

# Community Resource Directory

## Abuse - Child or Adult:

- Child Abuse Reporting 1-800-362-2178
- Crisis Intervention Services 1-800-479-9071  
641-424-9133
- Iowa Dept of Human Services 641-424-8641
- Parents Help Line 1-800-468-0050  
641-424-7777
- Parents United of North Iowa 641-424-5232
- Sexual Assault Center 641-422-7433

## Alcohol & Other Drug Treatment Information:

- Alcoholics Anonymous and Al-Anon 641-423-6266
- Narcotics Anonymous 641-512-5007
- Nar-anon Family Group 641-201-1609
- Prairie Ridge Addiction Treatment Service 641-424-2391

## Child Care:

- Child Care Resources & Referrals 1-800-475-0804  
641-424-9559
- Charlie Brown Day Care 1-800-586-4049  
641-424-0065
- Head Start 641-494-1891

## Clinics:

- Mercy Family Clinics:
  - Belmont 641-444-3500
  - Clear Lake 641-357-2154
  - Lake Mills 641-592-3900
  - Mason City (Forest Park) 641-428-6020
  - Mason City (Regency) 641-428-6900
  - Mason City (Residency) 641-428-7766
  - Nora Springs 641-749-2456
  - Rockford 641-756-3303
  - Veterans Clinic 641-421-8077

## Department of Human Services:

- Butler County (Allison) 319-267-2594
- Cerro Gordo County (Mason City) 641-424-8641
- Floyd County (Charles City) 641-228-5713
- Franklin County (Hampton) 1-800-873-1340
- Hancock County (Garner) 1-800-217-6903
- Mitchell County (Osage) 641-228-5713
- Winnebago County (Forest City) 1-800-217-6903
- Worth Country (Northwood) 1-800-217-6903
- Wright Country (Clarion) 515-532-6645

## Emergency Shelter:

- Crisis Intervention – 24 hr crisis line 641-424-9133
- Francis Lauer Youth Services 641-423-7362
- Northern Lights Shelter 641-380-0047
- Salvation Army 641-424-4031
- Trinity House of Hope for Women 641-423-5920

## Financial Assistance:

- Cerro Gordo Co Veterans Affairs 641-421-3085
- Dept of Human Services 641-424-8641
- Farm Service Agency 641-423-2286
- North Iowa Community Action 1-800-873-1899  
641-423-7766
- Social Security Administration (SSA) 1-800-772-1213  
641-423-4325

## Financial Counseling:

- Cerro Gordo County Extension 641-423-0844
- Consumer Credit Counseling 1-800-955-5765  
641-421-7619
- North Central Iowa Small Business Development Center 641-422-4342
- North Iowa Community Action 1-800-873-1899  
641-423-7766

## Food Assistance:

- Belmont Area Emergency Food Pantry 641-444-4875
- Cerro Gordo County DHS 641-424-8641
- Community Kitchen (Mason City) 641-424-2316
- Floyd County Food Closet (Charles City) 641-228-7022
- Franklin Food Pantry (Hampton) 641-456-4657
- Hawkeye Harvest Food Bank 641-424-3073  
(Referral from DHS)
- Manna of Worth Country 641-324-1250
- Meals on Wheels 641-380-0080
- Mitchell County Food Bank  
(Referral by Church or Social Services Agencies)
- Neighborhood Food Bank (Forest City) 641-585-1360
- North Iowa Community Action (WIC) 1-800-873-1899  
641-423-5406
- Salvation Army 641-424-4031

## Health Care Programs:

- AIDS Hotline 1-800-342-2437
- American Home Patient 641-423-7500
- CASA 641-421-3080

- Cerro Gordo Co. Public Health Nurse 641-421-9300
- Cerro Gordo Co. Home Care Services 641-421-9332
- Child Health Clinic 641-422-7388
- Crisis Pregnancy Center 641-424-2237
- Department of Human Services 641-424-8641
- Elderbridge Agency on Aging 641-424-0678
- Family Hotline 1-800-468-0050
- Hawk I (Health and Well Kids in Iowa) 1-800-257-8563
- Hawkeye Harvest Food Bank 641-424-3073
- Healthy Kids in Iowa 1-800-369-2229
- Hospice of North Iowa Homemaker Health Services 1-800-297-4719  
641-428-6208
- Mercy Family Health Line 1-800-468-0050  
641-428-7777
- North Iowa Community Action Org 1-800-657-5856  
641-423-5406
- North Star Community Service 641-494-2540
- NTAEA Early Childhood Special Education Nurse 1-800-392-6640
- Opportunity Village 641-357-5277
- Red Cross 641-424-2454
- Respite Care 641-424-1518
- Rural Outreach 1-800-433-3883
- Salvation Army 641-424-4031
- Salvation Army (Belmond) 641-444-3841
- Salvation Army Adult Day Health Center 641-421-2577
- Social Security Administration(SSA) 1-866-365-6708  
641-424-0561
- Veteran Affairs 641-421-3085
- Women's Health Center 641-428-6000

## Heat & Energy Assistance:

- North Iowa Community Action 641-424-4155
- Weatherization 641-424-6453

## Hospitals:

- Belmont Medical Center 641-444-3223
- Britt Medical Center 641-843-4403
- Franklin General Hospital 641-456-5000
- Hancock County Memorial 641-843-3801
- Mercy Medical Center-North Iowa 1-800-433-3883  
641-428-7000
- Mitchell County Regional Health Center 641-732-6100

# Community Resource Directory

## Housing (Shelter, Refuge, & Rent Assistance):

- American Red Cross 641-424-2454
- Assisted Housing Division (Charles City) 641-228-6661
- Assisted Housing Division (Mason City) 641-421-3626
- Crisis Intervention 1-800-479-9071  
641-424-9133
- Department of Human Services  
(See DHS Listing above)
- Francis Lauer Youth Shelter 641-423-7362
- Habitat for Humanity 641-424-8978
- Mason City Low Rent Housing 641-421-2711
- North Iowa Regional Housing Assoc. 1-800-873-1899  
641-423-7766
- North Iowa Regional Housing Assoc 641-423-0897
- Northern Lights Men's Homeless Shelter 641-380-0047
- Salvation Army 641-424-4031
- St. Vincent DePaul Society 641-423-1297  
641-423-7301
- Trinity House of Hope for Women 641-423-5920

## Legal Aid:

- Cerro Gordo County Attorney 641-421-3101
- Family Resources Center 1-800-873-1899
- Iowa Legal Aid 1-800-392-0021  
641-423-4651
- Lawyer Referral Service of  
Iowa State Bar Association 1-800-532-1108
- Legal Services Corporation of Iowa 1-800-392-0021  
641-423-4651
- Mason City Human Rights 641-421-3618
- North Iowa Dispute Settlement Center 641-421-3119

## Mental Health & Family Counseling:

- Catholic Charities 1-800-772-2758  
641-424-9683
- Cerro Gordo County Social Services 641-221-3131  
1-855-266-1257
- Crisis Intervention Services 1-800-479-9071  
641-424-9133
- EduCare 1-800-433-3883
- Four Oaks of Iowa 641-423-3222
- Francis Lauer Youth Services 641-421-8411
- Iowa Concern Hotline 1-800-447-1985
- Life-Line Resources, LLC 641-210-7708
- North Iowa Transition Center 641-424-8708

- WellSource 641-424-2075  
1-800-700-IOWA
- Women's Health Center 1-800-327-0122  
641-428-6006

## Public Health Nurse

- Cerro Gordo County 641-421-9300
- Floyd County 641-228-6830
- Franklin County 641-456-5629
- Hancock County 641-923-3676
- Mitchell County 641-732-4300
- Winnebago County 641-585-4763
- Worth County 641-324-1741
- Wright County 515-532-3461

## Transit Programs:

- Cerro Gordo:
  - Call a Cab (Clear Lake) 641-357-8939
  - Cerro Gordo Public Transit 641-423-2262
  - Clear Lake Responsive Transit 641-357-3007
  - Clear Lake Taxi 641-357-2157
  - KC Cab 641-423-4167
  - Jefferson Bus Lines 641-423-8341
  - Mason City Transit 641-421-3616
  - Region 2 Transit 641-423-0491
- Floyd:
  - Charles City Transit 641-228-6846
  - Floyd County Transit 641-228-3846
  - Rockford Transit 641-756-5191
- Franklin:
  - Franklin County Transit 641-456-5191
- Hancock:
  - Garner Work Center 641-923-2438
- Mitchell:
  - Osage Senior Citizens Center 641-732-4260
- Winnebago:
  - Forest City Taxi Service 641-585-4954
  - Lake Mills Transit 641-592-9841
  - Winnebago County Transit 641-585-2435
- Worth:
  - Manly Transit 641-430-4888
  - Northwood Transit 641-324-1387
  - Worth County Health 641-324-1741

*This information is being provided as a courtesy. This list is not intended to be all inclusive. Nor is it intended to be an endorsement of any of the services listed or an indictment against any that may have been inadvertently omitted.*

## HOTLINE NUMBERS

**AIDs Hotline 1-800-342-2437**

**Answerline 1-800-262-3804**

Answers Questions Related to  
Home and Family Living

### Call

Monday – Friday

8:00 am – 5:00 pm (Summer Hours)

9:00 am – Noon; 1:00 pm – 4:00 pm (Winter Hours)

[www.extension.iastate.edu/answerline](http://www.extension.iastate.edu/answerline)

**Healthy Families 1-800-369-2229**

Pre-Natal Care Questions – 24 Hours a Day

**Iowa Sexual Abuse Hotline (24/7) 1-800-284-7821  
1-319-335-6003**

**Teen Line 1-800-443-8336**

Personal and Health-Related  
Information and Referral – 24 Hours a Day

**Gambling 1-800-BETSOFF  
1-800-238-7633**

**NAMI 1-800-950-NAMI**

Monday – Friday (9:00 am – 5:00 pm CST)  
Find help in a crisis by texting NAMI at 741741

**Suicide Prevention 1-800-273-8255  
1-800-799-4889**

**Trans Lifeline 1-877-565-8860**

**Iowa Concern Hotline 1-800-447-1985**

- Farm and Family Financial Problems
- Legal Information Needs
- Stress-related Problems
- Job Training or Career Changes
- Individual and Family Support
- Basic Needs such as Food, Fuel, Shelter and Medical help

[www.extension.iastate.edu/iowaconcern](http://www.extension.iastate.edu/iowaconcern)

24 Hours a Day, 7 Days a Week

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