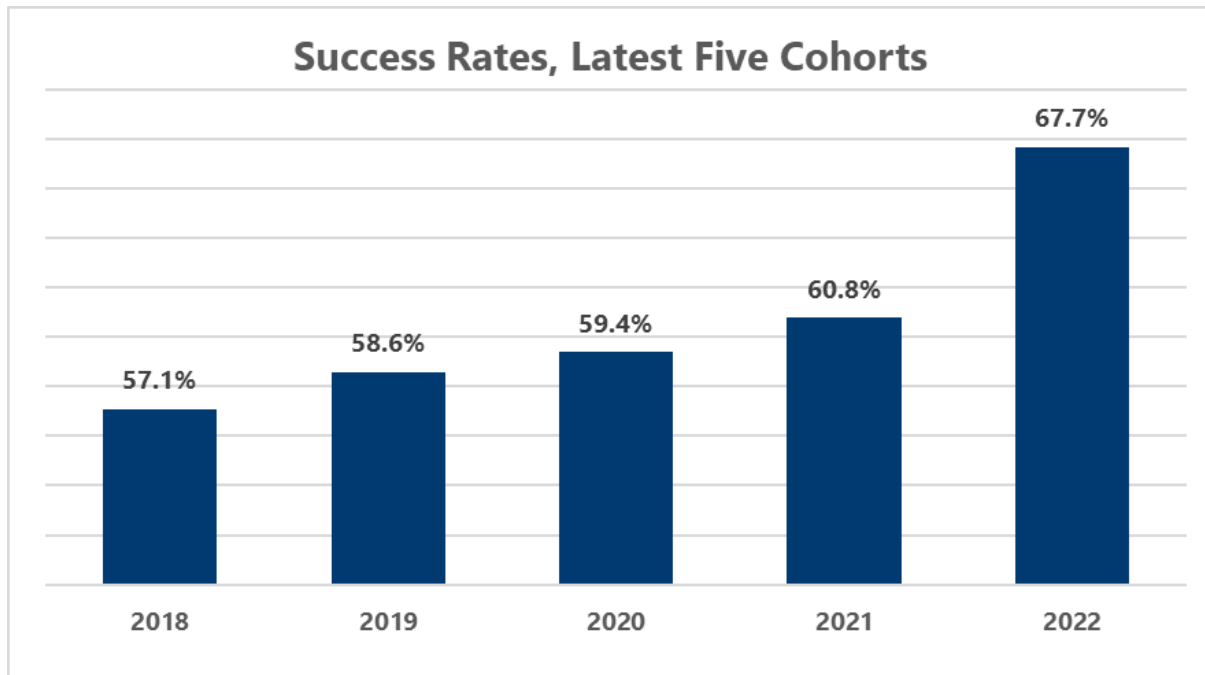


Source: Iowa Department of Education, 2024 Annual Condition of Iowa's Community Colleges

Note: Ranked 2nd in the state in 2023-2024. The state average was 27.7%.

Success Rates

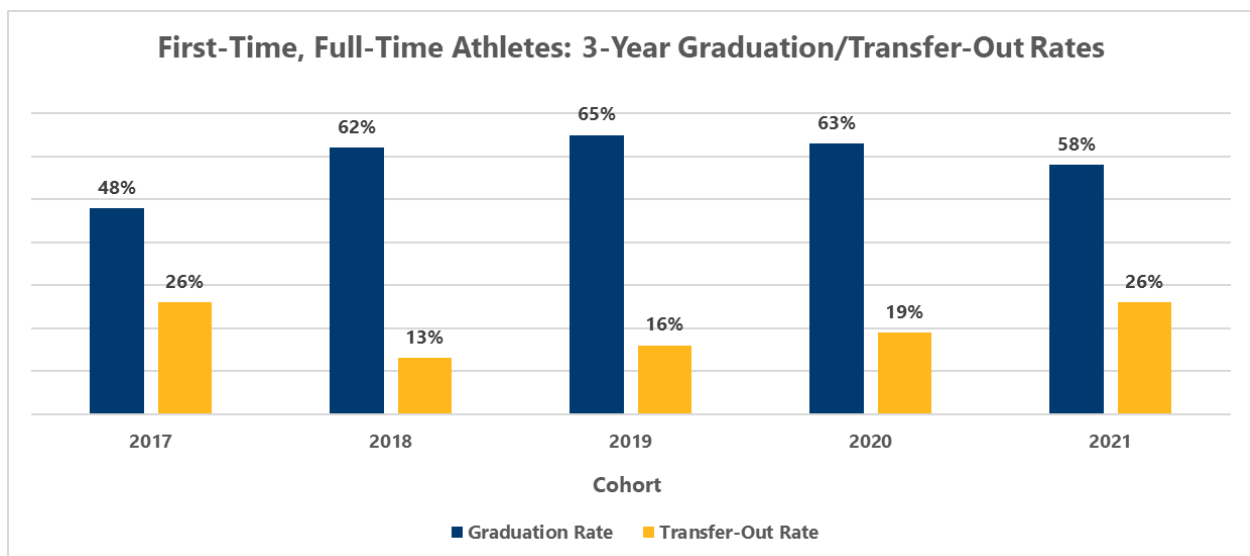
Success Rate: Number of students who either graduated from this college within 150% of time for completion, or transferred without graduation divided by number of first time/full-time students (not in HS) in this college at starting year.



Source: Iowa Department of Education, 2024 Annual Condition of Iowa's Community Colleges

Note: Ranked 1st in the state in 2023-2024. The state average was 55.2%.

Athletic Graduation/Transfer Rates

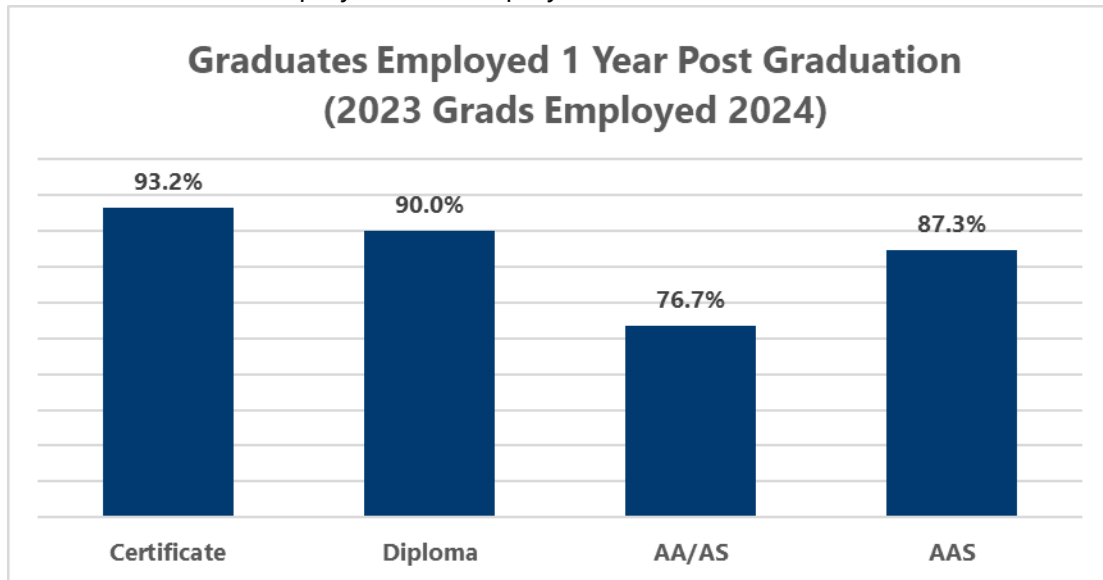


Source: NIACC Records Office



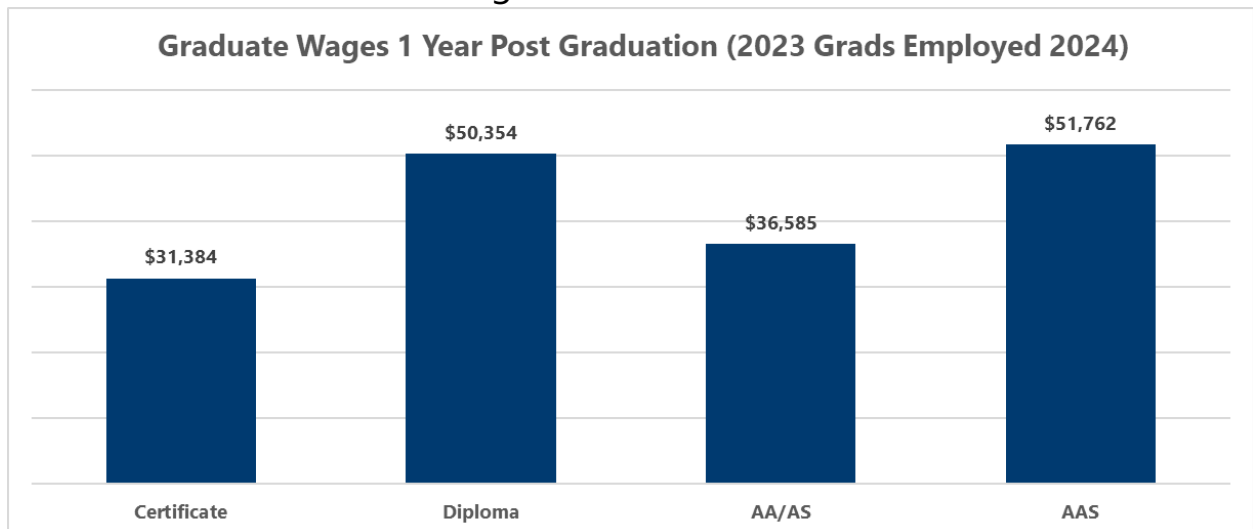
Employment Rate

- 2023 graduates employed in 2024 - 86%
- Of those employed, 87% employed in Iowa



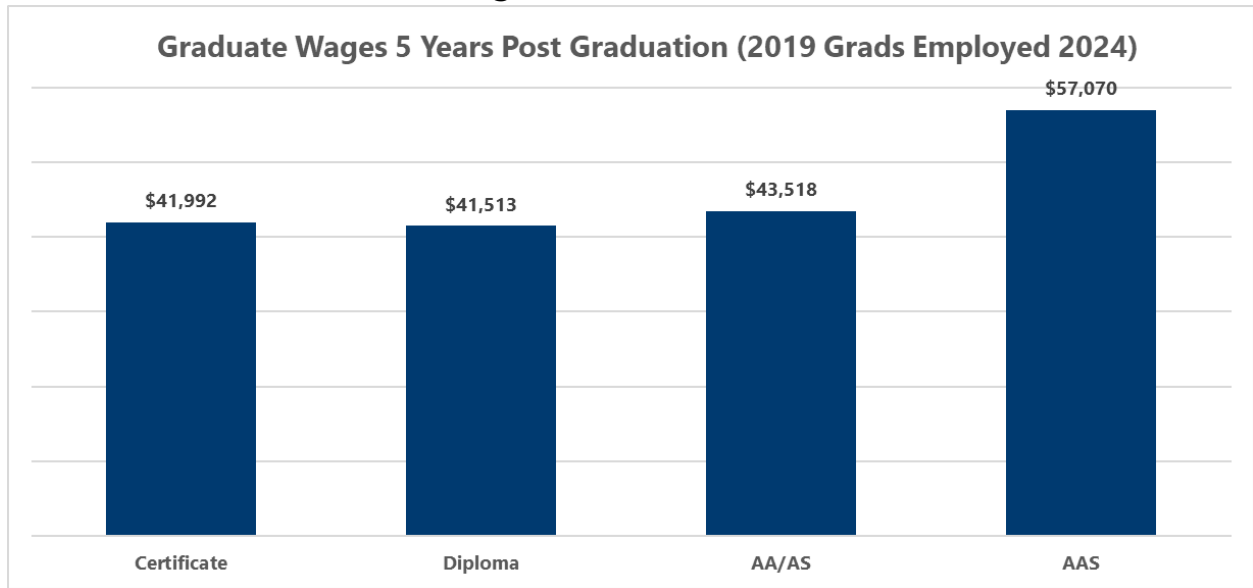
Source: Iowa Student Outcomes, Credit Program Outcomes

One Year Post-Graduation Wages



Source: Iowa Student Outcomes, Credit Program Outcomes

Five-Year Post-Graduation Wages



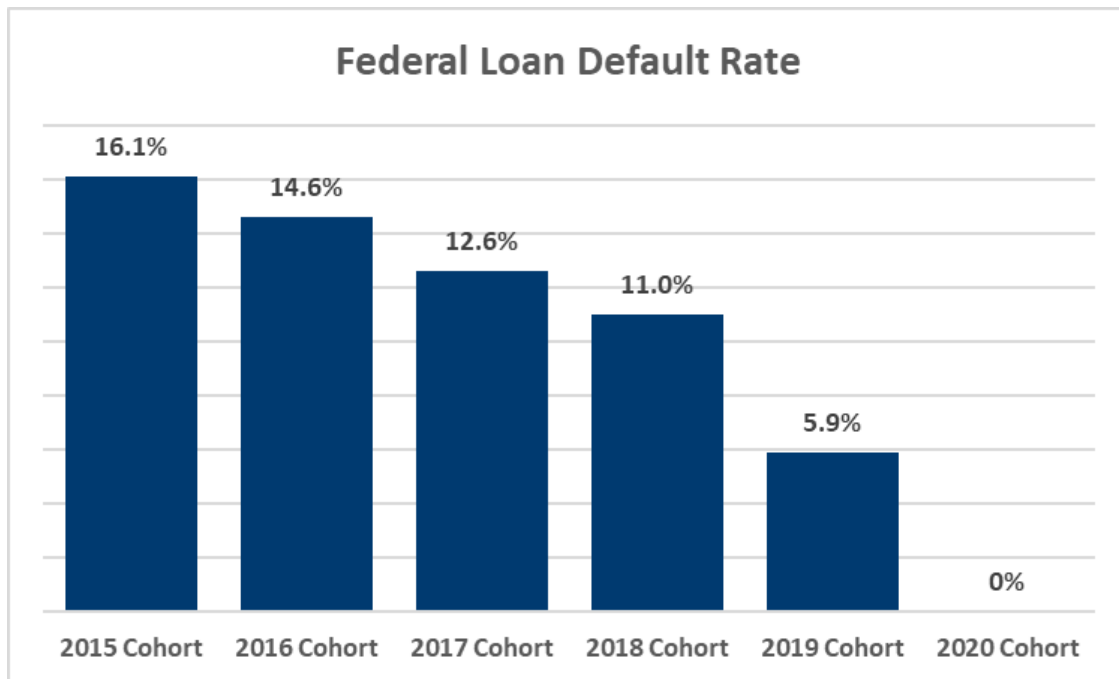
Source: Iowa Student Outcomes, Credit Program Outcomes

The logo features a large, stylized letter 'N' in the background. The left vertical stroke of the 'N' is light blue, and the right vertical stroke is yellow. The diagonal stroke of the 'N' is light blue. Overlaid on the center of the 'N' is the text 'STUDENT SUPPORT SERVICES' in bold, black, uppercase letters.

STUDENT SUPPORT SERVICES

NIACC

Federal Loan Default Rate



Source: Iowa Department of Education

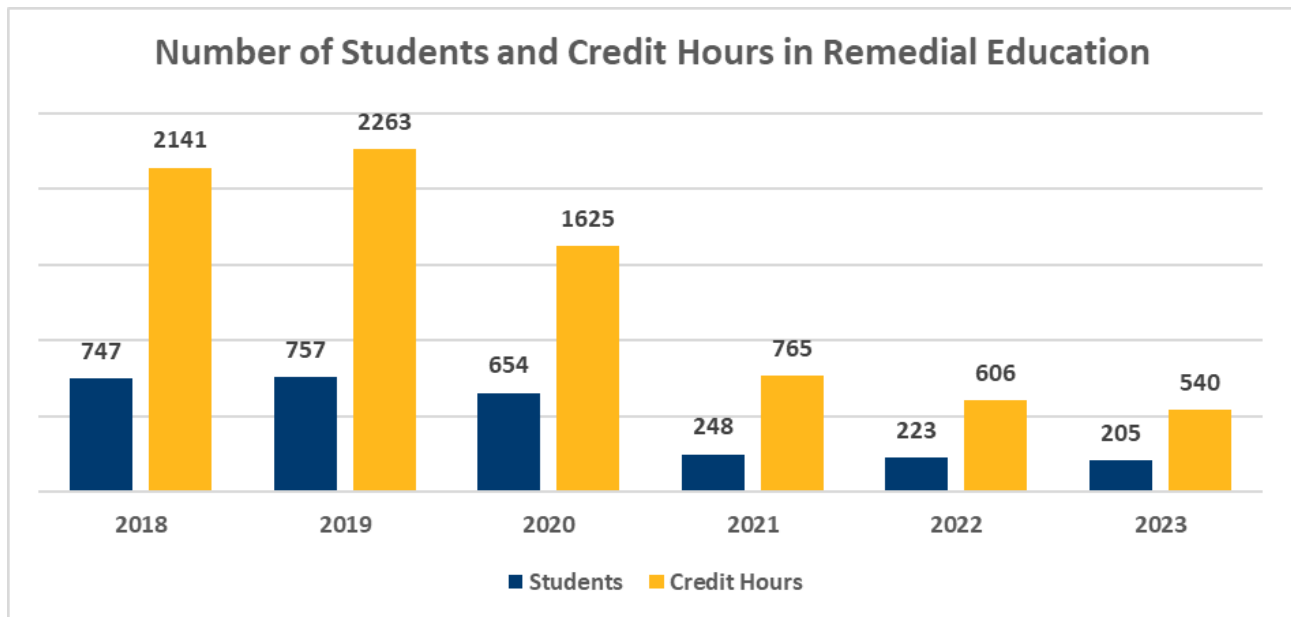
Remedial Education

Remedial Education						
	2018	2019	2020	2021	2022	2023
Students*	747	757	654	248	223	205
Credit Hours	2,141	2,263	1,625	765	606	540
Average Age	22.3	22.3	21.7	22.8	24.1	23.1
Minorities (%)	18%	20%	18%	30%	26%	25%
Male (%)	37%	38%	39%	36%	39%	38%
Female (%)	63%	62%	62%	64%	61%	61%
% of Total Enrollment	19%	20%	18%	7%	7%	6%

Source: Iowa Department of Education

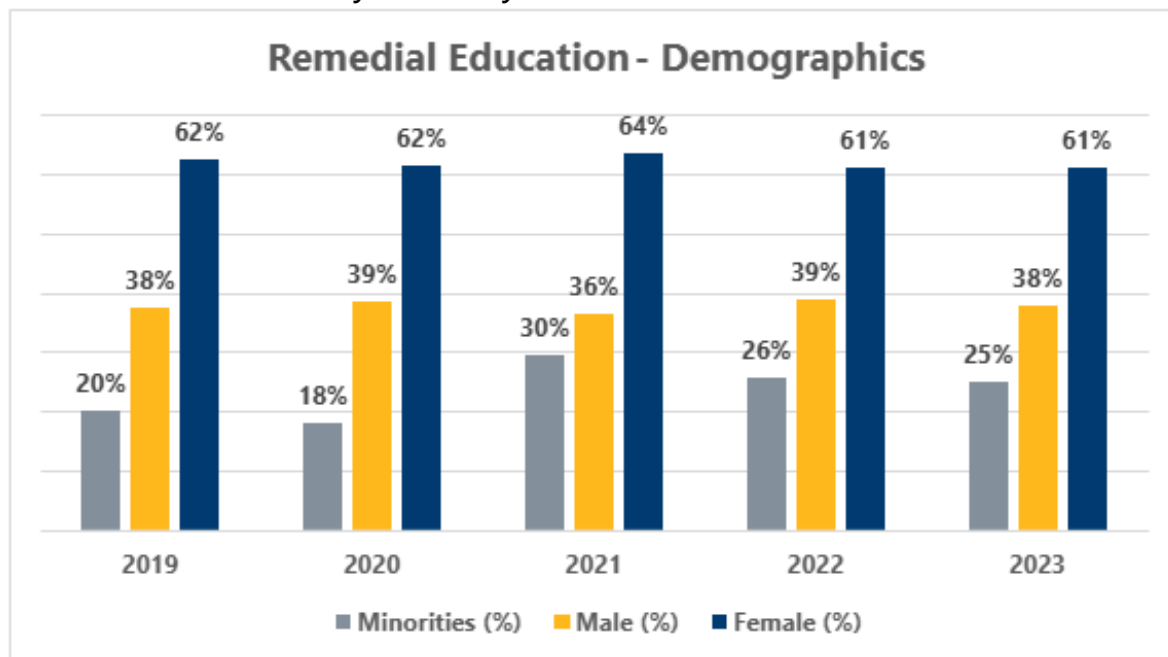
*Headcount of students who took one or more remedial courses.

Students and Credit Hours in Remedial Education



Source: Iowa Department of Education

Remedial Education by Minority and Sex



Source: Iowa Department of Education



Student Survey Results Spring 2025

The 2025 Revealing Institutional Strengths and Challenges (RISC) Student Survey was conducted in the Spring of 2025. Results are compared to a national comparison group of 33 other colleges, including a sample of 15,674 student respondents.

Success in Courses

To help uncover where students are facing challenges, the **major categories** of challenges are ranked in descending order, followed by ranking the specific challenges within each major category in descending order.

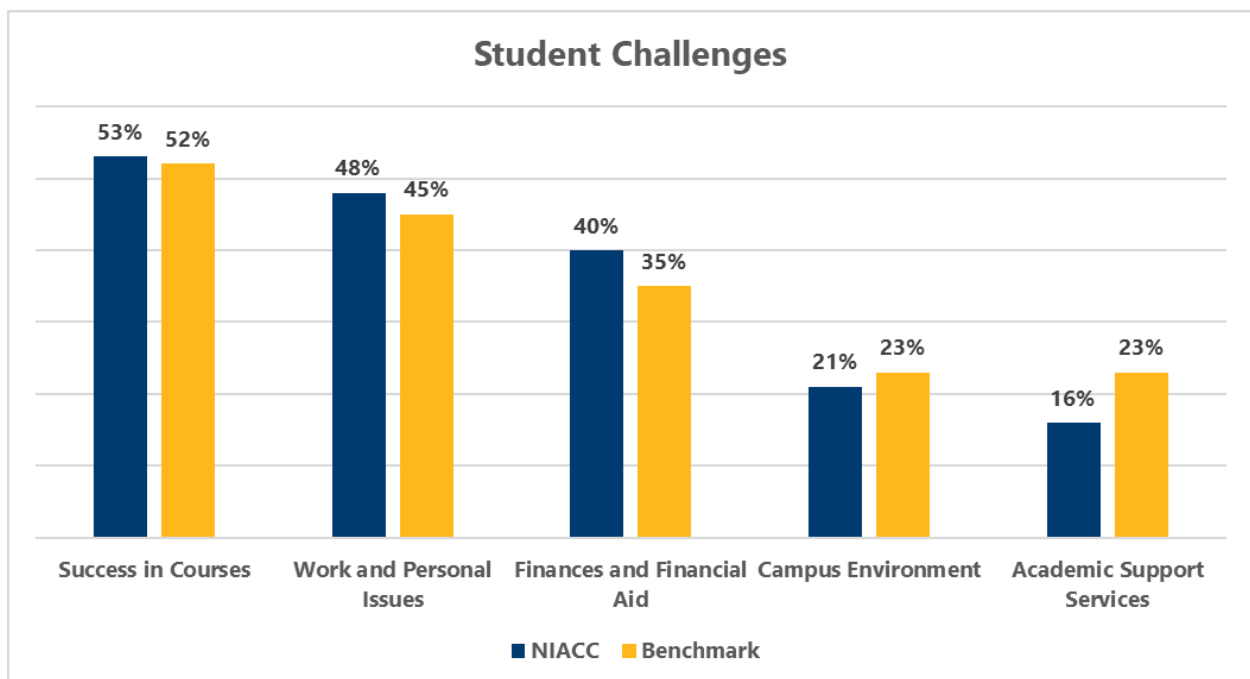
The most common subcategory was “online classes”, with 27 percent choosing challenges in this subcategory. The most common specific challenge within the “online classes” subcategory was “difficulty learning the material on my own”, with 14 percent of students mentioning this as a challenge to their success. All percentages in these tables are calculated as the percentage of the entire respondent sample.

Success in Courses	NIACC	Benchmark
Online Classes	27%	25%
Difficulty keeping up (no regular class time)	11%	10%
Difficulty learning the material on my own	14%	14%
Lack of interaction with faculty	12%	11%
Difficulty using course technology	6%	8%
Lack of interaction with other students	6%	5%
Difficulty taking exams in testing center	3%	2%
Mastery Courses (math and composition)	17%	16%
Courses were too hard	6%	5%
Required to take too many	2%	2%
Did not prepare me for college-level courses	2%	3%
Courses were too easy	0%	0%
Doing College-Level Work	17%	17%
Not motivated to study	8%	7%
Poor study skills	7%	7%
Poor planning and time management skills	8%	9%
Reading or writing assignments were difficult	7%	5%
Required level of math was difficult	2%	3%
Skipped too many classes	1%	1%
Took too many classes	4%	2%

Faculty	13%	16%
Did not teach well	10%	10%
Took too long to grade assignments	5%	6%
Not responsive to email	5%	6%
Not concerned about my academic success	5%	6%
Feedback on assignments not helpful	5%	7%
Not available to meet in person	3%	2%
Not helpful outside of class	6%	5%

Student Challenges

The figure below compares students surveyed at NIACC to those from the comparison group. NIACC students indicated that they had similar challenges to the comparison group. However, over half of student respondents identified challenges in the areas of success in courses (53%) and nearly half identified challenges with work and personal issues (48%).



Paying for College & Living Expenses

Nearly one-fourth (21%) of NIACC students indicated that “tuition and fees” were their top challenge, followed by “living expenses (housing, food, healthcare)” at 17 percent, which was a smaller percentage than that of the comparison colleges. Notably, books, software, and other supplies were also a challenge for students, but the percentage of students facing this challenge was much lower than that of the comparison colleges (8% compared to 17%).

Paying College and Living Expenses	NIACC	Benchmark
Tuition and Fees	21%	19%
Living Expenses (housing, food, healthcare)	17%	23%
Books, Software, and other Supplies	8%	17%
Childcare	1%	4%

Student Administration Interaction

(Academic Advising, Admissions, Housing, Financial Aid)

The figure below shows the percentage of students who rated an administrative office in the top response category (very available/concerned/effective).

Questions:

How **available** were (unit name) staff when you interacted with them?

How **concerned** were (unit name) staff about addressing your issue?

How **effective** were (unit name) staff when you addressed your issue?

Student-Administration Interaction	NIACC	Benchmark
Academic Advising	73%	53%
Available	71%	74%
Concerned	61%	64%
Effective	76%	74%
Admissions	43%	25%
Available	82%	76%
Concerned	65%	63%
Effective	86%	77%
Housing/Residence Life	30%	--
Available	76%	--
Concerned	61%	--
Effective	75%	--

Financial Aid Office	53%	--
Available	74%	--
Concerned	48%	--
Effective	66%	--
Tutoring Support/Services		
Available	69%	74%
Concerned	62%	68%
Effective	65%	72%

-- No comparative sample

Welcoming Campus Environment

Survey questions included students' experiences regarding their perception of whether the campus provides a welcoming environment and whether the college follows a student-first philosophy. Nearly all (86%) of students find NIACC campuses are very welcoming" or "somewhat welcoming".

Additionally, 96 percent of students are "somewhat likely" (27%) or "very likely" (69%) to recommend NIACC to other prospective students, which is higher than the benchmark comparison colleges, where 92 percent are "somewhat likely" (29%) or "very likely" (63%) to recommend.

